

Oracle® Hospitality OPERA Web Self-Service

Name (Profile) Web Service Specifications
Version 5.1

March 2022

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Preface

The objective of this document is to depict how the Name Web Service messages function in OPERA Web Suite (OWS). In addition, this document breaks down the available simple and complex element types.

For information on the OGHeader, please refer to the “OWS_Header_Spec” document. This document may not contain all the web service messages supported by OWS.

Audience

This document is intended for those developing custom applications that interact with OPERA profile functionality using OWS Name Web Service operations.

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Product version and program/module name

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Detailed step-by-step instructions to re-create

Exact error message received and any associated log files

Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Version	Description of Change
December 2003	1.0.1	<ul style="list-style-type: none">Initial Release
December 2003	1.0.2	<ul style="list-style-type: none">Change to Comment object documentation reflecting change of schema. Comment operaId is now optional instead of required.Fixed problem with Comment API sample messages, where TextElement nodes were mistakenly marked as only Text.

January 2004	1.0.3	<ul style="list-style-type: none"> • Added NameID element of type UniqueID to UpdateComment and DeleteComment requests.
February 2004	1.0.4	<ul style="list-style-type: none"> • Add missing Fetch Name API documentation.
February 2004	1.0.5	<ul style="list-style-type: none"> • Altered Comment definition, changing commentType to commentTitle. All OWS (profile) comments are entered hard coded to a comment type of "OWS". Only OWS type comments will be retrieved / inserted / updated by end user via services. Additionally, the attribute has changed from operational required to optional.
September 2004	1.0.6	<ul style="list-style-type: none"> • Changes for 5.1: <ul style="list-style-type: none"> ○ XSD schemas changed from 4.0 to 4.3 ○ Added InsertName function ○ Added GetPassport function ○ Added PrivacyOption function
May 2005	1.0.7	<ul style="list-style-type: none"> • Changed all phoneType to required and its comment section. • Changed all phoneRole to ignored and its comment section. • Updated FetchPhoneListResponse. • Updated InsertPhoneRequest. • Updated UpdatePhoneRequest.
May 2005	1.0.8	<ul style="list-style-type: none"> • Update all NameMembership.
September 2006	1.0.9	<ul style="list-style-type: none"> • Revised and Edited.
March 2007	2.0	<ul style="list-style-type: none"> • Revised.
July 2007	2.1	<ul style="list-style-type: none"> • Added details to PrivacyOptionTypeOptionType table and replaced xml message in InsertUpdatePrivacyOptionRequest.
Nov 2007	2.2	<ul style="list-style-type: none"> • Added UDF information.
December 2007	3.0	<ul style="list-style-type: none"> • Regenerated.

December 2007	3.1	<ul style="list-style-type: none"> • Replaced descriptions.
March 2008	3.2	<ul style="list-style-type: none"> • Regenerated.
April 2008	3.3	<ul style="list-style-type: none"> • Replaced the request and response messages for UpdateEmail.
January 2009	3.4	<ul style="list-style-type: none"> • 151758 – V5.0.01.03. NameLookupRequest and NameLookupResponse for email address message samples added.
March 2009	3.5	<ul style="list-style-type: none"> • 150730 – Updated all message samples as part of SDK update.
June 2009	3.6	<ul style="list-style-type: none"> • 159201 – Added TravelAgentLookup function, its complex types, and sample request and response messages.
June 2009	3.7	<ul style="list-style-type: none"> • 159200 – New function named FetchProfile added. Also added sample request and response messages.
August 2009	3.8	<ul style="list-style-type: none"> • 161789 – Added RegisterName and UpdateName sample RQ and RS messages showing nationality and vipCode.
November 2009	3.9	<ul style="list-style-type: none"> • 166420 – Added FetchSubscription web function. V5.0.02.01
December 2009	4.0	<ul style="list-style-type: none"> • 165755 – The following web functions have been added: FetchClaimsStatus, InsertClaim and UpdateClaim. V5.0.02.01
December 2009	4.1	<ul style="list-style-type: none"> • 167459 – New FetchProfileBenefits web function added as well as its sample messages and complex and simple types. V5.0.02.01
April 2010	4.2	<ul style="list-style-type: none"> • 170870 – Removed Stay Date element from Claim type. FetchClaimsStatus and InsertClaim RQ and RS message samples updated. V5.0.02.02

August 2010	4.3	<ul style="list-style-type: none"> • 182359 – FetchGuestCardList and FetchProfile have been enhanced to return awardPointsToExpires. Request and response message samples added. V5.0.02.03
September 2010	4.4	<ul style="list-style-type: none"> • 181478 – FetchPreferenceList function has been enhanced to allow only specific Preferences of the guest to be displayed on the web. Sample messages added. V5.0.02.03
September 2010	4.5	<ul style="list-style-type: none"> • 183158 – PrivacyPrompt added to FetchPrivacyOptionResponse. V5.0.02.03
September 2010	4.6	<ul style="list-style-type: none"> • 181675 – ReturnAllLanguageAddresses and Id elements added along with languageCode attribute. Message samples added for RegisterName, UpdateName, InsertAddress, UpdateAddress, FetchProfile and FetchAddressList. V5.0.02.03
February 2011	4.7	<ul style="list-style-type: none"> • 196756 – Profile Keyword functionality now supported by FetchName, FetchProfile, UpdateName, and RegisterName functions. Message samples added. V5.0.02.04

July 2011	4.8	<ul style="list-style-type: none"> • 205148 – The Name Web Service functions, InsertGuestCard and FetchGuestCardList, have been enhanced to return the following new elements in the response message: rollmentSource and enrolledAt. Sample request and response messages added. V5.0.03.01 • barCode element added as an input for InsertAddress and UpdateAddress. Sample request and response messages added. V5.0.03.01
July 2011	4.9	<ul style="list-style-type: none"> • 186750 – The RegisterName function has been enhanced to allow the creation of Contact Profiles using the web. Sample request and response messages added. V5.0.03.01
October 2011	5.0	<ul style="list-style-type: none"> • 210530 – Inactive element added to Membership. Sample messages added. V5.0.03.02
October 2011	5.1	<ul style="list-style-type: none"> • 211161 – From OPERA2Go, NameLookup function can be called to fetch profile by credit card, credit card type, email address, membership type and number. Message samples added. V5.0.03.02
November 2011	5.2	<ul style="list-style-type: none"> • 208451 – Position, Department, Privacy, Action Code and Email elements added to RegisterName. Message samples added. V5.0.03.02
January 2012	5.3	<ul style="list-style-type: none"> • 214437 – OWS Name lookup now shows email and phone information when called from O2G channel. Message samples added. V5.0.03.03

January 2012	5.4	<ul style="list-style-type: none"> • 216236 – RoomFeatures information added to FetchProfile. Message samples added. V5.0.03.03
May 2012	5.5	<ul style="list-style-type: none"> • 216313 – NameLookup with NativeName added. V5.0.03.03
May 2012	5.6	<ul style="list-style-type: none"> • 219104 – canHandleVaultedCreditCard boolean and VaultedCardType complex types added. Message samples added. V5.0.03.03
November 2012	5.7	<ul style="list-style-type: none"> • 232419 - FetchName will now return Nationality. The following new functions have been added to support Name Documents: <ul style="list-style-type: none"> - InsertUpdateDocument: Adds or updates a document to a profile, given the name identifier and document information to insert or update. - DeleteDocument: Deletes a specific document from a profile, given the name and document identifiers. - FetchDocumentList: Retrieves the list of documents from a profile, given the name identifier.
December 2012	5.8	<ul style="list-style-type: none"> • 234912 - FetchClaimStatus updates Additional search filters for OWS FetchClaim web service.
December 2013	5.9	<ul style="list-style-type: none"> • 218765 - OWS Pass Profession from ORS. • Added sample messages for FetchName, FetchProfile and RegisterName. • 248513: Need to trim preceding and trailing spaces from name. • Added sample messages for NameLookup and RegisterName.

March 2014	6.0	<ul style="list-style-type: none">• 271145 - Update ALL OEDS Documentation with proper example data – Name.
September 2017	6.1	<ul style="list-style-type: none">• Rebranded and updated the document format.
April 2018	6.2	<ul style="list-style-type: none">• Two new operations added: Forget Profile and Validate Forget Profile.
March 2022	6.3	<ul style="list-style-type: none">• Updated ArrayOfText, TextList, and ResultStatus.

1 Functional Overview

The following functions are currently provided through the Name Web Service:

Function	Description
DeleteAddress	Deletes a specific address from a profile, given the address identifier.
DeleteComment	Deletes a specific comment from a profile, given the name and comment identifiers.
DeleteCreditCard	Deletes a specific credit card record from a profile, given the credit card identifier.
DeleteDocument	Deletes a specific document from a profile, given the name and document identifiers.
DeleteEmail	Deletes a specific e-mail record from a profile, given the e-mail identifier.
DeleteGuestCard	Deletes a specific membership number from a profile, given the guest card identifier.
DeletePassport	Deletes the passport information from a profile, given the name identifier.
DeletePhone	Deletes a specific phone record from a profile, given the phone record identifier.
DeletePreference	Deletes a specific preference from a profile, given the name identifier and the preference.
DeletePrivacyOption	Deletes the privacy option settings for a profile, given the name identifier.
FetchAddressList	Retrieves a list of address records from a profile, given the name identifier.
FetchClaimsStatus	Fetches the status of the claim submitted by a profile.
FetchCommentList	Retrieves the list of comments from a profile, given the name identifier.
FetchCreditCardList	Retrieves the list of credit card records from a profile, given the name identifier.

FetchDocumentList	Retrieves the list of documents from a profile, given the name identifier.
FetchEmailList	Retrieves the list of e-mail address records from a profile, given the name identifier.
FetchGuestCardList	Retrieves the list of membership records from a profile, given the name identifier.
FetchName	Retrieves the name record from a profile, including any birthday and gender information, given the name identifier.
FetchNameUDFs	Retrieves the list of user-defined field values from a profile, given the name identifier.
FetchPhoneList	Retrieves the list of phone records from a profile, given the name identifier
FetchPreferenceList	Retrieves the list of preferences from a profile, given the name identifier.
FetchPrivacyOption	Retrieves the list of privacy option settings for a profile, given the name identifier.
FetchProfile	Sends profile request to OPERA and OPERA returns all of the profile information in the response message.
FetchProfileBenefits	Fetch all promotions and e-certificates associated with a profile.
FetchSubscription	Retrieves all the external system NameIds of the profile.
Forget Profile	Performs the anonymization of guest data.
GetPassport	Retrieves the passport information from a profile, given the name identifier.
InsertAddress	Adds an address record to a profile, given the name identifier and address information to insert.
InsertClaim	Submits a claim for a profile.
InsertComment	Adds a comment to a profile, given the name identifier and comment information to insert.

InsertCreditCard	Adds a credit card record to a profile, given the name identifier and credit card information to insert.
InsertEmail	Adds an e-mail address record to a profile, given the name identifier and e-mail address to insert.
InsertGuestCard	Adds a membership record to a profile, given the name identifier and membership information to insert.
InsertPhone	Adds a phone record to a profile, given the name identifier and phone information to insert.
InsertPreference	Adds a preference to a profile, given the name identifier and preference description.
InsertUpdateDocument	Adds or updates a document to a profile, given the name identifier and document information to insert or update.
InsertUpdateNameUDFs	Adds to or modifies the list of user-defined field values in a profile, given the name identifier and a list of UDF records.
InsertUpdatePrivacyOption	Adds to or modifies the list of privacy option settings for a profile, given the name identifier and a list of privacy option setting records.
NameLookup	Retrieves a list of profile records, given the name look-up credit card or membership criteria.
RegisterName	Creates a new profile and its name identifier, given at least the person's name record. Native name record, birth date, gender, address record, phone record, passport record, login name, and login password are also allowed. Specifying the login information also creates a web user.
TravelAgentLookup	Allows the look up of travel agent given the NameID (IATA Number). Returns the travel agent's company name, address, phone number, email address, and IATA number in the response.
UpdateAddress	Modifies an address record in a profile, given the address information.
UpdateClaim	Adds comments to an existing claim.

UpdateComment	Modifies a comment record in a profile, given the name identifier and comment information.
UpdateCreditCard	Modifies a credit card record in a profile, given the credit card information.
UpdateEmail	Modifies an e-mail address record in a profile, given the e-mail address information.
UpdateGuestCard	Modifies a membership record in a profile, given the membership information.
UpdateName	Modifies the name information in a profile, given at least the name identifier and person's name record. Native name record, birth date, and gender are also allowed.
UpdatePassport	Adds or modifies the passport record in a profile, given the name identifier and passport information.
UpdatePhone	Modifies a phone record in a profile, given the phone information.
<u>Validate Forget Profile</u>	<u>Determines if a guest profile can be anonymized.</u>

2 DeleteAddress

Deletes a specific address from a profile, given the address identifier.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#DeleteAddress>

DeleteAddressRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="0348684" timeStamp="2009-03-08T09:15:27.3806250-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeleteAddressRequest
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <AddressID type="INTERNAL">1871041</AddressID>
    </DeleteAddressRequest>
  </soap:Body>
</soap:Envelope>
```

DeleteAddressRequest

```
<xs:complexType name="DeleteAddressRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="AddressID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
AddressID	element	UniqueID	optional	Contains the Address ID to be deleted.

DeleteAddressResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="0348684" timeStamp="2009-03-08T10:15:27.380625-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#DeleteAddressResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:a0ad6938-3358-46f8-9be3-ca1f385cf30a</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:f6f1208b-939b-4422-828c-712906ca25e6</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeleteAddressResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </DeleteAddressResponse>
  </soap:Body>
</soap:Envelope>
```

DeleteAddressResponse

```
<xs:complexType name="DeleteAddressResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

3 DeleteComment

Deletes a specific comment from a profile, given the name and comment identifiers.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#DeleteComment

DeleteCommentRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="0087685" timeStamp="2009-03-08T09:15:28.2087500-05:00"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeleteCommentRequest
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <CommentID type="INTERNAL">221981</CommentID>
    </DeleteCommentRequest>
  </soap:Body>
</soap:Envelope>
```

DeleteCommentRequest

```
<xs:complexType name="DeleteCommentRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="CommentID"
      xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
      type="q2:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NameID	element	UniqueID	optional	The Internal NameID of the guest that the comment is to be updated for.
CommentID	element	UniqueID	optional	The internal comment ID.

DeleteCommentResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="0087685" timeStamp="2009-03-08T10:15:28.20875-04:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl#DeleteCommentResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:32a1b8da-3f00-43c8-a571-e2087d2ca6e7</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:12ab854f-0e32-4d6b-a8ab-95eeb5a35424</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeleteCommentResponse
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
    </DeleteCommentResponse>
  </soap:Body>
</soap:Envelope>
```

DeleteCommentResponse

```
<xs:complexType name="DeleteCommentResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
</xs:sequence>
```

```
<xs:element minOccurs="0" maxOccurs="1" name="Result"
  xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
  type="q1:ResultStatus" />
</xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

4 DeleteCreditCard

Deletes a specific credit card record from a profile, given the credit card identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#DeleteCreditCard

DeleteCreditCardRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000004" timeStamp="2009-03-08T09:15:27.7868750-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeleteCreditCardRequest
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <CreditCardID type="INTERNAL">722231</CreditCardID>
    </DeleteCreditCardRequest>
  </soap:Body>
</soap:Envelope>
```

DeleteCreditCardRequest

```
<xs:complexType name="DeleteCreditCardRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="CreditCardID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
CreditCardID	element	UniqueID	optional	The credit card ID.

DeleteCreditCardResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000004" timeStamp="2009-03-08T10:15:27.786875-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#DeleteCreditCardResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:2288f3cc-9b6f-4f18-ab86-4861d2ee9b0d</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:89d21823-47c9-4fbb-9a23-f57ca2391f8e</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeleteCreditCardResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </DeleteCreditCardResponse>
  </soap:Body>
</soap:Envelope>
```

DeleteCreditCardResponse

```
<xs:complexType name="DeleteCreditCardResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

5 DeleteDocument

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#DeleteDocument>

DeleteDocumentRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-08T09:15:27.5056250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeleteDocumentRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <DocumentID type="INTERNAL">1184</DocumentID>
    </DeleteDocumentRequest>
  </soap:Body>
</soap:Envelope>
```

DeleteDocumentRequest

```
<xs:element name="DeleteDocumentRequest">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
      <xs:element minOccurs="0" maxOccurs="1" name="DocumentID"
xmlns:q2="http://webservices.micos.com/og/4.3/Common/"
type="q2:UniqueID" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A unique ID object containing the OPERA Name ID value for the PROFILE.
DocumentID	element	UniqueID	optional	Unique identifier for a document.

DeleteDocumentResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-
08T09:15:27.505625-05:00" primaryLangID="E"
  xmlns="http://webservicess.micross.com/og/4.3/Core/">
    <Origin entityID="TI" systemType="ORS" />
    <Destination entityID="WEST" systemType="WEB" />
  </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#D
eleteDocumentResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:fc223df-eb21-46d5-belc-
f4719ebf3d43</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:b3160f0e-4d9c-4735-aeb1-
5901c2d03071</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeleteDocumentResponse
  xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS" />
  </DeleteDocumentResponse>
  </soap:Body>
</soap:Envelope>
```

DeleteDocumentResponse

```
<xs:element name="DeleteDocumentResponse">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="Result"
        xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
        type="q1:ResultStatus" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

6 DeleteEmail

Deletes a specific e-mail record from a profile, given the e-mail identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#DeleteEmail

DeleteEmailRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="00486204" timeStamp="2009-
03-08T09:15:27.6462500-05:00"
    xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeleteEmailRequest
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <EmailID type="INTERNAL">4520335</EmailID>
    </DeleteEmailRequest>
  </soap:Body>
</soap:Envelope>
```

DeleteEmailRequest

```
<xs:complexType name="DeleteEmailRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="EmailID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
EmailID	element	UniqueID	optional	The email ID to be deleted.

DeleteEmailResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="00486204" timeStamp="2009-03-08T10:15:27.64625-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#DeleteEmailResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:cc59c694-bf83-41ad-a02b-20de6e584ccb</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:b66a210b-807f-4aac-a28c-6907de5890a1</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
</soap:Header>
<soap:Body>
  <DeleteEmailResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS" />
  </DeleteEmailResponse>
</soap:Body>
</soap:Envelope>

```

DeleteEmailResponse

```

<xs:complexType name="DeleteEmailResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

7 DeleteGuestCard

Deletes a specific membership number from a profile, given the guest card identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#DeleteGuestCard

DeleteGuestCardRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="00429786924" timeStamp="2009-03-08T09:15:27.9743750-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeleteGuestCardRequest
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <GuestCardID type="INTERNAL">94750</GuestCardID>
    </DeleteGuestCardRequest>
  </soap:Body>
</soap:Envelope>
```

DeleteGuestCardRequest

```
<xs:complexType name="DeleteGuestCardRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="GuestCardID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
GuestCardID	element	UniqueID	optional	The Guest Card ID.

DeleteGuestCardResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="00429786924" timeStamp="2009-03-08T10:15:27.974375-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#DeleteGuestCardResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:0c9b8a92-6c1e-46e7-807f-ec61964f2466</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:1e2b1b0f-1b4f-4e43-a624-76fafeb73799</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeleteGuestCardResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </DeleteGuestCardResponse>
  </soap:Body>
</soap:Envelope>
```

DeleteGuestCardResponse

```
<xs:complexType name="DeleteGuestCardResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

8 DeletePassport

Deletes the passport information from a profile, given the name identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#DeletePassport

DeletePassportRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="32498634" timeStamp="2009-03-08T09:15:27.8337500-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeletePassportRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
    </DeletePassportRequest>
  </soap:Body>
</soap:Envelope>
```

DeletePassportRequest

```
<xs:complexType name="DeletePassportRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A unique ID object containing the OPERA Name ID value for the PROFILE.

DeletePassportResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="32498634" timeStamp="2009-03-08T10:15:27.83375-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#DeletePassportResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:d1188b35-8a2b-42f5-94e7-8413d4b24e49</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:393b4d44-5252-4b36-b3d9-3f699602f104</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeletePassportResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </DeletePassportResponse>
  </soap:Body>
</soap:Envelope>
```

DeletePassportResponse

```
<xs:complexType name="DeletePassportResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

9 DeletePhone

Deletes a specific phone record from a profile, given the phone record identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#DeletePhone

DeletePhoneRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="0049873494" timeStamp="2009-03-08T09:15:27.5056250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeletePhoneRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <PhoneID type="INTERNAL">5554321</PhoneID>
    </DeletePhoneRequest>
  </soap:Body>
</soap:Envelope>
```

DeletePhoneRequest

```
<xs:complexType name="DeletePhoneRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="PhoneID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
PhoneID	element	UniqueID	optional	The Phone ID to be deleted.

DeletePhoneResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="0049873494" timeStamp="2009-03-08T10:15:27.505625-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#DeletePhoneResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:54483e78-95ab-4787-8dbb-bd55182fb3ee</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:aa2e97cd-60d5-47c2-a3ce-72823116d97d</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeletePhoneResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </DeletePhoneResponse>
  </soap:Body>
</soap:Envelope>
```

DeletePhoneResponse

```
<xs:complexType name="DeletePhoneResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

10 DeletePreference

Deletes a specific preference from a profile, given the name identifier and the preference.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#DeletePreference

DeletePreferenceRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="023960812" timeStamp="2009-03-08T09:15:28.0837500-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeletePreferenceRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <Preference resortCode="SEFIVE" preferenceType="SMOKING"
preferenceValue="NON-S" />
    </DeletePreferenceRequest>
  </soap:Body>
</soap:Envelope>
```

DeletePreferenceRequest

```
<xs:complexType name="DeletePreferenceRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="Preference"
xmlns:q2="http://webservices.micos.com/og/4.3/Name/"
type="q2:Preference" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NameID	element	UniqueID	optional	A UniqueID object containing the OPERA Name ID.
Preference	element	Preference	optional	The preference to remove from the Name ID provided.

DeletePreferenceResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="023960812" timeStamp="2009-03-08T10:15:28.08375-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#DeletePreferenceResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:e34507ab-d093-4452-8699-d1bd4b864fc9</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:ee9cf155-7ab3-403e-9e9e-ffc100529cf0</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <DeletePreferenceResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </DeletePreferenceResponse>
  </soap:Body>
</soap:Envelope>
```

DeletePreferenceResponse

```
<xs:complexType name="DeletePreferenceResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
```

```
<xs:element minOccurs="0" maxOccurs="1" name="Result"
  xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
  type="q1:ResultStatus" />
</xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

11 DeletePrivacyOption

Deletes the privacy option settings for a profile, given the name identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#DeletePrivacy

DeletePrivacyOptionRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="643853" timeStamp="2009-03-08T12:35:11.6940528-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <DeletePrivacyOptionRequest
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
    </DeletePrivacyOptionRequest>
  </soap:Body>
</soap:Envelope>
```

DeletePrivacyOptionRequest

```
<xs:complexType name="DeletePrivacyOptionRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	The OPERA name ID to include when deleting a privacy option.

DeletePrivacyOptionResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
```

```

xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="643853" timeStamp="2009-03-08T13:35:11.6940528-04:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#DeletePrivacyResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:5f6739c1-c7fc-4959-9e56-b566dd17c18f</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:5321b934-1152-4653-aa89-b6f2750558b1</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
</soap:Header>
<soap:Body>
  <DeletePrivacyOptionResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS" />
  </DeletePrivacyOptionResponse>
</soap:Body>
</soap:Envelope>

```

DeletePrivacyOptionResponse

```

<xs:complexType name="DeletePrivacyOptionResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	A list of address records found for the name ID.

12 FetchAddressList

Retrieves a list of address records from a profile, given the name identifier.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#FetchAddressList>

FetchAddressListRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="00349873" timeStamp="2009-03-08T14:17:37.8493750-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchAddressListRequest
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </FetchAddressListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchAddressList with Primary Language Id Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000003" timeStamp="2003-12-08T14:17:37.8493750-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchAddressListRequest
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4860769</NameID>
      <ReturnAllLanguageAddresses>Y</ReturnAllLanguageAddresses>
    </FetchAddressListRequest>
```

```

    </soap:Body>
</soap:Envelope>

```

FetchAddressList for Bar Code Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000003" timeStamp="2003-12-
08T14:17:37.8493750-05:00"
    xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchAddressListRequest
  xmlns:c="http://webservices.micros.com/og/4.3/Common/"
  xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4960271</NameID>
    </FetchAddressListRequest>
  </soap:Body>
</soap:Envelope>

```

FetchAddressListRequest

```

<xs:complexType name="FetchAddressListRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ReturnAllLanguageAddresses" type="xs:string" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	The OPERA name ID to include when performing a query of address records.

ReturnAllLanguage Addresses	element	string	optional	If "N," only addresses with the language code "E" will be returned. If "Y," all addresses regardless and their language codes will be returned in the response.
--------------------------------	---------	--------	----------	---

FetchAddressListResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="00349873" timeStamp="2009-03-08T15:17:37.849375-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchAddressListResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:8f884ccb-6866-459e-931c-82c88ca7b712</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:6c543f39-e146-440a-99fe-062071b4718b</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
</soap:Header>
<soap:Body>
  <FetchAddressListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS" />
    <NameAddressList>
      <nm:NameAddress addressType="HOME" operaId="2128070"
primary="true" displaySequence="0" insertUser="2"
insertDate="2007-11-01T15:53:32" updateUser="2" updateDate="2009-03-05T09:27:37">
        <c:AddressLine>1111 Street</c:AddressLine>
        <c:cityName>Anytown</c:cityName>
        <c:stateProv>AK</c:stateProv>
        <c:countryCode>US</c:countryCode>
      </nm:NameAddress>
    </NameAddressList>
  </FetchAddressListResponse>
</soap:Body>
</soap:Envelope>
```

```

        <c:postalCode>99701</c:postalCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="BUSINESS" operaId="2294311"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:11:28" updateUser="2" updateDate="2009-
03-05T09:27:37">
        <c:AddressLine>1111 Street</c:AddressLine>
        <c:cityName>Anytown</c:cityName>
        <c:countryCode>US</c:countryCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="H" operaId="2294313"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:15:47" updateUser="2" updateDate="2009-
03-05T09:27:37">
        <c:AddressLine>1111 Street</c:AddressLine>
        <c:cityName>Anytown</c:cityName>
        <c:stateProv>AK</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>99701</c:postalCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="HOME" operaId="2294309"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:11:02" updateUser="2" updateDate="2009-
03-05T09:27:37">
        <c:countryCode>US</c:countryCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="HOME" operaId="2294310"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:11:15" updateUser="2" updateDate="2009-
03-05T09:27:37">
        <c:cityName>Anytown</c:cityName>
        <c:countryCode>US</c:countryCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="HOME" operaId="2294302"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:08:51" updateUser="2" updateDate="2009-
03-05T09:27:37">
        <c:countryCode>US</c:countryCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="HOME" operaId="2294306"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:09:49" updateUser="2" updateDate="2009-
03-05T09:27:37">
        <c:countryCode>US</c:countryCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="HOME" operaId="2294312"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:15:30" updateUser="2" updateDate="2009-
03-05T09:27:37">
        <c:AddressLine>1111 Street</c:AddressLine>
        <c:cityName>Anytown</c:cityName>
        <c:stateProv>NY</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>10001 </c:postalCode>
    </nm:NameAddress>
    <nm:NameAddress addressType="HOME" operaId="2294315"
primary="false" displaySequence="0" insertUser="2"

```

```

insertDate="2009-02-09T15:19:21" updateUser="2" updateDate="2009-
03-05T09:27:37">
    <c:AddressLine>1111 Street</c:AddressLine>
    <c:cityName>Anytown</c:cityName>
    <c:stateProv>AK</c:stateProv>
    <c:countryCode>US</c:countryCode>
    <c:postalCode>99701</c:postalCode>
</nm:NameAddress>
    <nm:NameAddress addressType="HOME" operaId="2326291"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-03-05T09:27:22" updateUser="2" updateDate="2009-
03-05T09:27:37">
    <c:AddressLine>1111 Street</c:AddressLine>
    <c:cityName>Anytown</c:cityName>
    <c:stateProv>AK</c:stateProv>
    <c:countryCode>US</c:countryCode>
    <c:postalCode>99701</c:postalCode>
</nm:NameAddress>
    <nm:NameAddress addressType="LONG" operaId="2294301"
primary="false" displaySequence="0" insertUser="2"
insertDate="2009-02-09T15:08:38" updateUser="2" updateDate="2009-
03-05T09:27:37">
    <c:countryCode>US</c:countryCode>
</nm:NameAddress>
</NameAddressList>
</FetchAddressListResponse>
</soap:Body>
</soap:Envelope>

```

FetchAddressList for Primary Language Id Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000003" timeStamp="2003-12-
08T14:17:37.849375-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchAddressListResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:9926b0f5-dc96-48fa-8726-
da2925d9ef84</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:fd3b0c76-f965-45d1-9d94-
004e82a3f926</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
</soap:Body>

```

```

        <FetchAddressListResponse
xmlns:nm="http://webservicess.micross.com/og/4.3/Name/"
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
        <Result resultStatusFlag="SUCCESS"/>
        <NameAddressList>
            <nm:NameAddress addressType="H"
languageCode="DE" operaId="2653559" primary="true"
displaySequence="0" insertUser="2" insertDate="2010-09-
28T18:19:24" updateUser="2" updateDate="2010-09-28T18:32:49">
                <c:AddressLine>1111
Street</c:AddressLine>
                <c:cityName>Anytown</c:cityName>
                <c:stateProv>AK</c:stateProv>
                <c:countryCode>US</c:countryCode>
                <c:postalCode>99701</c:postalCode>
            </nm:NameAddress>
            <nm:NameAddress addressType="H"
languageCode="E" operaId="2653562" primary="false"
displaySequence="0" insertUser="2" insertDate="2010-09-
28T18:32:41" updateUser="2" updateDate="2010-09-28T18:32:49">
                <c:AddressLine>1111
Street</c:AddressLine>
                <c:cityName>Anytown</c:cityName>
                <c:countryCode>US</c:countryCode>
                <c:postalCode>10001</c:postalCode>
            </nm:NameAddress>
        </NameAddressList>
    </FetchAddressListResponse>
</soap:Body>
</soap:Envelope>

```

FetchAddressList with Bar Code Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000003" timeStamp="2003-12-
08T14:17:37.849375-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#FetchAddressListResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:5e628aa1-368d-483f-9acd-
46ca0fdb3d20</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:0e7c783e-a5f6-4c97-9b61-
4030cb861a06</wsa:RelatesTo>
    </soap:Header>

```

```

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchAddressListResponse
xmlns:nm="http://webservicess.micross.com/og/4.3/Name/"
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <NameAddressList>
                <nm:NameAddress addressType="HOME"
operaId="2744811" primary="true" displaySequence="0"
insertUser="2" insertDate="2011-06-30T12:04:54" updateUser="2"
updateDate="2011-06-30T12:09:07">
                    <c:AddressLine>1111 Street
</c:AddressLine>
                    <c:AddressLine>Suite
210</c:AddressLine>
                    <c:cityName>Anytown</c:cityName>
                    <c:stateProv>AK</c:stateProv>
                    <c:countryCode>US</c:countryCode>
                    <c:postalCode>99701</c:postalCode>
                    <c:barCode>1234abc</c:barCode>
                </nm:NameAddress>
                <nm:NameAddress addressType="HOME"
operaId="2744810" primary="false" displaySequence="0"
insertUser="2" insertDate="2011-06-30T12:00:43" updateUser="2"
updateDate="2011-06-30T12:09:07"/>
            </NameAddressList>
        </FetchAddressListResponse>
    </soap:Body>
</soap:Envelope>

```

FetchAddressListResponse

```

<xs:complexType name="FetchAddressListResponse">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
type="q1:ResultStatus" />
        <xs:element minOccurs="0" maxOccurs="1" name="NameAddressList"
xmlns:q2="http://webservicess.micross.com/og/4.3/Name/"
type="q2:ArrayOfNameAddress" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

NameAddressList	element	ArrayOfNameAddresses	optional	A list of address records found for the given name ID value.
-----------------	---------	----------------------	----------	--

13 FetchClaimsStatus

Fetches the status of the claim submitted by a profile.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatus

FetchClaimsStatusRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4738515</NameID>
    </FetchClaimsStatusRequest>
  </soap:Body>
</soap:Envelope>
```

FetchClaimsStatus by Claim Date Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <BeginDate>2010-03-22</BeginDate>
      <EndDate>2010-03-22</EndDate>
      <HotelReference chainCode="WC" hotelCode="PARA">
    </HotelReference>
    </FetchClaimsStatusRequest>
```

```
</soap:Body>
</soap:Envelope>
```

FetchClaimsStatusByClaimSource Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <ClaimSource>WEB</ClaimSource>
    </FetchClaimsStatusRequest>
  </soap:Body>
</soap:Envelope>
```

FetchClaimsStatusByClaimType Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <ClaimType>STAY</ClaimType>
    </FetchClaimsStatusRequest>
  </soap:Body>
</soap:Envelope>
```

FetchClaimsStatusByConfirmationNumber Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <HotelReference chainCode="WC" hotelCode="FIVE">
      </HotelReference>
      <ConfirmationNumber>99999</ConfirmationNumber>
    </FetchClaimsStatusRequest>
  </soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByDateRange Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <BeginDate>2006-01-21</BeginDate>
      <EndDate>2013-01-21</EndDate>
      <HotelReference chainCode="WC" hotelCode="FIVE">
      </HotelReference>
    </FetchClaimsStatusRequest>
  </soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByDateRangeandProperty Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <BeginDate>2010-01-21</BeginDate>
      <EndDate>2012-01-21</EndDate>
      <HotelReference chainCode="WC" hotelCode="FIVE">
        </HotelReference>
      </FetchClaimsStatusRequest>
    </soap:Body>
  </soap:Envelope>

```

FetchClaimsStatusByMembershipNumber Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <MembershipCardNumber>457645778678</MembershipCardNumber>
    </FetchClaimsStatusRequest>
  </soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByMembershipType Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>

```

```

    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
    <Origin entityID="WEST" systemType="WEB" />
    <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
</soap:Header>
<soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
        <MembershipType>GHA</MembershipType>
    </FetchClaimsStatusRequest>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByNameID Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB" />
            <Destination entityID="TI" systemType="ORS" />
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <FetchClaimsStatusRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">194600</NameID>
        </FetchClaimsStatusRequest>
    </soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByOwner Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB" />
            <Destination entityID="TI" systemType="ORS" />
        </OGHeader>

```

```

    </soap:Header>
    <soap:Body>
      <FetchClaimsStatusRequest
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
        <ClaimOwner>John Smith</ClaimOwner>
      </FetchClaimsStatusRequest>
    </soap:Body>
  </soap:Envelope>

```

FetchClaimsStatusByResort Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <HotelReference chainCode="WC" hotelCode="FIVE">
        </HotelReference>--&gt;
      </FetchClaimsStatusRequest>
    </soap:Body>
  </soap:Envelope>

```

FetchClaimsStatusByResortSelection Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="OWS" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusRequest
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns:hc="http://webservicess.micross.com/og/4.3/HotelCommon/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">

```

```

        <BeginDate>2001-01-21</BeginDate>
        <EndDate>2013-01-21</EndDate>
        <HotelReferences>
            <hc:HotelReference hotelCode="SEPARA" />
            <hc:HotelReference hotelCode="SEFIVE" />
        </HotelReferences>
    </FetchClaimsStatusRequest>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusRequest

```

<xs:complexType name="FetchClaimsStatusRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="1" maxOccurs="1" name="BeginDate"
      type="xs:dateTime" />
    <xs:element minOccurs="1" maxOccurs="1" name="EndDate"
      type="xs:dateTime" />
    <xs:element minOccurs="0" maxOccurs="1" name="MembershipType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="MembershipCardNumber" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimId"
      type="xs:double" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimSource"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimOwner"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="HotelReferences"
      xmlns:q2="http://webservices.micros.com/og/4.3/HotelCommon
/" type="q2:ArrayOfHotelReference" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ConfirmationNumber" type="xs:string" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA Name ID value.
BeginDate	element	dateTime	required	The start date.
EndDate	element	dateTime	required	The end date.
MembershipType	element	string	optional	The membership type.

MembershipCardNumber	element	string	optional	The member's credit card number.
ClaimId	element	double	optional	The claim id.
ClaimType	element	string	optional	The claim type.
ClaimSource	element	string	optional	The claim source.
ClaimOwner	element	string	optional	The claim owner.
HotelReferences	element	ArrayOfHotelReference	optional	A list of Hotel References.
ConfirmationNumber	element	string	optional	The confirmation number.

FetchClaimsStatusResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:6e2af5f1-2aba-4ac7-83b3-f2184fc8faf6</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:621e1bcd-4d71-43a3-90f6-f717cd972559</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>95</ClaimId>
          <ClaimDate>2009-12-14</ClaimDate>
          <ClaimType>NEWCARD</ClaimType>
          <RecordType>STAY</RecordType>
          <Resort>SEPARA</Resort>
          <ClaimStatus>CLOSE</ClaimStatus>
          <ClaimInformation>Card not issued</ClaimInformation>
        </ClaimsInfo>
      </ClaimsList>
    </FetchClaimsStatusResponse>
  </soap:Body>
</soap:Envelope>
```

```

<CloseDate>2009-12-14</CloseDate>
<ClaimSource>WEB</ClaimSource>
<CallerName>John Smith</CallerName>
<Owner>PHIL</Owner>
<NameID type="INTERNAL">4738515</NameID>
<MembershipID type="INTERNAL">122751</MembershipID>
<MembershipType>GC</MembershipType>
<MembershipCardNumber>MEWNY4521</MembershipCardNumber>
<PmsReferenceNumber>87968776</PmsReferenceNumber>
<OrsReferenceNumber>57568899</OrsReferenceNumber>
<StartDate>2009-12-05</StartDate>
<EndDate>2009-12-07</EndDate>
<ClaimComments>
  <ClaimCommentsInfo>
    <Sequence>1</Sequence>
    <ClaimDate>2009-12-14</ClaimDate>
    <ClaimActivity>OPEN</ClaimActivity>
  </ClaimCommentsInfo>
  <ClaimCommentsInfo>
    <Sequence>2</Sequence>
    <ClaimDate>2009-12-14</ClaimDate>
    <ClaimActivity>REVIEW-MGR</ClaimActivity>
  </ClaimCommentsInfo>
  <ClaimCommentsInfo>
    <Sequence>3</Sequence>
    <ClaimDate>2009-12-14</ClaimDate>
    <ClaimActivity>WEB-REPLY</ClaimActivity>
    <Comments>Please let me know the status of my claim
request</Comments>
  </ClaimCommentsInfo>
  <ClaimCommentsInfo>
    <Sequence>4</Sequence>
    <ClaimDate>2009-12-14</ClaimDate>
    <ClaimActivity>PENDING-VER</ClaimActivity>
  </ClaimCommentsInfo>
  <ClaimCommentsInfo>
    <Sequence>5</Sequence>
    <ClaimDate>2009-12-14</ClaimDate>
    <ClaimActivity>REM</ClaimActivity>
    <Comments>Please verify claim.</Comments>
  </ClaimCommentsInfo>
  <ClaimCommentsInfo>
    <Sequence>6</Sequence>
    <ClaimDate>2009-12-14</ClaimDate>
    <ClaimActivity>CLOSE</ClaimActivity>
  </ClaimCommentsInfo>
  <ClaimCommentsInfo>
    <Sequence>7</Sequence>
    <ClaimDate>2009-12-14</ClaimDate>
    <ClaimActivity>REPLY</ClaimActivity>
    <Comments>Awarded 2500 bonus points</Comments>
  </ClaimCommentsInfo>
</ClaimComments>
</ClaimsInfo>
<ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
  <ClaimId>99</ClaimId>

```

```

    <ClaimDate>2009-12-30</ClaimDate>
    <ClaimType>NEWCARD</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEPARA</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
    <CallerName>John Smith</CallerName>
    <NameID type="INTERNAL">4738515</NameID>
    <MembershipID type="INTERNAL">122751</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>MEWNYP4521</MembershipCardNumber>
    <PmsReferenceNumber>641649292</PmsReferenceNumber>
    <OrsReferenceNumber>ORS641649292</OrsReferenceNumber>
    <StartDate>2009-11-10</StartDate>
    <EndDate>2009-11-12</EndDate>
    <ClaimComments>
      <ClaimCommentsInfo>
        <Sequence>1</Sequence>
        <ClaimDate>2009-12-30</ClaimDate>
        <ClaimActivity>OPEN</ClaimActivity>
      </ClaimCommentsInfo>
    </ClaimComments>
  </ClaimsInfo>
  <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/"
    <ClaimId>106</ClaimId>
    <ClaimDate>2010-02-16</ClaimDate>
    <ClaimType>NEWCARD</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEFIVE</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
    <CallerName>John Smith</CallerName>
    <NameID type="INTERNAL">4738515</NameID>
    <MembershipID type="INTERNAL">122751</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>MEWNYP4521</MembershipCardNumber>
    <PmsReferenceNumber>99999</PmsReferenceNumber>
    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
    <StartDate>2010-02-08</StartDate>
    <EndDate>2010-02-14</EndDate>
    <ClaimComments>
      <ClaimCommentsInfo>
        <Sequence>1</Sequence>
        <ClaimDate>2010-02-16</ClaimDate>
        <ClaimActivity>OPEN</ClaimActivity>
      </ClaimCommentsInfo>
    </ClaimComments>
  </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatus by Claim Date Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:5427cf19-5705-471a-ad00-a05174fd63c0</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:9161bdc9-797e-4be1-9695-121167e11e8d</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>119</ClaimId>
          <ClaimDate>2010-03-22</ClaimDate>
          <RecordType>STAY</RecordType>
          <Resort>SEPARA</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <FinalStatus>APPROVED</FinalStatus>
          <ClaimSource>OCIS</ClaimSource>
          <CallerName>John Smith</CallerName>
          <Owner>PHIL</Owner>
          <NameID type="INTERNAL">451060</NameID>
        </ClaimsInfo>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>121</ClaimId>
          <ClaimDate>2010-03-22</ClaimDate>
          <Resort>SEPARA</Resort>
          <ClaimStatus>CLOSE</ClaimStatus>
          <FinalStatus>REJECTED</FinalStatus>
          <CloseDate>2010-04-13</CloseDate>
          <ClaimSource>OCIS</ClaimSource>
          <CallerName>John Smith</CallerName>
          <Owner>PHIL</Owner>
          <NameID type="INTERNAL">4664514</NameID>
          <MembershipID type="INTERNAL">110001</MembershipID>
          <MembershipType>GC</MembershipType>
        </ClaimsInfo>
      </ClaimsList>
    </FetchClaimsStatusResponse>
  </soap:Body>
</soap:Envelope>
```

```

        <MembershipCardNumber>ORSDZEP87D0237</MembershipCardNum
ber>
        </ClaimsInfo>
    </ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByClaimSource Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS" />
            <Destination entityID="WEST" systemType="WEB" />
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#F
etchClaimsStatusResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:a4d3b9a7-d353-4b64-b4e6-
ac20adbf1853</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:4eca1000-e47f-43a7-9d89-
604ea689b156</wsa:RelatesTo>
        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS" />
            <ClaimsList>
                <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
                    <ClaimId>63</ClaimId>
                    <ClaimDate>2009-11-13</ClaimDate>
                    <ClaimType>NEWCARD</ClaimType>
                    <RecordType>STAY</RecordType>
                    <Resort>SEFIVE</Resort>
                    <ClaimStatus>OPEN</ClaimStatus>
                    <ClaimInformation>Card not issued</ClaimInformation>
                    <ClaimSource>WEB</ClaimSource>
                    <CallerName>John Smith</CallerName>
                    <NameID type="INTERNAL">4664514</NameID>
                    <PmsReferenceNumber>99999</PmsReferenceNumber>
                    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
                    <StartDate>2009-09-10</StartDate>
                    <EndDate>2009-09-14</EndDate>
                </ClaimsInfo>
            </ClaimsInfo>
        </FetchClaimsStatusResponse>
    </soap:Body>
</soap:Envelope>

```

```

        <ClaimId>64</ClaimId>
        <ClaimDate>2009-11-13</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>No points given for last week's
stay</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">4664514</NameID>
        <PmsReferenceNumber>348978</PmsReferenceNumber>
        <OrsReferenceNumber>34783478</OrsReferenceNumber>
        <StartDate>2009-11-01</StartDate>
        <EndDate>2009-11-05</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>85</ClaimId>
        <ClaimDate>2009-11-30</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">194600</NameID>
        <PmsReferenceNumber>986798236</PmsReferenceNumber>
        <OrsReferenceNumber>3298895123</OrsReferenceNumber>
        <StartDate>2009-11-10</StartDate>
        <EndDate>2009-11-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>88</ClaimId>
        <ClaimDate>2009-12-03</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">194600</NameID>
        <PmsReferenceNumber>2187578585</PmsReferenceNumber>
        <OrsReferenceNumber>2367538758</OrsReferenceNumber>
        <StartDate>2009-10-01</StartDate>
        <EndDate>2009-10-02</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>91</ClaimId>
        <ClaimDate>2009-12-03</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>

```

```

        <ClaimStatus>WAIT-CALLER</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4736527</NameID>
        <PmsReferenceNumber>664624489</PmsReferenceNumber>
        <OrsReferenceNumber>87491948</OrsReferenceNumber>
        <StartDate>2009-10-10</StartDate>
        <EndDate>2009-10-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>92</ClaimId>
        <ClaimDate>2009-12-03</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">4736527</NameID>
        <PmsReferenceNumber>664624489</PmsReferenceNumber>
        <OrsReferenceNumber>87491948</OrsReferenceNumber>
        <StartDate>2009-10-10</StartDate>
        <EndDate>2009-10-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>93</ClaimId>
        <ClaimDate>2009-12-07</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>Test Caller</CallerName>
        <NameID type="INTERNAL">194600</NameID>
        <PmsReferenceNumber>968423986</PmsReferenceNumber>
        <OrsReferenceNumber>ORS325723174</OrsReferenceNumber>
        <StartDate>2009-01-10</StartDate>
        <EndDate>2009-01-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>95</ClaimId>
        <ClaimDate>2009-12-14</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>KMH</Resort>
        <ClaimStatus>CLOSE</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <CloseDate>2009-12-14</CloseDate>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>

```

```

        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4654020</NameID>
        <MembershipID type="INTERNAL">122751</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>MEWNYP4521</MembershipCardNumber>
        <PmsReferenceNumber>87968776</PmsReferenceNumber>
        <OrsReferenceNumber>57568899</OrsReferenceNumber>
        <StartDate>2009-12-05</StartDate>
        <EndDate>2009-12-07</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>99</ClaimId>
        <ClaimDate>2009-12-30</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">4654020</NameID>
        <MembershipID type="INTERNAL">122751</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>MEWNYP4521</MembershipCardNumber>
        <PmsReferenceNumber>641649292</PmsReferenceNumber>
        <OrsReferenceNumber>ORS641649292</OrsReferenceNumber>
        <StartDate>2009-11-10</StartDate>
        <EndDate>2009-11-12</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>104</ClaimId>
        <ClaimDate>2010-02-15</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">10472</NameID>
        <PmsReferenceNumber>99999</PmsReferenceNumber>
        <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
        <StartDate>2010-02-08</StartDate>
        <EndDate>2010-02-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>105</ClaimId>
        <ClaimDate>2010-02-15</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>

```

```

        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">10474</NameID>
        <PmsReferenceNumber>99999</PmsReferenceNumber>
        <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
        <StartDate>2010-02-08</StartDate>
        <EndDate>2010-02-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>106</ClaimId>
        <ClaimDate>2010-02-16</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">4654020</NameID>
        <MembershipID type="INTERNAL">122751</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>MEWNY4521</MembershipCardNumber>
        <PmsReferenceNumber>99999</PmsReferenceNumber>
        <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
        <StartDate>2010-02-08</StartDate>
        <EndDate>2010-02-14</EndDate>
    </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByClaimType Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS" />
            <Destination entityID="WEST" systemType="WEB" />
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:c514cb12-5f2c-4b00-afcc-1bcdea9fbdc9</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:91172d1c-6193-4720-9156-bd4b5cc398a9</wsa:RelatesTo>
        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
    </soap:Header>

```

```

    <soap:Body>
      <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
        <Result resultStatusFlag="SUCCESS" />
        <ClaimsList>
          <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
            <ClaimId>12</ClaimId>
            <ClaimDate>2003-08-29</ClaimDate>
            <ClaimType>STAY</ClaimType>
            <ClaimStatus>CLOSED</ClaimStatus>
            <CallerName>John Smith</CallerName>
            <Owner>PHIL</Owner>
            <NameID type="INTERNAL">1631861</NameID>
          </ClaimsInfo>
          <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
            <ClaimId>21</ClaimId>
            <ClaimDate>2003-09-22</ClaimDate>
            <ClaimType>STAY</ClaimType>
            <RecordType>STAY</RecordType>
            <Resort>SEPARA</Resort>
            <ClaimStatus>CLOSED</ClaimStatus>
            <ClaimInformation>Caller is unsure whether he presented
his Priority Club card at registration.</ClaimInformation>
            <CallerName>John Smith</CallerName>
            <Owner>PHIL</Owner>
            <NameID type="INTERNAL">1632128</NameID>
            <MembershipID type="INTERNAL">11438</MembershipID>
            <MembershipType>GC</MembershipType>
            <MembershipCardNumber>457645778678</MembershipCardNumber>
          </ClaimsInfo>
          <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
            <ClaimId>22</ClaimId>
            <ClaimDate>2003-09-22</ClaimDate>
            <ClaimType>STAY</ClaimType>
            <RecordType>OTHER</RecordType>
            <Resort>SEPARA</Resort>
            <ClaimStatus>CLOSED</ClaimStatus>
            <ClaimInformation>Wishes to receive stay credit for FF
and HOT cards.</ClaimInformation>
            <CallerName>John Smith</CallerName>
            <Owner>PHIL</Owner>
            <NameID type="INTERNAL">1632128</NameID>
            <MembershipID type="INTERNAL">11438</MembershipID>
            <MembershipType>GC</MembershipType>
            <MembershipCardNumber>457645778678</MembershipCardNumber>
          </ClaimsInfo>
          <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
            <ClaimId>23</ClaimId>
            <ClaimDate>2003-03-13</ClaimDate>
            <ClaimType>STAY</ClaimType>
            <RecordType>STAY</RecordType>
            <Resort>SEPARA</Resort>
            <ClaimStatus>CLOSED</ClaimStatus>
            <ClaimInformation>Caller is unsure whether he presented
his Priority Club card at registration.</ClaimInformation>
            <CallerName>John Smith</CallerName>
            <Owner>PHIL</Owner>
            <NameID type="INTERNAL">1632128</NameID>
            <MembershipID type="INTERNAL">11438</MembershipID>
            <MembershipType>GC</MembershipType>
            <MembershipCardNumber>457645778678</MembershipCardNumber>
          </ClaimsInfo>
        </ClaimsList>
      </FetchClaimsStatusResponse>
    </soap:Body>
  </soap:Envelope>

```

```

    <ClaimsInfo
xmlns="http://webservices.micos.com/og/4.3/Common/">
    <ClaimId>31</ClaimId>
    <ClaimDate>2004-03-11</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>002</Resort>
    <ClaimStatus>CLOSED</ClaimStatus>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">595989</NameID>
    <StartDate>2004-03-11</StartDate>
    <EndDate>2004-03-26</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micos.com/og/4.3/Common/">
    <ClaimId>40</ClaimId>
    <ClaimDate>2005-02-09</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <Resort>SEPARA</Resort>
    <ClaimStatus>CLOSED</ClaimStatus>
    <ClaimInformation>Dispute of pointts</ClaimInformation>
    <CloseDate>2005-02-09</CloseDate>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">177015</NameID>
    <MembershipID type="INTERNAL">13998</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>9374521</MembershipCardNumber>
    <PmsReferenceNumber>266463</PmsReferenceNumber>
    <OrsReferenceNumber>1281100</OrsReferenceNumber>
    <StartDate>2005-01-03</StartDate>
    <EndDate>2005-01-04</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micos.com/og/4.3/Common/">
    <ClaimId>41</ClaimId>
    <ClaimDate>2005-02-09</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <Resort>SEPARA</Resort>
    <ClaimStatus>CLOSED</ClaimStatus>
    <ClaimInformation>Wishes to change FFP membership from
US to NW</ClaimInformation>
    <CloseDate>2005-02-09</CloseDate>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">177015</NameID>
    <MembershipID type="INTERNAL">13998</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>9374521</MembershipCardNumber>
    <PmsReferenceNumber>266469</PmsReferenceNumber>
    <StartDate>2005-01-05</StartDate>
    <EndDate>2005-01-06</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micos.com/og/4.3/Common/">
    <ClaimId>43</ClaimId>

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    <ClaimDate>2005-02-09</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <RecordType>OTHER</RecordType>
    <Resort>SEPARA</Resort>
    <ClaimStatus>CLOSED</ClaimStatus>
    <ClaimInformation>Called back and is awating thier
points</ClaimInformation>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">177015</NameID>
    <MembershipID type="INTERNAL">13998</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>9374521</MembershipCardNumber>
    <PmsReferenceNumber>32343323</PmsReferenceNumber>
    <OrsReferenceNumber>10763</OrsReferenceNumber>
    <StartDate>2006-05-25</StartDate>
    <EndDate>2006-05-25</EndDate>
  </ClaimsInfo>
  <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>50</ClaimId>
    <ClaimDate>2006-03-14</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEPARA</Resort>
    <ClaimStatus>CLOSED</ClaimStatus>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">11144</NameID>
    <MembershipID type="INTERNAL">13748</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>1002</MembershipCardNumber>
  </ClaimsInfo>
  <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>52</ClaimId>
    <ClaimDate>2006-07-13</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEPARA</Resort>
    <ClaimStatus>CLOSED</ClaimStatus>
    <CallerName>John Smith<CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">177015</NameID>
    <MembershipID type="INTERNAL">13998</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>9374521</MembershipCardNumber>
  </ClaimsInfo>
  <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>53</ClaimId>
    <ClaimDate>2007-01-09</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEPARA</Resort>
    <ClaimStatus>CLOSED</ClaimStatus>
    <CallerName>John Smith</CallerName>

```

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        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">1715568</NameID>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>57</ClaimId>
        <ClaimDate>2009-08-11</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>CLOSED</ClaimStatus>
        <ClaimInformation>wnjrjj</ClaimInformation>
        <CloseDate>2009-08-25</CloseDate>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">93498</MembershipID>
        <MembershipType>AA</MembershipType>
        <MembershipCardNumber>9U8973947689</MembershipCardNumbe
r>
        <PmsReferenceNumber>3645</PmsReferenceNumber>
        <OrsReferenceNumber>32u745y6</OrsReferenceNumber>
        <StartDate>2009-01-01</StartDate>
        <EndDate>2009-01-05</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>60</ClaimId>
        <ClaimDate>2009-09-15</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <ClaimStatus>CLOSED</ClaimStatus>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>64</ClaimId>
        <ClaimDate>2009-11-13</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>No points awarded for last
stay</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">4664514</NameID>
        <PmsReferenceNumber>348978</PmsReferenceNumber>
        <OrsReferenceNumber>34783478</OrsReferenceNumber>
        <StartDate>2009-11-01</StartDate>
        <EndDate>2009-11-05</EndDate>
    </ClaimsInfo>

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```

    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>67</ClaimId>
    <ClaimDate>2009-11-13</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>No points awarded for last
stay</ClaimInformation>
    <ClaimSource>OCIS</ClaimSource>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">4730514</NameID>
    <MembershipID type="INTERNAL">118751</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>MOTTIWI185</MembershipCardNumber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>68</ClaimId>
    <ClaimDate>2009-11-13</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation> No points awarded for last stay
</ClaimInformation>
    <ClaimSource>OCIS</ClaimSource>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">4598757</NameID>
    <MembershipID type="INTERNAL">117001</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>MOTTI2010</MembershipCardNumber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>69</ClaimId>
    <ClaimDate>2009-11-13</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation> No points awarded for last stay
</ClaimInformation>
    <ClaimSource>OCIS</ClaimSource>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">4726013</NameID>
    <MembershipID type="INTERNAL">115501</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>MOTTI2009</MembershipCardNumber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>89</ClaimId>
    <ClaimDate>2009-12-03</ClaimDate>
    <ClaimType>STAY</ClaimType>
    <ClaimStatus>OPEN</ClaimStatus>
    <FinalStatus>APPROVED</FinalStatus>
    <ClaimSource>OCIS</ClaimSource>
    <CallerName>John Smith</CallerName>

```

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        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4736526</NameID>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/"
        <ClaimId>116</ClaimId>
        <ClaimDate>2010-03-16</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>REJECTED</FinalStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">451060</NameID>
        <MembershipID type="INTERNAL">133501</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORS300</MembershipCardNumber>
        <PmsReferenceNumber>2</PmsReferenceNumber>
        <OrsReferenceNumber>2</OrsReferenceNumber>
        <StartDate>2010-03-31</StartDate>
        <EndDate>2010-04-03</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/"
        <ClaimId>138</ClaimId>
        <ClaimDate>2010-05-05</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">126522</NameID>
        <MembershipID type="INTERNAL">10936</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>6575757</MembershipCardNumber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/"
        <ClaimId>168</ClaimId>
        <ClaimDate>2011-02-09</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4899274</NameID>
        <MembershipID type="INTERNAL">177751</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>09876</MembershipCardNumber>
        <PmsReferenceNumber>1</PmsReferenceNumber>
        <OrsReferenceNumber>1</OrsReferenceNumber>

```

```

        <StartDate>2011-01-01</StartDate>
        <EndDate>2011-01-02</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservicess.micross.com/og/4.3/Common/">
        <ClaimId>172</ClaimId>
        <ClaimDate>2011-04-12</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4899274</NameID>
        <MembershipID type="INTERNAL">177751</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>67890</MembershipCardNumber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservicess.micross.com/og/4.3/Common/">
        <ClaimId>174</ClaimId>
        <ClaimDate>2011-04-26</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4899274</NameID>
        <MembershipID type="INTERNAL">177751</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>67890</MembershipCardNumber>
        <PmsReferenceNumber>afa</PmsReferenceNumber>
        <StartDate>2011-04-25</StartDate>
        <EndDate>2011-04-26</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservicess.micross.com/og/4.3/Common/">
        <ClaimId>176</ClaimId>
        <ClaimDate>2011-08-09</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4636250</NameID>
        <MembershipID type="INTERNAL">1146316</MembershipID>
        <MembershipType>KPC</MembershipType>
        <MembershipCardNumber>DBR9RAATR2ZFW8GG52SL</MembershipC
ardNumber>
        <PmsReferenceNumber>1373961</PmsReferenceNumber>

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```

        <OrsReferenceNumber>4623015</OrsReferenceNumber>
        <StartDate>2009-03-11</StartDate>
        <EndDate>2009-03-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>275</ClaimId>
        <ClaimDate>2012-04-25</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>LIMITED_ADJUSTMENT</RecordType>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4983775</NameID>
        <MembershipID type="INTERNAL">1172502</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORS1001111</MembershipCardNumber>
    </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByConfirmationNumber Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS" />
            <Destination entityID="WEST" systemType="WEB" />
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#F
etchClaimsStatusResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:c0c3f595-8658-4f86-9209-
60fb71d9a5c7</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:f9d5cee2-ebc8-4558-8272-
94e6eb8dd79d</wsa:RelatesTo>
        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS" />
            <ClaimsList>

```

```

    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>63</ClaimId>
    <ClaimDate>2009-11-13</ClaimDate>
    <ClaimType>NEWCARD</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEFIVE</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
    <CallerName>John Smith</CallerName>
    <NameID type="INTERNAL">4664514</NameID>
    <PmsReferenceNumber>99999</PmsReferenceNumber>
    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
    <StartDate>2009-09-10</StartDate>
    <EndDate>2009-09-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>104</ClaimId>
    <ClaimDate>2010-02-15</ClaimDate>
    <ClaimType>NEWCARD</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEFIVE</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
    <CallerName>John Smith</CallerName>
    <NameID type="INTERNAL">10472</NameID>
    <PmsReferenceNumber>99999</PmsReferenceNumber>
    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
    <StartDate>2010-02-08</StartDate>
    <EndDate>2010-02-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>105</ClaimId>
    <ClaimDate>2010-02-15</ClaimDate>
    <ClaimType>NEWCARD</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEFIVE</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
    <CallerName>John Smith</CallerName>
    <NameID type="INTERNAL">10474</NameID>
    <PmsReferenceNumber>99999</PmsReferenceNumber>
    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
    <StartDate>2010-02-08</StartDate>
    <EndDate>2010-02-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
    <ClaimId>106</ClaimId>
    <ClaimDate>2010-02-16</ClaimDate>
    <ClaimType>NEWCARD</ClaimType>
    <RecordType>STAY</RecordType>

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```

    <Resort>SEFIVE</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
    <CallerName>John Smith</CallerName>
    <NameID type="INTERNAL">4654020</NameID>
    <MembershipID type="INTERNAL">122751</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>MEWNY4521</MembershipCardNumber>
    <PmsReferenceNumber>99999</PmsReferenceNumber>
    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
    <StartDate>2010-02-08</StartDate>
    <EndDate>2010-02-14</EndDate>
  </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByDateRange Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:1e794579-bde6-41b5-9c97-e51ccc49ce74</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:012d7c8b-7c3e-49dd-a9cd-2f7b36136c60</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
        <ClaimsInfo
          xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>63</ClaimId>
          <ClaimDate>2009-11-13</ClaimDate>
          <ClaimType>NEWCARD</ClaimType>
          <RecordType>STAY</RecordType>
          <Resort>SEFIVE</Resort>

```



```

        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">4664514</NameID>
        <PmsReferenceNumber>99999</PmsReferenceNumber>
        <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
        <StartDate>2009-09-10</StartDate>
        <EndDate>2009-09-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>85</ClaimId>
        <ClaimDate>2009-11-30</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">194600</NameID>
        <PmsReferenceNumber>986798236</PmsReferenceNumber>
        <OrsReferenceNumber>3298895123</OrsReferenceNumber>
        <StartDate>2009-11-10</StartDate>
        <EndDate>2009-11-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>88</ClaimId>
        <ClaimDate>2009-12-03</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">194600</NameID>
        <PmsReferenceNumber>2187578585</PmsReferenceNumber>
        <OrsReferenceNumber>2367538758</OrsReferenceNumber>
        <StartDate>2009-10-01</StartDate>
        <EndDate>2009-10-02</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>91</ClaimId>
        <ClaimDate>2009-12-03</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>WAIT-CALLER</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>CINDY</Owner>
        <NameID type="INTERNAL">4736527</NameID>

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```

        <PmsReferenceNumber>664624489</PmsReferenceNumber>
        <OrsReferenceNumber>87491948</OrsReferenceNumber>
        <StartDate>2009-10-10</StartDate>
        <EndDate>2009-10-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservicess.micross.com/og/4.3/Common/">
        <ClaimId>92</ClaimId>
        <ClaimDate>2009-12-03</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">4736527</NameID>
        <PmsReferenceNumber>664624489</PmsReferenceNumber>
        <OrsReferenceNumber>87491948</OrsReferenceNumber>
        <StartDate>2009-10-10</StartDate>
        <EndDate>2009-10-14</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservicess.micross.com/og/4.3/Common/">
        <ClaimId>93</ClaimId>
        <ClaimDate>2009-12-07</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
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    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
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  <MembershipCardNumber>9U8973947689</MembershipCardNumber>
r>
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r>
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        <EndDate>2011-04-26</EndDate>
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        <PmsReferenceNumber>233232</PmsReferenceNumber>
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        <EndDate>2011-11-11</EndDate>
    </ClaimsInfo>
</ClaimsList>

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</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>
```

FetchClaimsStatusByDateRangeandProperty Response

```
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<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:8f8f2197-399b-4ea6-a676-6d37144a6806</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:df604e60-c227-4ae6-917f-61fb0bdale7b</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
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          <ClaimId>119</ClaimId>
          <ClaimDate>2010-03-22</ClaimDate>
          <RecordType>STAY</RecordType>
          <Resort>SEFIVE</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <FinalStatus>APPROVED</FinalStatus>
          <ClaimSource>OCIS</ClaimSource>
          <CallerName>John Smith</CallerName>
          <Owner>PHIL</Owner>
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          <ClaimId>121</ClaimId>
          <ClaimDate>2010-03-22</ClaimDate>
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        <FinalStatus>REJECTED</FinalStatus>
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        <MembershipID type="INTERNAL">78998</MembershipID>
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        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4899274</NameID>
        <MembershipID type="INTERNAL">177751</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>654332</MembershipCardNumber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/"
        <ClaimId>176</ClaimId>
        <ClaimDate>2011-08-09</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4636250</NameID>
        <MembershipID type="INTERNAL">1146316</MembershipID>
        <MembershipType>KPC</MembershipType>
        <MembershipCardNumber>DBR9RAATR2ZFW8GG52SL</MembershipC
ardNumber>
        <PmsReferenceNumber>1373961</PmsReferenceNumber>
        <OrsReferenceNumber>4623015</OrsReferenceNumber>
        <StartDate>2009-03-11</StartDate>
        <EndDate>2009-03-14</EndDate>
    </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByMembershipNumber Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#F
etchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:741a077e-78b5-4642-81da-
ecec8676bd5</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:49e72ab8-3c56-4248-b0c3-
7e7e90c3af40</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>21</ClaimId>
          <ClaimDate>2003-09-22</ClaimDate>
          <ClaimType>STAY</ClaimType>
          <RecordType>STAY</RecordType>
          <Resort>028</Resort>
          <ClaimStatus>CLOSED</ClaimStatus>
          <ClaimInformation>Caller is unsure whether he presented
his Priority Club card at registration.</ClaimInformation>
          <CallerName>John Smith</CallerName>
          <Owner>PHIL</Owner>
          <NameID type="INTERNAL">1632128</NameID>
          <MembershipID type="INTERNAL">11438</MembershipID>
          <MembershipType>GC</MembershipType>
          <MembershipCardNumber>457645778678</MembershipCardNumbe
r>
          <PmsReferenceNumber>784U7456</PmsReferenceNumber>
          <StartDate>2003-09-10</StartDate>
          <EndDate>2003-09-11</EndDate>
        </ClaimsInfo>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>22</ClaimId>
          <ClaimDate>2003-09-22</ClaimDate>
          <ClaimType>STAY</ClaimType>
          <RecordType>OTHER</RecordType>
          <Resort>006</Resort>
          <ClaimStatus>CLOSED</ClaimStatus>
          <ClaimInformation>Wishes to receive stay credit for FF

```

```

and HOT cards.</ClaimInformation>
    <CallerName>John Smith</CallerName>
    <Owner>PHIL</Owner>
    <NameID type="INTERNAL">1632128</NameID>
    <MembershipID type="INTERNAL">11438</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>457645778678</MembershipCardNumber>
r>
    <OrsReferenceNumber>567255230</OrsReferenceNumber>
    <StartDate>2003-03-13</StartDate>
    <EndDate>2003-03-18</EndDate>
    </ClaimsInfo>
  </ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByMembershipType Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:6e524dfa-bf3f-4559-9870-3d7b006b5918</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:f5ee791e-8c6f-43bb-9d8b-443d6b90fe2f</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
        <ClaimsInfo
          xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>123</ClaimId>
          <ClaimDate>2010-04-13</ClaimDate>
          <Resort>SEPARA</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <FinalStatus>REJECTED</FinalStatus>
          <ClaimSource>OCIS</ClaimSource>
          <CallerName>John Smith</CallerName>
          <Owner>PHIL</Owner>

```

```

        <NameID type="INTERNAL">4504250</NameID>
        <MembershipID type="INTERNAL">125251</MembershipID>
        <MembershipType>GHA</MembershipType>
        <MembershipCardNumber>10004</MembershipCardNumber>
        <PmsReferenceNumber>4740538</PmsReferenceNumber>
        <OrsReferenceNumber>4740538</OrsReferenceNumber>
        <StartDate>2010-02-22</StartDate>
        <EndDate>2010-02-25</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>315</ClaimId>
        <ClaimDate>2012-08-07</ClaimDate>
        <Resort>SEPARA</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">1770326</NameID>
        <MembershipID type="INTERNAL">130759</MembershipID>
        <MembershipType>GHA</MembershipType>
        <MembershipCardNumber>GHAJRUOQ3080</MembershipCardNumber>
r>
        <PmsReferenceNumber>2275716</PmsReferenceNumber>
        <OrsReferenceNumber>4965278</OrsReferenceNumber>
        <StartDate>2011-09-01</StartDate>
        <EndDate>2011-09-02</EndDate>
    </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByNameID Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS" />
            <Destination entityID="WEST" systemType="WEB" />
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:e8da0e53-f459-419b-8282-64cb7475c68c</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:8e733c93-aa85-4783-a48f-fa02c1e3fa68</wsa:RelatesTo>
    </soap:Header>

```

```

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>85</ClaimId>
          <ClaimDate>2009-11-30</ClaimDate>
          <ClaimType>NEWCARD</ClaimType>
          <RecordType>STAY</RecordType>
          <Resort>SEFIVE</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <ClaimInformation>Card not issued</ClaimInformation>
          <ClaimSource>WEB</ClaimSource>
          <CallerName>John Smith</CallerName>
          <NameID type="INTERNAL">194600</NameID>
          <PmsReferenceNumber>986798236</PmsReferenceNumber>
          <OrsReferenceNumber>3298895123</OrsReferenceNumber>
          <StartDate>2009-11-10</StartDate>
          <EndDate>2009-11-14</EndDate>
          <ClaimComments>
            <ClaimCommentsInfo>
              <Sequence>1</Sequence>
              <ClaimDate>2009-11-30</ClaimDate>
              <ClaimActivity>OPEN</ClaimActivity>
            </ClaimCommentsInfo>
          </ClaimComments>
        </ClaimsInfo>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>88</ClaimId>
          <ClaimDate>2009-12-03</ClaimDate>
          <ClaimType>NEWCARD</ClaimType>
          <RecordType>STAY</RecordType>
          <Resort>SEFIVE</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <ClaimInformation>Card not issued</ClaimInformation>
          <ClaimSource>WEB</ClaimSource>
          <CallerName>John Smith</CallerName>
          <NameID type="INTERNAL">194600</NameID>
          <PmsReferenceNumber>2187578585</PmsReferenceNumber>
          <OrsReferenceNumber>2367538758</OrsReferenceNumber>
          <StartDate>2009-10-01</StartDate>
          <EndDate>2009-10-02</EndDate>
          <ClaimComments>
            <ClaimCommentsInfo>
              <Sequence>1</Sequence>
              <ClaimDate>2009-12-03</ClaimDate>
              <ClaimActivity>OPEN</ClaimActivity>
              <Comments>Membership id/type/number provided is not
correct.</Comments>
            </ClaimCommentsInfo>
          </ClaimComments>
        </ClaimsInfo>
      </ClaimsList>
    </FetchClaimsStatusResponse>
  </soap:Body>
</soap:Envelope>

```



```

        </ClaimsInfo>
    </ClaimsInfo>
    xmlns="http://webservices.micros.com/og/4.3/Common/"
    <ClaimId>93</ClaimId>
    <ClaimDate>2009-12-07</ClaimDate>
    <ClaimType>NEWCARD</ClaimType>
    <RecordType>STAY</RecordType>
    <Resort>SEFIVE</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
    <CallerName>JOHN SMITH</CallerName>
    <NameID type="INTERNAL">194600</NameID>
    <PmsReferenceNumber>968423986</PmsReferenceNumber>
    <OrsReferenceNumber>ORS325723174</OrsReferenceNumber>
    <StartDate>2009-01-10</StartDate>
    <EndDate>2009-01-14</EndDate>
    <ClaimComments>
        <ClaimCommentsInfo>
            <Sequence>1</Sequence>
            <ClaimDate>2009-12-07</ClaimDate>
            <ClaimActivity>OPEN</ClaimActivity>
            <Comments>Membership id/type/number provided is not
correct.</Comments>
        </ClaimCommentsInfo>
        <ClaimCommentsInfo>
            <Sequence>2</Sequence>
            <ClaimDate>2009-12-07</ClaimDate>
            <ClaimActivity>WEB-REPLY</ClaimActivity>
            <Comments>Please provide and update on this
claim</Comments>
        </ClaimCommentsInfo>
    </ClaimComments>
</ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByOwner Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/"
        <Origin entityID="TI" systemType="ORS" />
        <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

```

```

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:37393918-7be5-4f21-8a52-c69367f62107</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:20e88017-c301-4ac3-b437-550a81ad85e2</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>147</ClaimId>
          <ClaimDate>2010-07-09</ClaimDate>
          <RecordType>LIMITED_ADJUSTMENT</RecordType>
          <Resort>SEFIVE</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <ClaimSource>OPMS</ClaimSource>
          <CallerName>JANE SMITH</CallerName>
          <Owner>MIKE</Owner>
          <NameID type="INTERNAL">4664514</NameID>
          <MembershipID type="INTERNAL">110001</MembershipID>
          <MembershipType>GC</MembershipType>
          <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNumber>
        </ClaimsInfo>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>148</ClaimId>
          <ClaimDate>2010-07-09</ClaimDate>
          <RecordType>LIMITED_ADJUSTMENT</RecordType>
          <Resort>SEFIVE</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <ClaimSource>OPMS</ClaimSource>
          <CallerName>JOHN SMITH</CallerName>
          <Owner>MIKE</Owner>
          <NameID type="INTERNAL">4664514</NameID>
          <MembershipID type="INTERNAL">110001</MembershipID>
          <MembershipType>GC</MembershipType>
          <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNumber>
        </ClaimsInfo>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>149</ClaimId>
          <ClaimDate>2010-07-09</ClaimDate>
          <Resort>ORS</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <ClaimSource>OPMS</ClaimSource>
          <CallerName>JOHN SMITH</CallerName>
          <Owner>MIKE</Owner>
          <NameID type="INTERNAL">4664514</NameID>
          <MembershipID type="INTERNAL">110001</MembershipID>

```

```

        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
        <StartDate>2011-01-01</StartDate>
        <EndDate>2011-01-01</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>150</ClaimId>
        <ClaimDate>2010-07-09</ClaimDate>
        <RecordType>LIMITED_ADJUSTMENT</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JANE SMITH</CallerName>
        <Owner>MIKE</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>151</ClaimId>
        <ClaimDate>2010-07-09</ClaimDate>
        <RecordType>LIMITED_ADJUSTMENT</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JOHN SMITH</CallerName>
        <Owner>MIKE</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>152</ClaimId>
        <ClaimDate>2010-05-12</ClaimDate>
        <RecordType>LIMITED_ADJUSTMENT</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JOHN SMITH</CallerName>
        <Owner>MIKE</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>153</ClaimId>

```

```

        <ClaimDate>2010-05-12</ClaimDate>
        <RecordType>LIMITED_ADJUSTMENT</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JANE SMITH</CallerName>
        <Owner>MIKE</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>154</ClaimId>
        <ClaimDate>2010-05-12</ClaimDate>
        <RecordType>LIMITED_ADJUSTMENT</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JOHN SMITH</CallerName>
        <Owner>MIKE</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>155</ClaimId>
        <ClaimDate>2010-05-12</ClaimDate>
        <RecordType>LIMITED_ADJUSTMENT</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JOHN SMITH</CallerName>
        <Owner>MIKE</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORSZDZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>156</ClaimId>
        <ClaimDate>2010-07-09</ClaimDate>
        <Resort>VIXX</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JANE SMITH</CallerName>
        <Owner>MIKE</Owner>
        <NameID type="INTERNAL">4664514</NameID>

```

```

        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORS DZEP87D0237</MembershipCardNum
ber>
    </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByResort Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS" />
            <Destination entityID="WEST" systemType="WEB" />
        </OGHeader>
        <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#F
etchClaimsStatusResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:2fa59ffb-5bd8-4922-93b0-
538d16573fa9</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:0e7300c8-898d-4697-86d4-
c07791e07d4b</wsa:RelatesTo>
        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchClaimsStatusResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS" />
            <ClaimsList>
                <ClaimsInfo
xmlns="http://webservicess.micross.com/og/4.3/Common/">
                    <ClaimId>63</ClaimId>
                    <ClaimDate>2009-11-13</ClaimDate>
                    <ClaimType>NEWCARD</ClaimType>
                    <RecordType>STAY</RecordType>
                    <Resort>SEFIVE</Resort>
                    <ClaimStatus>OPEN</ClaimStatus>
                    <ClaimInformation>Card not issued</ClaimInformation>
                    <ClaimSource>WEB</ClaimSource>
                    <CallerName>Jane Smith</CallerName>
                    <NameID type="INTERNAL">4664514</NameID>
                    <PmsReferenceNumber>99999</PmsReferenceNumber>
                    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
                    <StartDate>2009-09-10</StartDate>
                    <EndDate>2009-09-14</EndDate>
                </ClaimsInfo>
            </ClaimsList>
        </FetchClaimsStatusResponse>
    </soap:Body>
</soap:Envelope>

```

```

        </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>85</ClaimId>
        <ClaimDate>2009-11-30</ClaimDate>
        <ClaimType>NEWCARD</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>John Smith</CallerName>
        <NameID type="INTERNAL">194600</NameID>
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        <OrsReferenceNumber>3298895123</OrsReferenceNumber>
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        <EndDate>2009-11-14</EndDate>
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        <ClaimSource>WEB</ClaimSource>
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        <OrsReferenceNumber>2367538758</OrsReferenceNumber>
        <StartDate>2009-10-01</StartDate>
        <EndDate>2009-10-02</EndDate>
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        <OrsReferenceNumber>87491948</OrsReferenceNumber>
        <StartDate>2009-10-10</StartDate>
        <EndDate>2009-10-14</EndDate>
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    <ClaimSource>WEB</ClaimSource>
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  <ClaimInformation>Card not issued</ClaimInformation>
  <ClaimSource>WEB</ClaimSource>
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  <OrsReferenceNumber>ORS325723174</OrsReferenceNumber>
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  <ClaimSource>WEB</ClaimSource>
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  <NameID type="INTERNAL">4654020</NameID>
  <MembershipID type="INTERNAL">122751</MembershipID>
  <MembershipType>GC</MembershipType>
  <MembershipCardNumber>MEWNYP4521</MembershipCardNumber>
  <PmsReferenceNumber>641649292</PmsReferenceNumber>
  <OrsReferenceNumber>ORS641649292</OrsReferenceNumber>
  <StartDate>2009-11-10</StartDate>
  <EndDate>2009-11-12</EndDate>
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xmlns="http://webservices.micros.com/og/4.3/Common/">
  <ClaimId>104</ClaimId>
  <ClaimDate>2010-02-15</ClaimDate>
  <ClaimType>NEWCARD</ClaimType>
  <RecordType>STAY</RecordType>
  <Resort>SEFIVE</Resort>

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        <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
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        <ClaimSource>WEB</ClaimSource>
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        <PmsReferenceNumber>99999</PmsReferenceNumber>
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        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>John Smith</CallerName>

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        <Owner>RHODA</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">93498</MembershipID>
        <MembershipType>AA</MembershipType>
        <MembershipCardNumber>9U8973947689</MembershipCardNumber>
    r>
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        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
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        <Owner>RHODA</Owner>
        <NameID type="INTERNAL">126522</NameID>
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xmlns="http://webservices.micros.com/og/4.3/Common/">

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    <Owner>RHODA</Owner>
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        <MembershipCardNumber>ORSDZEP87D0237</MembershipCardNum
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        <Owner>RHODA</Owner>
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  <Owner>RHODA</Owner>
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  <ClaimSource>OPMS</ClaimSource>
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  <Owner>RHODA</Owner>
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  <ClaimDate>2011-02-04</ClaimDate>
  <Resort>SEFIVE</Resort>
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        <ClaimSource>OCIS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>RHODA</Owner>
        <NameID type="INTERNAL">4901015</NameID>
        <MembershipID type="INTERNAL">178251</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORS500500</MembershipCardNumber>
    </ClaimsInfo>
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        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
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        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>John Smith</CallerName>
        <Owner>RHODA</Owner>
        <NameID type="INTERNAL">4899274</NameID>
        <MembershipID type="INTERNAL">177751</MembershipID>
        <MembershipType>GC</MembershipType>
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        <EndDate>2011-04-26</EndDate>
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        <Resort>SEFIVE</Resort>
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        <FinalStatus>APPROVED</FinalStatus>
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        <CallerName>Jane Smith</CallerName>
        <Owner>RHODA</Owner>
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        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>99889988</MembershipCardNumber>
        <PmsReferenceNumber>233232</PmsReferenceNumber>
        <StartDate>2011-11-11</StartDate>
        <EndDate>2011-11-11</EndDate>
    </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusByResortSelection Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
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xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="OWS" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#F
etchClaimsStatusResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:b4213761-4983-485e-816f-
35d60f034cc1</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:80224bbd-e421-4856-9ac4-
5d0d0e3f8fe0</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchClaimsStatusResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <ClaimsList>
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xmlns="http://webservicess.micross.com/og/4.3/Common/">
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          <ClaimDate>2003-01-19</ClaimDate>
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          <Resort>SEPARA</Resort>
          <ClaimStatus>CLOSED</ClaimStatus>
          <ClaimInformation>Guest stay at the property and did
not get credit for points</ClaimInformation>
          <CallerName>JANE SMITH</CallerName>
          <Owner>PHIL</Owner>
          <NameID type="INTERNAL">1625642</NameID>
          <MembershipID type="INTERNAL">10387</MembershipID>
          <MembershipType>GC</MembershipType>
          <MembershipCardNumber>3083300002614810</MembershipCardN
umber>
          <PmsReferenceNumber>12</PmsReferenceNumber>
          <OrsReferenceNumber>77666</OrsReferenceNumber>
          <StartDate>2003-01-19</StartDate>
          <EndDate>2003-01-20</EndDate>
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          <ClaimDate>2003-01-19</ClaimDate>
          <RecordType>STAY</RecordType>
          <Resort>SEPARA</Resort>
          <ClaimStatus>CLOSED</ClaimStatus>
          <ClaimInformation>Guest did not get credit for
stay</ClaimInformation>

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        <CallerName>JOHN SMITH</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">1625730</NameID>
        <MembershipID type="INTERNAL">10388</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>3083300002614811</MembershipCardN
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        <EndDate>2003-01-20</EndDate>
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        <ClaimType>XXXX</ClaimType>
        <Resort>SEPARA</Resort>
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        <ClaimInformation>trtyrte</ClaimInformation>
        <CallerName>JOHN SMITH</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">1631059</NameID>
        <MembershipID type="INTERNAL">11016</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>999000</MembershipCardNumber>
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        <EndDate>2003-07-22</EndDate>
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information</ClaimInformation>
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        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">1630526</NameID>
        <MembershipID type="INTERNAL">11880</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>2221115555</MembershipCardNumber>
        <PmsReferenceNumber>3439439494</PmsReferenceNumber>
    </ClaimsInfo>
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        <RecordType>STAY</RecordType>
        <Resort>SEPARA</Resort>
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        <ClaimInformation>Caller is unsure whether he presented
his Priority Club card at registration.</ClaimInformation>
        <CallerName>JANE SMITH</CallerName>

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```

        <Owner>PHIL</Owner>
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r>
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        <ClaimInformation>Card not issued</ClaimInformation>
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        <NameID type="INTERNAL">194600</NameID>
        <PmsReferenceNumber>986798236</PmsReferenceNumber>
        <OrsReferenceNumber>3298895123</OrsReferenceNumber>
        <StartDate>2009-11-10</StartDate>
        <EndDate>2009-11-14</EndDate>
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        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
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        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>JOHN SMITH</CallerName>
        <NameID type="INTERNAL">194600</NameID>
        <PmsReferenceNumber>2187578585</PmsReferenceNumber>

```



```

        <OrsReferenceNumber>2367538758</OrsReferenceNumber>
        <StartDate>2009-10-01</StartDate>
        <EndDate>2009-10-02</EndDate>
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        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
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        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4736527</NameID>
        <PmsReferenceNumber>664624489</PmsReferenceNumber>
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        <EndDate>2009-10-14</EndDate>
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        <ClaimInformation>Card not issued</ClaimInformation>
        <ClaimSource>WEB</ClaimSource>
        <CallerName>JOHN SMITH</CallerName>
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        <OrsReferenceNumber>ORS325723174</OrsReferenceNumber>
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        <EndDate>2009-01-14</EndDate>
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```

```

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  <CallerName>JANE SMITH</CallerName>
  <NameID type="INTERNAL">4654020</NameID>
  <MembershipID type="INTERNAL">122751</MembershipID>
  <MembershipType>GC</MembershipType>
  <MembershipCardNumber>MEWNY4521</MembershipCardNumber>
  <PmsReferenceNumber>641649292</PmsReferenceNumber>
  <OrsReferenceNumber>ORS641649292</OrsReferenceNumber>
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xmlns="http://webservices.micros.com/og/4.3/Common/">
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  <RecordType>STAY</RecordType>
  <Resort>SEFIVE</Resort>
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  <ClaimInformation>Card not issued</ClaimInformation>
  <ClaimSource>WEB</ClaimSource>
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  <NameID type="INTERNAL">10472</NameID>
  <PmsReferenceNumber>99999</PmsReferenceNumber>
  <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
  <StartDate>2010-02-08</StartDate>
  <EndDate>2010-02-14</EndDate>
</ClaimsInfo>
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  <RecordType>STAY</RecordType>
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  <ClaimSource>WEB</ClaimSource>
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  <NameID type="INTERNAL">10474</NameID>
  <PmsReferenceNumber>99999</PmsReferenceNumber>
  <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
  <StartDate>2010-02-08</StartDate>
  <EndDate>2010-02-14</EndDate>
</ClaimsInfo>
<ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
  <ClaimId>106</ClaimId>
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```

```

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    <ClaimInformation>Card not issued</ClaimInformation>
    <ClaimSource>WEB</ClaimSource>
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    <MembershipCardNumber>MEWNYP4521</MembershipCardNumber>
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    <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
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    <EndDate>2010-02-14</EndDate>
  </ClaimsInfo>
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    <Resort>SEFIVE</Resort>
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    <ClaimSource>OPMS</ClaimSource>
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    <Owner>PHIL</Owner>
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  r>
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    <Owner>PHIL</Owner>
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```

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ber>
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        <Owner>PHIL</Owner>
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        <MembershipID type="INTERNAL">110001</MembershipID>
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```

```

ber>
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        <Owner>PHIL</Owner>
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        <MembershipID type="INTERNAL">110001</MembershipID>
        <MembershipType>GC</MembershipType>
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        <Owner>PHIL</Owner>
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ber>
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        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JANE SMITH</CallerName>
        <Owner>PHIL</Owner>
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ber>
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```

```

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        <MembershipCardNumber>ORSDZEP87D0237</MembershipCardNum
ber>
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        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">1892325</NameID>
        <MembershipID type="INTERNAL">80750</MembershipID>
        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORS110585964</MembershipCardNumbe
r>
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        <NameID type="INTERNAL">1892325</NameID>
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        <MembershipType>GC</MembershipType>
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r>
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        <StartDate>2010-02-03</StartDate>
        <EndDate>2010-02-03</EndDate>
    </ClaimsInfo>
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xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>162</ClaimId>
        <ClaimDate>2010-07-29</ClaimDate>
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        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OPMS</ClaimSource>
        <CallerName>JANE SMITH</CallerName>
        <Owner>PHIL</Owner>
        <NameID type="INTERNAL">4664514</NameID>
        <MembershipID type="INTERNAL">110001</MembershipID>

```

```

        <MembershipType>GC</MembershipType>
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        <Owner>PHIL</Owner>
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        <ClaimDate>2011-02-04</ClaimDate>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <ClaimSource>OCIS</ClaimSource>
        <CallerName>JOHN SMITH</CallerName>
        <Owner>PHIL</Owner>
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        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>ORS500500</MembershipCardNumber>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>174</ClaimId>
        <ClaimDate>2011-04-26</ClaimDate>
        <ClaimType>STAY</ClaimType>
        <RecordType>STAY</RecordType>
        <Resort>SEFIVE</Resort>
        <ClaimStatus>OPEN</ClaimStatus>
        <FinalStatus>APPROVED</FinalStatus>
        <ClaimSource>OPMS</ClaimSource>
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        <Owner>PHIL</Owner>
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        <MembershipType>GC</MembershipType>
        <MembershipCardNumber>TAMMY</MembershipCardNumber>
        <PmsReferenceNumber>afa</PmsReferenceNumber>
        <StartDate>2011-04-25</StartDate>
        <EndDate>2011-04-26</EndDate>
    </ClaimsInfo>
    <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
        <ClaimId>215</ClaimId>

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```

    <ClaimDate>2011-12-01</ClaimDate>
    <RecordType>LIMITED_ADJUSTMENT</RecordType>
    <Resort>SEFIVE</Resort>
    <ClaimStatus>OPEN</ClaimStatus>
    <FinalStatus>APPROVED</FinalStatus>
    <ClaimSource>OCIS</ClaimSource>
    <CallerName>JOHN SMITH</CallerName>
    <Owner>PHIL</Owner>
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    <MembershipID type="INTERNAL">1184251</MembershipID>
    <MembershipType>GC</MembershipType>
    <MembershipCardNumber>99889988</MembershipCardNumber>
    <PmsReferenceNumber>233232</PmsReferenceNumber>
    <StartDate>2011-11-11</StartDate>
    <EndDate>2011-11-11</EndDate>
  </ClaimsInfo>
</ClaimsList>
</FetchClaimsStatusResponse>
</soap:Body>
</soap:Envelope>

```

FetchClaimsStatusResponse

```

<xs:complexType name="FetchClaimsStatusResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimsList"
      xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
      type="q2:ArrayOfClaim" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.
ClaimsList	element	ArrayOfClaim	optional	A collection of claim objects.

14 FetchCommentList

Retrieves the list of comments from a profile, given the name identifier.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#FetchCommentList

FetchCommentListRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="003407905" timeStamp="2009-03-08T09:15:28.0993750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchCommentListRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
    </FetchCommentListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchCommentListRequest

```
<xs:complexType name="FetchCommentListRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA Name ID value.

FetchCommentListResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="003407905" timeStamp="2009-03-08T10:15:28.099375-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchCommentListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:d544236b-455c-4e56-958e-21bc7835f4f7</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:74e1629b-4295-4013-9627-30048de40b16</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchCommentListResponse
      xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <CommentList>
        <nm:Comment operaId="43033" commentTitle="Reservation Comment" insertUser="2" insertDate="2009-03-22T19:20:41" updateUser="2" updateDate="2009-03-22T19:20:41">
          <c:Text>
            <c:TextElement>This is a reservation comment</c:TextElement>
          </c:Text>
        </nm:Comment>
        <nm:Comment operaId="43034" commentTitle="Reservation Comment" insertUser="2" insertDate="2009-03-22T19:23:38" updateUser="2" updateDate="2009-03-22T19:23:38">
          <c:Text>
            <c:TextElement>Guest needs Non-Smoking Room</c:TextElement>
          </c:Text>
        </nm:Comment>
      </CommentList>
    </FetchCommentListResponse>
  </soap:Body>
</soap:Envelope>
```

FetchCommentListResponse

```
<xs:complexType name="FetchCommentListResponse">
```

```

<xs:annotation>
  <xs:appinfo>
    <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
  </xs:appinfo>
</xs:annotation>
<xs:sequence>
  <xs:element minOccurs="0" maxOccurs="1" name="Result"
    xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
    type="q1:ResultStatus" />
  <xs:element minOccurs="0" maxOccurs="1" name="CommentList"
    xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
    type="q2:ArrayOfComment" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	In this context, this value must always be INTERNAL.
CommentList	element	ArrayOfComment	optional	Not used in this context.

15 FetchCreditCardList

Retrieves the list of credit card records from a profile, given the name identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#FetchCreditCardList

FetchCreditCardListRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="0369045" timeStamp="2009-03-08T09:15:27.6775000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchCreditCardListRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
    </FetchCreditCardListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchCreditCardList with canHandleVaultedCreditCard="true" Request

Note: The Credit Card Vault functionality must be activated in OPERA for this feature to be available.

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.6775000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
```

```

        <FetchCreditCardListRequest
canHandleVaultedCreditCard="true"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">11072</NameID>
        </FetchCreditCardListRequest>
    </soap:Body>
</soap:Envelope>

```

FetchCreditCardListRequest

```

<xs:complexType name="FetchCreditCardListRequest">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="NameID"
            xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
            type="q1:UniqueID" />
    </xs:sequence>
    <xs:attribute name="canHandleVaultedCreditCard" type="xs:boolean"
        />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
canHandleVaultedC reditCard	attribute	boolean	none	Indicates if the external system can handle vaulted credit cards. When "true," the vaulted credit card ID will be returned in the response message.
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.

FetchCreditCardListResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>

```

```

    <OGHeader transactionID="0369045" timeStamp="2009-03-
08T10:15:27.6775-04:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
    <Origin entityID="TI" systemType="ORS" />
    <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
<wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#Fetch
CreditCardListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:e0fc9a69-30d5-4675-8b07-
4de27a488351</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:c61511d4-e5cf-4e80-8c9b-
30ea98684d4f</wsa:RelatesTo>

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/ano
nymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchCreditCardListResponse
xmlns:nm="http://webservicess.micross.com/og/4.3/Name/"
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS" />
            <CreditCardList>
                <nm:NameCreditCard cardType="CREDIT" operaId="728232"
primary="false" displaySequence="6" insertUser="2"
insertDate="2008-11-20T14:56:04" updateUser="2" updateDate="2008-
11-20T14:56:04">
                    <c:cardCode>VA</c:cardCode>
                    <c:cardHolderName>Jane Smith</c:cardHolderName>
                    <c:cardNumber>4211501221974060</c:cardNumber>
                    <c:expirationDate>2009-06-30</c:expirationDate>
                </nm:NameCreditCard>
                <nm:NameCreditCard cardType="CREDIT" operaId="723229"
primary="true" insertUser="2" insertDate="2008-10-30T00:00:00"
updateUser="2" updateDate="2009-02-25T08:41:14">
                    <c:cardCode>AX</c:cardCode>
                    <c:cardHolderName>John Smith</c:cardHolderName>
                    <c:cardNumber>373344556677889</c:cardNumber>
                    <c:expirationDate>2010-01-31</c:expirationDate>
                </nm:NameCreditCard>
            </CreditCardList>
        </FetchCreditCardListResponse>
    </soap:Body>
</soap:Envelope>

```

FetchCreditCardList for canHandleVaultedCreditCard="true" Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">

```

```

        <soap:Header>
            <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.6775-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
                <Origin entityID="TI" systemType="ORS"/>
                <Destination entityID="WEST" systemType="WEB"/>
            </OGHeader>
            <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchCreditCardListResponse</wsa:Action>
            <wsa:MessageID>urn:uuid:bb925242-71c0-4f31-b0ac-
fb40cb884c0a</wsa:MessageID>
            <wsa:RelatesTo>urn:uuid:f53fd912-e488-452d-89c2-
b8209308432b</wsa:RelatesTo>

            <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
        </soap:Header>
        <soap:Body>
            <FetchCreditCardListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
                <Result resultStatusFlag="SUCCESS"/>
                <CreditCardList>
                    <nm:NameCreditCard cardType="CREDIT"
operaId="10164" primary="true" insertUser="2" insertDate="2002-
08-09T12:11:27" updateUser="2" updateDate="2002-08-22T09:55:16">
                        <c:cardCode>VA</c:cardCode>
                        <c:cardHolderName>Jane
Smith</c:cardHolderName>
                        <c:VaultedCardData
vaultedCardID="8040000229931881" lastFourDigits="1881"/>
                            <c:expirationDate>2003-12-
31</c:expirationDate>
                        </nm:NameCreditCard>
                    </CreditCardList>
                </FetchCreditCardListResponse>
            </soap:Body>
        </soap:Envelope>

```

FetchCreditCardListResponse

```

<xs:complexType name="FetchCreditCardListResponse">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:ResultStatus" />
        <xs:element minOccurs="0" maxOccurs="1" name="CreditCardList"
xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
type="q2:ArrayOfNameCreditCard" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
CreditCardList	element	ArrayOfNameCredit Card	optional	A collection of credit card records associated with the profile.

16 FetchDocumentList

Retrieves the list of documents from a profile, given the name identifier.

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#FetchDocumentList>

FetchDocumentList Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.4118750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchDocumentListRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL"> 3762855</NameID>
    </FetchDocumentListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchDocumentListRequest

```
<xs:element name="FetchDocumentListRequest">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:UniqueID" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA Name ID value.

FetchDocumentListResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
```

```

xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.411875-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#FetchDocumentListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:600b6678-1e46-4cd5-9438-65395b0f08fb</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:f873fbfb-cbc9-4bc9-b38c-5900489231ec</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchDocumentListResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <DocumentList>
        <GovernmentID documentType="DL" documentNumber="533"
effectiveDate="2011-10-12" placeOfIssue="UT" countryOfIssue="NZ"
documentID="1184" displaySequence="2"
xmlns="http://webservicess.micross.com/og/4.3/Common/" />
      </DocumentList>
    </FetchDocumentListResponse>
  </soap:Body>
</soap:Envelope>

```

FetchDocumentListResponse

```

<xs:element name="FetchDocumentListResponse">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
type="q1:ResultStatus" />
      <xs:element minOccurs="0" maxOccurs="1"
name="DocumentList"
xmlns:q2="http://webservicess.micross.com/og/4.3/Common/"
type="q2:ArrayOfGovernmentID" />
    </xs:sequence>
  </xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
DocumentList	element	ArrayOfGovernment ID	optional	Collection of documents

17 FetchEmailList

Retrieves the list of e-mail address records from a profile, given the name identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#FetchEmailList

FetchEmailListRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="004309705" timeStamp="2009-03-08T09:15:27.5368750-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchEmailListRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </FetchEmailListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchEmailListRequest

```
<xs:complexType name="FetchEmailListRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A unique ID object containing the OPERA Name ID value.

FetchEmailListResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="004309705" timeStamp="2009-03-08T10:15:27.536875-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchEmailListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:c06207aa-e73c-49bc-9af4-61a501bbe11a</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:c36500bb-6f23-429d-bb04-02c050ee2080</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <FetchEmailListResponse
      xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <NameEmailList>
        <nm:NameEmail operaId="4172584" primary="true"
          displaySequence="1" insertUser="2" insertDate="2007-11-01T15:41:55"
          updateUser="2" updateDate="2009-03-05T09:27:37"
          emailType="EMAIL"> phil.harmonic@microsopera.com </nm:NameEmail>
        <nm:NameEmail operaId="4172585" primary="false"
          displaySequence="2" insertUser="2" insertDate="2007-11-01T15:41:55"
          updateUser="2" updateDate="2009-03-05T09:27:37"
          emailType="ALT_EMAIL">test1@microsopera.com</nm:NameEmail>
        <nm:NameEmail operaId="4250340" primary="false"
          displaySequence="3" insertUser="2" insertDate="2009-02-09T15:09:37"
          updateUser="2" updateDate="2009-03-05T09:27:37"
          emailType="AR_EMAIL">test2@microsopera.com</nm:NameEmail>
        <nm:NameEmail operaId="4250346" primary="false"
          displaySequence="6" insertUser="2" insertDate="2009-02-09T15:15:47"
          updateUser="2" updateDate="2009-03-05T09:27:37"
          emailType="EMAIL"> test3@microsopera.com</nm:NameEmail>
      </NameEmailList>
    </FetchEmailListResponse>
  </soap:Body>
</soap:Envelope>
```

FetchEmailListResponse

```
<xs:complexType name="FetchEmailListResponse">
```

```

<xs:annotation>
  <xs:appinfo>
    <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
  </xs:appinfo>
</xs:annotation>
<xs:sequence>
  <xs:element minOccurs="0" maxOccurs="1" name="Result"
    xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
    type="q1:ResultStatus" />
  <xs:element minOccurs="0" maxOccurs="1" name="NameEmailList"
    xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
    type="q2:ArrayOfNameEmail" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
NameEmailList	element	ArrayOfNameEmail	optional	A collection of NameEmail records associated with the subject profile.

18 FetchGuestCardList

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#FetchGuestCardList>

FetchGuestCardListRequest

Retrieves the list of membership records from a profile, given the name identifier.

Soap Action:

<http://webservices.micros.com/ows/5.1/Name.wsdl#FetchGuestCardList>

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="4377134" timeStamp="2009-03-08T11:12:16.1511792-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchGuestCardListRequest
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </FetchGuestCardListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchGuestCardListRequest for AwardPointsToExpire

Note: To use this feature, external vendors should regenerate their proxies using the latest versions of the OWS Name XSD and WSDL. In addition, the OEDS>ENHANCED MEMBERSHIP HANDLING application parameter must be activated in OPERA.

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.8650000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
```

```

        <FetchGuestCardListRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">4738515</NameID>
        </FetchGuestCardListRequest>
    </soap:Body>
</soap:Envelope>

```

FetchGuestCardListRequest for Enrollment Source

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="4377134" timeStamp="2009-03-
08T11:12:16.1511792-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <FetchGuestCardListRequest
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">4964290</NameID>
        </FetchGuestCardListRequest>
    </soap:Body>
</soap:Envelope>

```

FetchGuestCardListRequest ReturnInactiveRecords False

```

<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.8650000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <FetchGuestCardListRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">3266408</NameID>

            <ReturnInactiveRecords>false</ReturnInactiveRecords>
        </FetchGuestCardListRequest>
    </soap:Body>

```

```
</soap:Envelope>
```

FetchGuestCardListRequest ReturnInactiveRecords True

```
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.8650000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchGuestCardListRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">3266408</NameID>

      <ReturnInactiveRecords>true</ReturnInactiveRecords>
    </FetchGuestCardListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchGuestCardListRequest

```
<xs:complexType name="FetchGuestCardListRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="1" maxOccurs="1"
      name="ReturnInactiveRecords" type="xs:boolean" />
    <xs:element minOccurs="0" maxOccurs="1" name="ResvNameId"
      xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
      type="q2:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="KeyTrack"
      xmlns:q3="http://webservices.micros.com/og/4.3/Common/"
      type="q3:KeyTrack" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
ReturnInactiveRecords	element	boolean	required	An indication of whether or not to return inactive records.
ResvNameId	element	UniqueID	optional	The reservation ID.
KeyTrack	element	KeyTrack	optional	Key track data.

FetchGuestCardListResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="4377134" timeStamp="2009-03-08T12:12:16.1511792-04:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#FetchGuestCardListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:5aafef98-903d-44dd-8cb0-dd782011c47e</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:247e602c-cd16-43ce-bac5-5838191cb7f0</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <FetchGuestCardListResponse
xmlns:nm="http://webservicess.micross.com/og/4.3/Name/"
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <GuestCardList>
        <nm:NameMembership operaId="71998" primary="true"
central="true" membershipClass="PLATINUM" pointsLabel="Points"
displaySequence="1" insertUser="2" insertDate="2007-07-03T08:11:46"
updateUser="2" updateDate="2009-03-05T09:53:54">
          <c:membershipType>GC</c:membershipType>
          <c:membershipNumber>ORS10015</c:membershipNumber>
          <c:membershipLevel>ELITE</c:membershipLevel>
          <c:memberName>JOHN SMITH</c:memberName>
          <c:effectiveDate>2007-07-03</c:effectiveDate>
          <c:currentPoints>28885426</c:currentPoints>
        </nm:NameMembership>
      </GuestCardList>
    </FetchGuestCardListResponse>
  </soap:Body>
</soap:Envelope>
```

```

        <c:enrollmentCode>CRO</c:enrollmentCode>
    </nm:NameMembership>
    <nm:NameMembership operaId="80757" central="true"
membershipClass="GOLD" pointsLabel="Miles" displaySequence="6"
insertUser="2" insertDate="2008-02-14T15:03:08" updateUser="2"
updateDate="2008-02-14T15:03:08">
        <c:membershipType>LH</c:membershipType>
        <c:membershipNumber>LH6667676</c:membershipNumber>
        <c:membershipLevel>STANDARD</c:membershipLevel>
        <c:memberName>JOHN SMITH</c:memberName>
        <c:effectiveDate>2008-02-14</c:effectiveDate>
        <c:expirationDate>2009-02-28</c:expirationDate>
        <c:currentPoints>500</c:currentPoints>
    </nm:NameMembership>
    <nm:NameMembership operaId="97498" preferred="true"
central="true" membershipClass="SILVER" pointsLabel="Sun Club"
displaySequence="8" insertUser="2" insertDate="2008-12-
02T13:33:19" updateUser="2" updateDate="2008-12-02T13:34:26">
        <c:membershipType>SCL</c:membershipType>
        <c:membershipNumber>SCL34100</c:membershipNumber>
        <c:membershipLevel>ELITE</c:membershipLevel>
        <c:memberName>JOHN SMITH</c:memberName>
        <c:effectiveDate>2008-12-02</c:effectiveDate>
        <c:expirationDate>2009-12-31</c:expirationDate>
        <c:currentPoints>95</c:currentPoints>
        <c:enrollmentCode>CRO</c:enrollmentCode>
    </nm:NameMembership>
</GuestCardList>
</FetchGuestCardListResponse>
</soap:Body>
</soap:Envelope>

```

FetchGuestCardListResponse with AwardPointsToExpire

Note: To use this feature, external vendors should regenerate their proxies using the latest versions of the OWS Name XSD and WSDL. In addition, the OEDS>ENHANCED MEMBERSHIP HANDLING application parameter must be activated in OPERA.

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.865-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchGuestCardListResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:f72c8b2e-4085-49b3-9342-
8ee0c93a3d79</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:064cb41a-ab62-4fa3-aac0-
abddcb0acba5</wsa:RelatesTo>
    </soap:Header>

```

```

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
        </soap:Header>
        <soap:Body>
            <FetchGuestCardListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
                <Result resultStatusFlag="SUCCESS"/>
                <GuestCardList>
                    <nm:NameMembership operaId="122751"
primary="true" preferred="true" central="true"
membershipClass="PLATINUM" pointsLabel="Golden Circle Points"
status="A" displaySequence="1" insertUser="2" insertDate="2009-
12-09T09:21:26" updateUser="2" updateDate="2010-05-17T14:42:41">

                        <c:membershipType>GC</c:membershipType>

                        <c:membershipNumber>MEWNY4521</c:membershipNumber>

                        <c:membershipLevel>ELITE</c:membershipLevel>
                                <c:memberName>JANE
SMITH</c:memberName>
                                <c:effectiveDate>2008-12-
09</c:effectiveDate>
                                <c:expirationDate>2013-12-
31</c:expirationDate>

                                <c:currentPoints>1877376</c:currentPoints>

                                <c:enrollmentCode>KMH</c:enrollmentCode>
                                        <c:awardPointsToExpires>
                                                <c:AwardPointsToExpire
expirationDate="2010-12-31" totalToExpire="343749"
expireByDate="343749"/>
                                                <c:AwardPointsToExpire
expirationDate="2011-12-31" totalToExpire="351249"
expireByDate="7500"/>
                                                <c:AwardPointsToExpire
expirationDate="2012-12-31" totalToExpire="1753698"
expireByDate="1402449"/>
                                        </c:awardPointsToExpires>
                                </nm:NameMembership>
                                <nm:NameMembership operaId="134004"
central="true" membershipClass="SILVER" pointsLabel="HH Points"
displaySequence="3" insertUser="2" insertDate="2010-03-
11T11:52:21" updateUser="2" updateDate="2010-04-26T15:03:19">

                                        <c:membershipType>HH</c:membershipType>

                                        <c:membershipNumber>32461416919</c:membershipNumber>
                                                <c:memberName>JANE
SMITH</c:memberName>
                                                <c:effectiveDate>2010-03-
11</c:effectiveDate>

```

```

        <c:currentPoints>0</c:currentPoints>
        </nm:NameMembership>
        <nm:NameMembership operaId="123251"
central="true" membershipClass=" PLATINUM " pointsLabel="AA
Miles" displaySequence="4" insertUser="2" insertDate="2009-12-
11T09:46:10" updateUser="2" updateDate="2010-04-26T15:03:19">

        <c:membershipType>AA</c:membershipType>

        <c:membershipNumber>897762342346</c:membershipNumber>
        <c:memberName>JANE
SMITH</c:memberName>
        <c:effectiveDate>2009-12-
11</c:effectiveDate>

        <c:currentPoints>1875</c:currentPoints>
        </nm:NameMembership>
        </GuestCardList>
        </FetchGuestCardListResponse>
    </soap:Body>
</soap:Envelope>

```

FetchGuestCardListResponse with Enrollment Source

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="4377134" timeStamp="2009-03-
08T12:12:16.1511792-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchGuestCardListResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:d689e248-9672-47ba-9b88-
fb534d0d7b48</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:65cc43ba-462b-4590-9e00-
e46a78079d6a</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchGuestCardListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <GuestCardList>

```

```

                <nm:NameMembership operaId="1165503"
primary="true" preferred="true" central="true"
membershipClass="PLATINUM" pointsLabel="Loyalty Points"
displaySequence="1" insertUser="2" insertDate="2011-07-
11T10:56:05" updateUser="2" updateDate="2011-07-11T10:56:05">

                <c:membershipType>GC</c:membershipType>

                <c:membershipNumber>ORSC897324886</c:membershipNumber>

                <c:membershipLevel>ELITE</c:membershipLevel>
                <c:memberName>John
Smith</c:memberName>
                <c:effectiveDate>2011-07-
11</c:effectiveDate>
                <c:expirationDate>2014-12-
31</c:expirationDate>

                <c:currentPoints>0</c:currentPoints>

                <c:enrollmentSource>WEB</c:enrollmentSource>
                <c:enrolledAt>WEB</c:enrolledAt>
                </nm:NameMembership>
            </GuestCardList>
        </FetchGuestCardListResponse>
    </soap:Body>
</soap:Envelope>

```

FetchGuestCardListResponse ReturnInactiveRecords False

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.865-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchGuestCardListResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:9d1dea74-7f17-41d1-8ad3-
431580a9dd62</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:8db37e8b-8f7d-4d46-9d2e-
78cb269a8018</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchGuestCardListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"

```

```

xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS"/>
    <GuestCardList>
        <nm:NameMembership operaId="134753"
primary="true" preferred="true" central="true"
membershipClass="PLATINUM" pointsLabel="Golden Circle Points"
status="OPEN" displaySequence="1" insertUser="2"
insertDate="2010-03-11T08:28:24" updateUser="2" updateDate="2011-
09-06T08:23:26">

            <c:membershipType>GC</c:membershipType>

            <c:membershipNumber>2743210</c:membershipNumber>

            <c:membershipLevel>ELITE</c:membershipLevel>
                <c:memberName>JANE
SMITH</c:memberName>
                <c:effectiveDate>2010-03-
11</c:effectiveDate>
                <c:expirationDate>2011-12-
31</c:expirationDate>

            <c:currentPoints>27559</c:currentPoints>

            <c:enrollmentSource>N</c:enrollmentSource>
                <c:enrolledAt>N</c:enrolledAt>
                <c:awardPointsToExpires>
                    <c:AwardPointsToExpire
expirationDate="2013-12-31" totalToExpire="27559"
expireByDate="27559"/>
                </c:awardPointsToExpires>
                <c:inactive>>false</c:inactive>
            </nm:NameMembership>
            <nm:NameMembership operaId="172503"
central="true" membershipClass="GOLD" pointsLabel="Miles"
displaySequence="3" insertUser="2" insertDate="2010-12-
09T15:26:45" updateUser="2" updateDate="2011-10-12T11:16:41">

                <c:membershipType>AA</c:membershipType>

                <c:membershipNumber>789789783</c:membershipNumber>
                    <c:memberName>JANE
SMITH</c:memberName>
                    <c:effectiveDate>2010-12-
09</c:effectiveDate>

                <c:currentPoints>6500</c:currentPoints>
                    <c:inactive>>false</c:inactive>
            </nm:NameMembership>
        </GuestCardList>
    </FetchGuestCardListResponse>
</soap:Body>
</soap:Envelope>

```

FetchGuestCardListResponse ReturnInactiveRecords True

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.865-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchGuestCardListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:e2c2f65a-8da6-4410-82e5-da3ff478ccad</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:3078070c-023f-424c-b5d4-219d0aa082e6</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchGuestCardListResponse
      xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <GuestCardList>
        <nm:NameMembership operaId="134753"
          primary="true" preferred="true" central="true"
          membershipClass="PLATINUM" pointsLabel="Golden Circle Points"
          status="OPEN" displaySequence="1" insertUser="2"
          insertDate="2010-03-11T08:28:24" updateUser="2" updateDate="2011-09-06T08:23:26">

          <c:membershipType>GC</c:membershipType>

          <c:membershipNumber>2743210</c:membershipNumber>

          <c:membershipLevel>ELITE</c:membershipLevel>
          <c:memberName>JANE SMITH</c:memberName>

          <c:effectiveDate>2010-03-11</c:effectiveDate>
          <c:expirationDate>2011-12-31</c:expirationDate>

          <c:currentPoints>27559</c:currentPoints>

          <c:enrollmentSource>N</c:enrollmentSource>
          <c:enrolledAt>N</c:enrolledAt>
          <c:awardPointsToExpires>
```

```

                                <c:AwardPointsToExpire
expirationDate="2013-12-31" totalToExpire="27559"
expireByDate="27559"/>
                                </c:awardPointsToExpires>
                                <c:inactive>>false</c:inactive>
                                </nm:NameMembership>
                                <nm:NameMembership operaId="143504"
central="true" membershipClass="SILVER" pointsLabel="Omni SG
Points" displaySequence="2" insertUser="2" insertDate="2010-05-
18T11:00:16" updateUser="2" updateDate="2011-09-09T15:59:29"
inactiveDate="2011-09-06">

                                <c:membershipType>SG</c:membershipType>

                                <c:membershipNumber>123456</c:membershipNumber>

                                <c:membershipLevel>EXECUTIVE</c:membershipLevel>
                                <c:memberName>JANE
SMITH</c:memberName>
                                <c:effectiveDate>2010-05-
18</c:effectiveDate>
                                <c:expirationDate>2011-12-
31</c:expirationDate>

                                <c:currentPoints>1000</c:currentPoints>

                                <c:enrollmentSource>N</c:enrollmentSource>
                                <c:enrolledAt>N</c:enrolledAt>
                                <c:inactive>>true</c:inactive>
                                </nm:NameMembership>
                                <nm:NameMembership operaId="172503"
central="true" membershipClass="GOLD" pointsLabel="Miles"
displaySequence="3" insertUser="2" insertDate="2010-12-
09T15:26:45" updateUser="2" updateDate="2011-10-12T11:16:41">

                                <c:membershipType>AA</c:membershipType>

                                <c:membershipNumber>789789783</c:membershipNumber>
                                <c:memberName>JANE
SMITH</c:memberName>
                                <c:effectiveDate>2010-12-
09</c:effectiveDate>

                                <c:currentPoints>6500</c:currentPoints>
                                <c:inactive>>false</c:inactive>
                                </nm:NameMembership>
                                <nm:NameMembership operaId="155253"
central="true" membershipClass="SILVER" pointsLabel="GHA Points"
status="OPEN" displaySequence="4" insertUser="2"
insertDate="2010-09-11T08:09:12" updateUser="2" updateDate="2011-
09-09T15:59:29" inactiveDate="2011-09-06">

                                <c:membershipType>GHA</c:membershipType>

                                <c:membershipNumber>2743210</c:membershipNumber>

                                <c:membershipLevel>ELITE</c:membershipLevel>

```

```

SMITH</c:memberName>
    <c:memberName>JANE
    <c:effectiveDate>2010-03-
11</c:effectiveDate>
    <c:expirationDate>2011-12-
31</c:expirationDate>
    <c:currentPoints>0</c:currentPoints>
    <c:enrollmentSource>N</c:enrollmentSource>
    <c:enrolledAt>N</c:enrolledAt>
    <c:inactive>true</c:inactive>
    </nm:NameMembership>
    <nm:NameMembership operaId="1252503"
central="true" membershipClass="PLATINUM" pointsLabel="RC -
Fourseasons" displaySequence="5" insertUser="2" insertDate="2011-
04-25T13:28:48" updateUser="2" updateDate="2011-09-09T15:59:29"
inactiveDate="2011-09-06">
    <c:membershipType>RC</c:membershipType>
    <c:membershipNumber>1234567</c:membershipNumber>
    <c:memberName JANE
SMITH</c:memberName>
    <c:effectiveDate>2011-04-
25</c:effectiveDate>
    <c:currentPoints>0</c:currentPoints>
    <c:inactive>true</c:inactive>
    </nm:NameMembership>
    <nm:NameMembership operaId="1252504"
central="true" membershipClass="PLATINUM" pointsLabel="AIR
BERLIN" displaySequence="6" insertUser="2" insertDate="2011-04-
25T13:29:01" updateUser="2" updateDate="2011-10-12T11:16:47">
    <c:membershipType>ABA</c:membershipType>
    <c:membershipNumber>789456</c:membershipNumber>
    <c:memberName>JANE
SMITH</c:memberName>
    <c:effectiveDate>2011-04-
25</c:effectiveDate>
    <c:currentPoints>0</c:currentPoints>
    <c:inactive>>false</c:inactive>
    </nm:NameMembership>
    <nm:NameMembership operaId="1253003"
central="true" membershipClass="BLACK" pointsLabel="GH -
Fourseasons" displaySequence="7" insertUser="2" insertDate="2011-
05-09T12:28:41" updateUser="2" updateDate="2011-09-09T15:59:29"
inactiveDate="2011-09-06">
    <c:membershipType>GH</c:membershipType>
    <c:membershipNumber>123456</c:membershipNumber>
    <c:memberName>JANE
SMITH</c:memberName>

```

```

                                <c:effectiveDate>2011-05-
09</c:effectiveDate>

                                <c:currentPoints>0</c:currentPoints>
                                    <c:inactive>>true</c:inactive>
                                        </nm:NameMembership>
                                    </GuestCardList>
                                </FetchGuestCardListResponse>
                            </soap:Body>
</soap:Envelope>

```

FetchGuestCardListResponse

```

<xs:complexType name="FetchGuestCardListResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="GuestCardList"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:ArrayOfNameMembership" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
GuestCardList	element	ArrayOfNameMembership	optional	A collection of the GuestCard records associated with this profile.

19 FetchName

Retrieves the name record from a profile, including any birthday and gender information, given the name identifier.

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#FetchName>

FetchNameRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="3297907325" timeStamp="2009-
03-08T09:15:27.568125-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchNameRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </FetchNameRequest>
  </soap:Body>
</soap:Envelope>
```

FetchName with Primary Language Id Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchNameRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4860769</NameID>
    </FetchNameRequest>
  </soap:Body>
</soap:Envelope>
```

```

        </FetchNameRequest>
    </soap:Body>
</soap:Envelope>

```

FetchName for Profile Keywords Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="3297907325" timeStamp="2009-
03-08T09:15:27.568125-05:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <FetchNameRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">4912019</NameID>
        </FetchNameRequest>
    </soap:Body>
</soap:Envelope>

```

FetchName with Profession Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="3297907325" timeStamp="2009-03-
08T09:15:27.568125-05:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <FetchNameRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">3634999</NameID>
        </FetchNameRequest>
    </soap:Body>
</soap:Envelope>

```

FetchNameRequest

```

<xs:complexType name="FetchNameRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	The OPERA NameID to include in the query.

FetchNameResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-12T16:42:39.6925-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:72c16c87-f2d7-4f61-8d42-c87a55fe3f7f</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:f6305178-3cfc-411b-ad0a-4ab87fbc98dd</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchNameResponse
      xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <PersonName active="true">
        <c:nameTitle>Mr.</c:nameTitle>
        <c:firstName>John</c:firstName>
      </PersonName>
    </FetchNameResponse>
  </soap:Body>
</soap:Envelope>

```

```

        <c:middleName>Middle</c:middleName>
        <c:lastName> Smith </c:lastName>
    </PersonName>
    <Birthdate>1970-06-01</Birthdate>
    <Gender>MALE</Gender>
    <Nationality>GB</Nationality>
</FetchNameResponse>
</soap:Body>
</soap:Envelope>

```

FetchName for Primary Language Id Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925-05:00" primaryLangID="DE"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#FetchNameResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:c0df1828-8ef7-404f-a2c9-
d8cb35df5022</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:5b40776e-b5eb-4fb0-b030-
ecd209b45a97</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchNameResponse
xmlns:nm="http://webservicess.micross.com/og/4.3/Name/"
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <PersonName>
                <c:firstName>John</c:firstName>
                <c:lastName>Smith</c:lastName>
            </PersonName>
            <NativeName languageCode="HEB">
                <c:firstName>ל' פ'</c:firstName>
                <c:lastName>י' הרמן</c:lastName>
            </NativeName>
            <Gender>MALE</Gender>
        </FetchNameResponse>
    </soap:Body>
</soap:Envelope>

```

FetchName with Profile Keywords Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="3297907325" timeStamp="2009-
03-08T10:15:27.568125-04:00" primaryLangID="E"
  xmlns="http://webservices.micros.com/og/4.3/Core/">
    <Origin entityID="TI" systemType="ORS"/>
    <Destination entityID="WEST" systemType="WEB"/>
  </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:37e6bcdf-bbe8-4ba3-ad69-
26641c08d337</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:7a18a719-b102-4760-92f6-
ccf21007bb83</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchNameResponse
  xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
  xmlns:c="http://webservices.micros.com/og/4.3/Common/"
  xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS"/>
    <PersonName>
      <c:firstName>John</c:firstName>
      <c:lastName>Smith </c:lastName>
    </PersonName>
    <Gender>MALE</Gender>
    <Keyword>
      <Keyword>
        <nm:Type>SSN</nm:Type>
        <nm:Value>7865</nm:Value>
      </Keyword>
      <Keyword>
        <nm:Type>DL</nm:Type>
        <nm:Value>FL-12345-678-90-
1</nm:Value>
      </Keyword>
    </Keyword>
  </FetchNameResponse>
  </soap:Body>
</soap:Envelope>
```

FetchName with Profession Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="3297907325" timeStamp="2009-03-
08T10:15:27.568125-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#Fet
chNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:5842c8ea-00b0-4526-bc7c-
98b441809473</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:17ec1656-2c89-4214-8eed-
1b7b613baa32</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/a
nonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchNameResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <PersonName active="true">
        <c:firstName>John</c:firstName>
        <c:lastName>Smith</c:lastName>
        <c:profession>Director</c:profession>
      </PersonName>
      <Gender>MALE</Gender>
    </FetchNameResponse>
  </soap:Body>
</soap:Envelope>

```

FetchNameResponse

```

<xs:complexType name="FetchNameResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="PersonName"
xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
type="q2:PersonName" />
  </xs:sequence>
</xs:complexType>

```



```

<xs:element minOccurs="0" maxOccurs="1" name="NativeName"
  xmlns:q3="http://webservices.micros.com/og/4.3/Name/"
  type="q3:NativeName" />
<xs:element minOccurs="0" maxOccurs="1" name="Birthdate"
  type="xs:dateTime" />
<xs:element minOccurs="0" maxOccurs="1" name="Gender"
  xmlns:q4="http://webservices.micros.com/og/4.3/Common/"
  type="q4:Gender" />
<xs:element minOccurs="0" maxOccurs="1" name="KeyWord"
  xmlns:q5="http://webservices.micros.com/ows/5.1/Name.wsdl"
  type="q5:ArrayOfKeyWord" />
<xs:element minOccurs="0" maxOccurs="1" name="Company"
  xmlns:q6="http://webservices.micros.com/og/4.3/Name/"
  type="q6:Company" />
<xs:element minOccurs="0" maxOccurs="1" name="Nationality"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Language"
  type="xs:string" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
PersonName	element	PersonName	optional	The retrieved name information.
NativeName	element	NativeName	optional	The native name information, if any.
Birthdate	element	dateTime	optional	The birth date, if known.
Gender	element	Gender	optional	The gender, indicating MALE, FEMALE, or UNKNOWN.
KeyWord	element	ArrayOfKeyWord	optional	A collection of profile keywords.
Company	element	Company	optional	The company name.
Nationality	element	string	optional	The nationality.
Language	element	string	optional	The language.

20 FetchNameUDFs

Retrieves the list of user-defined field values from a profile, given the name identifier.

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#FetchNameUDFs>

FetchNameUDFsRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.5681250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchNameUDFsRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4738515</NameID>
    </FetchNameUDFsRequest>
  </soap:Body>
</soap:Envelope>
```

FetchNameUDFsRequest

```
<xs:complexType name="FetchNameUDFsRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	The OPERA NameID.

FetchNameUDFsResponse

```
<?xml version="1.0" encoding="utf-8"?>
```

```

<OGHeader transactionID="3297907325" timeStamp="2009-03-
08T09:15:27.568125-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
  <Origin entityID="WEST" systemType="ORS" />
  <Destination entityID="WEST" systemType="WEB" />
</OGHeader>
<wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#Fetch
NameUDFsResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:a43b1dc3-cb5d-473f-ad20-
2aa556510d68</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:e2d79039-5596-4c68-98d1-
4ce1030e02e6</wsa:RelatesTo>

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/ano
nymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchNameUDFsResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <UserDefinedValues>
        <UserDefinedValue valueName="TAX ID">
          <NumericValue
xmlns="http://webservicess.micross.com/og/4.3/Common/">575255719900
0000</NumericValue>
          </UserDefinedValue>
          <UserDefinedValue valueName="Wedding Anniversary">
            <DateValue
xmlns="http://webservicess.micross.com/og/4.3/Common/">2007-03-
19T00:00:00</DateValue>
            </UserDefinedValue>
          </UserDefinedValues>
        </FetchNameUDFsResponse>
      </soap:Body>
    </soap:Envelope>

```

FetchNameUDFsResponse

```

<xs:complexType name="FetchNameUDFsResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
      type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="UserDefinedValues"
      xmlns:q2="http://webservicess.micross.com/ows/5.1/Name.wsdl"
      type="q2:ArrayOfUserDefinedValue" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

Result	element	ResultStatus	optional	The result object, indicating the success or failure of the called function.
UserDefinedValues	element	ArrayOfUserDefined Value	optional	A collection of user defined value elements.

21 FetchPhoneList

Retrieves the list of phone records from a profile, given the name identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#FetchPhoneList

FetchPhoneListRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="00430735" timeStamp="2009-03-08T09:15:27.4118750-
05:00" xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="T1" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchPhoneListRequest xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </FetchPhoneListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchPhoneListRequest

```
<xs:complexType name="FetchPhoneListRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.

FetchPhoneListResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="00430735" timeStamp="2009-03-08T10:15:27.411875-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchPhoneListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:768d6749-ae3f-4d5c-9397-6d8f3fa9fcdf</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:26de996b-9402-4235-b8f1-25ac3b1f2f30</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchPhoneListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <NamePhoneList>
        <nm:NamePhone phoneType="HOME" phoneRole="PHONE"
operaId="4250338" primary="true" displaySequence="0"
insertUser="2" insertDate="2009-02-09T15:08:52" updateUser="2"
updateDate="2009-03-05T09:27:37">
          <c:PhoneNumber>123-555-4321</c:PhoneNumber>
        </nm:NamePhone>
        <nm:NamePhone phoneType="HOME" phoneRole="PHONE"
operaId="4250339" primary="false" displaySequence="0"
insertUser="2" insertDate="2009-02-09T15:09:07" updateUser="2"
updateDate="2009-03-05T09:27:37">
          <c:PhoneNumber>123-555-4321</c:PhoneNumber>
        </nm:NamePhone>
        <nm:NamePhone phoneType="HOME" phoneRole="PHONE"
operaId="4250344" primary="false" displaySequence="0"
insertUser="2" insertDate="2009-02-09T15:10:46" updateUser="2"
updateDate="2009-03-05T09:27:37">
          <c:PhoneNumber> 123-555-4321 </c:PhoneNumber>
        </nm:NamePhone>
        <nm:NamePhone phoneType="AR FAX" phoneRole="FAX"
operaId="4250341" primary="true" displaySequence="4"
insertUser="2" insertDate="2009-02-09T15:09:37" updateUser="2"
updateDate="2009-03-05T09:27:37">
          <c:PhoneNumber> 123-555-4321</c:PhoneNumber>
        </nm:NamePhone>
        <nm:NamePhone phoneType="AR PHONE" phoneRole="PHONE"
operaId="4250342" primary="false" displaySequence="5"

```

```

insertUser="2" insertDate="2009-02-09T15:09:37" updateUser="2"
updateDate="2009-03-05T09:27:37">
  <c:PhoneNumber>123-555-4321</c:PhoneNumber>
</nm:NamePhone>
  <nm:NamePhone phoneType="MOBILE" phoneRole="PHONE"
operaId="4250348" primary="false" displaySequence="8"
insertUser="2" insertDate="2009-02-09T15:15:47" updateUser="2"
updateDate="2009-03-05T09:27:37">
  <c:PhoneNumber> 123-555-4321</c:PhoneNumber>
</nm:NamePhone>
</nm:NamePhoneList>
</FetchPhoneListResponse>
</soap:Body>
</soap:Envelope>

```

FetchPhoneListResponse

```

<xs:complexType name="FetchPhoneListResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="NamePhoneList"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:ArrayOfNamePhone" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
NamePhoneList	element	ArrayOfNamePhone	optional	A collection of NamePhone objects containing numbers belonging to the subject profile.

22 FetchPreferenceList

Retrieves the list of preferences from a profile, given the name identifier.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#FetchPreferenceList>

FetchPreferenceListRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="003497344" timeStamp="2009-03-08T09:15:28.0056250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchPreferenceListRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </FetchPreferenceListRequest>
  </soap:Body>
</soap:Envelope>
```

FetchPreferenceListRequest with “OWS Allowed” Enabled

Note: For this feature to be available, the **OWS>ENABLE OWS PREFERENCES FILTER** application parameter must be set to **Y** in OPERA. In addition, the "OWS Allowed" check box must be selected on the Preferences screen for the profile (System Configuration>Profiles>Preferences>Edit). See “Preferences Setup” topic in OPERA online help for more information.

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="003497344" timeStamp="2009-03-08T09:15:28.0056250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
```



```

        <FetchPreferenceListRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">194600</NameID>
        </FetchPreferenceListRequest>
    </soap:Body>
</soap:Envelope>

```

FetchPreferenceListRequest

```

<xs:complexType name="FetchPreferenceListRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.

FetchPreferenceListResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="003497344" timeStamp="2009-03-08T10:15:28.005625-04:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl#FetchPreferenceListResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:8cd313bd-d6b2-4e02-aefa-e2175e433bb9</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:df4251d5-6257-43d5-b2bb-432ea5bb7bbf</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>

```

```

    <FetchPreferenceListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS" />
    <PreferenceList>
        <nm:Preference resortCode="SEFIVE" preferenceType="RESV
PREFERENCES" preferenceValue="CS" insertUser="2"
insertDate="2008-11-10T15:06:37" updateUser="2" updateDate="2009-
02-09T15:10:13">
            <nm:PreferenceDescription>
                <c:Text>
                    <c:TextElement>Concierge Services</c:TextElement>
                </c:Text>
            </nm:PreferenceDescription>
        </nm:Preference>
        <nm:Preference resortCode="SEFIVE" preferenceType="ROOM
FEATURES" preferenceValue="KS" insertUser="2" insertDate="2008-
03-12T17:01:22" updateUser="2" updateDate="2009-02-09T15:10:44"
/>
        <nm:Preference resortCode="SEPARA" preferenceType="ROOM
FEATURES" preferenceValue="OV" insertUser="2" insertDate="2008-
03-12T17:01:21" updateUser="2" updateDate="2009-02-09T15:10:44"
/>
        <nm:Preference resortCode="SEPARA"
preferenceType="SMOKING" preferenceValue="SM" insertUser="2"
insertDate="2007-11-12T09:16:11" updateUser="2" updateDate="2007-
11-12T09:16:11">
            <nm:PreferenceDescription>
                <c:Text>
                    <c:TextElement>Smoking Room</c:TextElement>
                </c:Text>
            </nm:PreferenceDescription>
        </nm:Preference>
        <nm:Preference resortCode="SEPARA"
preferenceType="SPECIALS" preferenceValue="CHB" insertUser="2"
insertDate="2008-11-10T16:55:54" updateUser="2" updateDate="2009-
02-09T15:08:36" />
        <nm:Preference resortCode="SEFIVE"
preferenceType="SPECIALS" preferenceValue="CRIB" insertUser="2"
insertDate="2008-11-19T15:32:02" updateUser="2" updateDate="2008-
11-19T15:32:02" />
        <nm:Preference resortCode="SEPARA"
preferenceType="SPECIALS" preferenceValue="CRIB" insertUser="2"
insertDate="2008-03-21T08:35:22" updateUser="2" updateDate="2009-
02-09T15:10:44" />
        <nm:Preference resortCode="SEFIVE"
preferenceType="SPECIALS" preferenceValue="RO" insertUser="2"
insertDate="2008-11-19T15:32:02" updateUser="2" updateDate="2008-
11-19T15:32:02" />
        <nm:Preference resortCode="SEFIVE"
preferenceType="SPECIALS" preferenceValue="CHOCOLATE"
insertUser="2" insertDate="2009-01-20T09:06:06" updateUser="2"
updateDate="2009-02-09T15:07:49" />
        <nm:Preference resortCode="SEPARA"
preferenceType="TREATMENT" preferenceValue="FR1" insertUser="2"

```

```

insertDate="2008-11-11T14:08:04" updateUser="2" updateDate="2008-
11-11T14:08:04">
    <nm:PreferenceDescription>
        <c:Text>
            <c:TextElement>Fruit Basket</c:TextElement>
        </c:Text>
    </nm:PreferenceDescription>
</nm:Preference>
</PreferenceList>
</FetchPreferenceListResponse>
</soap:Body>
</soap:Envelope>

```

FetchPreferenceListResponse with “OWS Allowed” Enabled

Note: For this feature to be available, the OWS>ENABLE OWS PREFERENCES FILTER application parameter must be set to Y in OPERA. In addition, the "OWS Allowed" check box must be selected on the Preferences screen for the profile (System Configuration>Profiles>Preferences>Edit). See “Preferences Setup” topic in OPERA online help for more information.

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="003497344" timeStamp="2009-
03-08T10:15:28.005625-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchPreferenceListResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:078f1d51-cdc8-4fcb-809a-
67ec79eb80c9</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:1cf100f8-7eef-4640-8ec0-
11e2e2c5cc2d</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchPreferenceListResponse
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <PreferenceList>
                <nm:Preference resortCode="ORS"
preferenceType="SPECIALS" preferenceValue="CHB" insertUser="2"
insertDate="2010-09-13T14:40:03" updateUser="2" updateDate="2010-
09-13T14:40:03">

```

```

        <nm:PreferenceDescription>
            <c:Text>
                <c:TextElement>Chocolate Box</c:TextElement>
            </c:Text>
        </nm:PreferenceDescription>
    </nm:Preference>
</PreferenceList>
</FetchPreferenceListResponse>
</soap:Body>
</soap:Envelope>

```

FetchPreferenceListResponse

```

<xs:complexType name="FetchPreferenceListResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="PreferenceList"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:ArrayOfPreference" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
PreferenceList	element	ArrayOfPreference	optional	A collection of Preference objects associated with the profile.

23 FetchPrivacyOption

Retrieves the list of privacy option settings for a profile, given the name identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#FetchPrivacy

FetchPrivacyOptionRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="2334097150" timeStamp="2009-03-07T17:23:36.8437500+01:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="OWS" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchPrivacyOptionRequest
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </FetchPrivacyOptionRequest>
  </soap:Body>
</soap:Envelope>
```

FetchPrivacyOptionRequest for Privacy Prompt

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-12T16:42:39.6925000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchPrivacyOptionRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4758121</NameID>
    </FetchPrivacyOptionRequest>
  </soap:Body>
</soap:Envelope>
```

FetchPrivacyOptionRequest

```
<xs:complexType name="FetchPrivacyOptionRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.

FetchPrivacyOptionResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="2334097150" timeStamp="2009-03-07T11:23:36.84375-05:00" primaryLangID="E"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="OWS" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl#FetchPrivacyResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:4e1aae89-3f20-4dda-bec5-3c1ded956768</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:a6a6339e-ebdf-4783-badb-5585e43f8edc</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <FetchPrivacyOptionResponse
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <Privacy>
        <PrivacyOption OptionType="MarketResearch"
          OptionValue="NO"
          xmlns="http://webservices.micos.com/og/4.3/Name/" />
        <PrivacyOption OptionType="ThirdParties" OptionValue="NO"
          xmlns="http://webservices.micos.com/og/4.3/Name/" />
        <PrivacyOption OptionType="LoyaltyProgram"
          OptionValue="YES"
          xmlns="http://webservices.micos.com/og/4.3/Name/" />
      </Privacy>
    </FetchPrivacyOptionResponse>
  </soap:Body>
</soap:Envelope>
```

```

        <PrivacyOption OptionType="Promotions" OptionValue="YES"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Privacy" OptionValue="NO"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Email" OptionValue="YES"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Mail" OptionValue="YES"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Phone" OptionValue="NO"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
        <PrivacyOption OptionType="SMS" OptionValue="NO"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
    </Privacy>
</FetchPrivacyOptionResponse>
</soap:Body>
</soap:Envelope>

```

FetchPrivacyOptionResponse wih Privacy Prompt

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925-05:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>

        <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl
#FetchPrivacyResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:9f72e7b2-f012-497e-ae7c-
6e1e5e5bfb8c</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:951b1f7a-0f3c-45d4-a1d0-
d68371b2b55a</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchPrivacyOptionResponse
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <Privacy>
                <PrivacyOption
OptionType="MarketResearch" OptionValue="NO"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
                <PrivacyOption OptionType="ThirdParties"
OptionValue="YES"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
            </Privacy>
        </FetchPrivacyOptionResponse>
    </soap:Body>
</soap:Envelope>

```

```

        <PrivacyOption
OptionType="LoyaltyProgram" OptionValue="NO"
xmlns="http://webservices.micros.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Promotions"
OptionValue="YES"
xmlns="http://webservices.micros.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Email"
OptionValue="NO"
xmlns="http://webservices.micros.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Mail"
OptionValue="YES"
xmlns="http://webservices.micros.com/og/4.3/Name/" />
        <PrivacyOption OptionType="Phone"
OptionValue="NO"
xmlns="http://webservices.micros.com/og/4.3/Name/" />
        <PrivacyOption OptionType="SMS"
OptionValue="NO"
xmlns="http://webservices.micros.com/og/4.3/Name/" />
    </Privacy>
    <PrivacyPrompt>
        <PrivacyPromptFrequency
xmlns="http://webservices.micros.com/og/4.3/Name/">YEARLY</Privac
yPromptFrequency>
        <LastPrivacyPromptDate
xmlns="http://webservices.micros.com/og/4.3/Name/">2010-08-
06T00:00:00</LastPrivacyPromptDate>
        <NextPrivacyPromptDate
xmlns="http://webservices.micros.com/og/4.3/Name/">2011-08-
06T00:00:00</NextPrivacyPromptDate>
    </PrivacyPrompt>
</FetchPrivacyOptionResponse>
</soap:Body>
</soap:Envelope>

```

FetchPrivacyOptionResponse

```

<xs:complexType name="FetchPrivacyOptionResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="Privacy"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:ArrayOfPrivacyOptionType" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
Privacy	element	ArrayOfPrivacyOptionType	optional	A collection of PrivacyOptionType objects associated with the profile.

PrivacyPrompt	element	PrivacyPromptData	optional	The privacy prompt data.
---------------	---------	-------------------	----------	-----------------------------

24 FetchProfile

Sends profile request to OPERA and OPERA returns all of the profile information in the response message.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#FetchProfile>

FetchProfileRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="498734793" timeStamp="2009-
03-08T09:15:27.8025000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
    </FetchProfileRequest>
  </soap:Body>
</soap:Envelope>
```

FetchProfileRequest for AwardPointsToExpire

Note: To use this feature, external vendors should regenerate their proxies using the latest versions of the OWS Name XSD and WSDL. In addition, the OEDS>ENHANCED MEMBERSHIP HANDLING application parameter must be activated in OPERA.

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="498734793" timeStamp="2009-
03-08T09:15:27.8025000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4738515</NameID>
    </FetchProfileRequest>
  </soap:Body>
```

```
</soap:Envelope>
```

FetchProfile with Primary Language Id Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925000-05:00"
    xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WB" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
      xmlns:c="http://webservicess.micross.com/og/4.0/Common/"
      xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4860769</NameID>
    </FetchProfileRequest>
  </soap:Body>
</soap:Envelope>
```

FetchProfile for Profile Keywords Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="498734793" timeStamp="2009-
03-08T09:15:27.8025000-05:00"
    xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
      xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
      xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4912019</NameID>
    </FetchProfileRequest>
  </soap:Body>
</soap:Envelope>
```

FetchProfile for Bar Code Request

```
<?xml version="1.0" encoding="utf-8"?>
```

```

<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4960271</NameID>
    </FetchProfileRequest>
  </soap:Body>
</soap:Envelope>

```

FetchProfile for Features Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
xmlns:c="http://webservices.micos.com/og/4.0/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">4774707</NameID>
    </FetchProfileRequest>
  </soap:Body>
</soap:Envelope>

```

FetchProfile with canHandleVaultedCreditCard="true" Request

Note: The Credit Card Vault functionality must be activated in OPERA for this feature to be available.

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"

```

```

xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000003" timeStamp="2003-12-
08T14:17:37.8493750-05:00"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
canHandleVaultedCreditCard="true"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">11072</NameID>
    </FetchProfileRequest>
  </soap:Body>
</soap:Envelope>

```

FetchProfile with Profession Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="498734793" timeStamp="2009-03-
08T09:15:27.8025000-05:00"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileRequest
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">5625469</NameID>
    </FetchProfileRequest>
  </soap:Body>
</soap:Envelope>

```

FetchProfileRequest

```

<xs:element name="FetchProfileRequest">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
type="q1:UniqueID" />
    </xs:sequence>
  </xs:complexType>
  <xs:attribute name="canHandleVaultedCreditCard"
type="xs:boolean" />
</xs:element>

```

Name	Type	Data Type	Use	Comments
canHandleVaultedCreditCard	attribute	boolean	none	Indicates if the external system can handle vaulted credit cards. When "true," the vaulted credit card ID will be returned in the response message.
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.

FetchProfileResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="498734793" timeStamp="2009-
03-08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Profile
xmlns="http://webservices.micros.com/og/4.3/Name/">
        <ProfileIDs>
          <c:UniqueID
type="INTERNAL">194600</c:UniqueID>
        </ProfileIDs>
        <Customer>
          <PersonName>
            <givenName>Jane</givenName>
            <surname>Smith</surname>
            <nameTitle>Ms</nameTitle>
            <nameOrdered>Jane
Smith</nameOrdered>
          </PersonName>
        </Customer>
      </Addresses>
    </FetchProfileResponse>
  </soap:Body>
</soap:Envelope>
```

```

                                <NameAddress addressType="HOME"
operaId="1867105">
                                <c:AddressLine>1111
Street</c:AddressLine>

                                <c:cityName>Anytown</c:cityName>
                                <c:stateProv>AK</c:stateProv>

                                <c:countryCode>US</c:countryCode>

                                <c:postalCode>99701</c:postalCode>
                                </NameAddress>
                                </Addresses>
                                <nm:Preferences>
                                    <nm:Preference
preferenceType="FLOOR" preferenceValue="LOW">
                                        <nm:PreferenceDescription>
                                            <c:Text>

                                <c:TextElement>Low Floor</c:TextElement>
                                                </c:Text>
                                        </nm:PreferenceDescription>
                                    </nm:Preference>
                                <nm:Preference
preferenceType="SPECIALS" preferenceValue="CHOCOLATES">
                                        <nm:PreferenceDescription>
                                            <c:Text>

                                <c:TextElement>cellphone</c:TextElement>
                                                </c:Text>
                                        </nm:PreferenceDescription>
                                    </nm:Preference>
                                </nm:Preferences>
                                <Phones>
                                    <NamePhone phoneType="BUSINESS"
phoneRole="PHONE" operaId="4520344">
                                                <c:PhoneNumber> 123-555-4321
</c:PhoneNumber>
                                                </NamePhone>
                                    <NamePhone phoneType="MOBILE"
phoneRole="PHONE" operaId="4592838">
                                                <c:PhoneNumber> 123-555-4321
</c:PhoneNumber>
                                                </NamePhone>
                                    <NamePhone phoneType="HOME"
phoneRole="PHONE" operaId="4592840">
                                                <c:PhoneNumber> 123-555-4321
</c:PhoneNumber>
                                                </NamePhone>
                                    <NamePhone phoneType="EMAIL"
phoneRole="EMAIL" operaId="4587337">
                                                <c:PhoneNumber>
test@microsopera.com </c:PhoneNumber>
                                                </NamePhone>
                                </Phones>
                                <Memberships>

```

```

<NameMembership operaId="102751"
displaySequence="1">
  <c:membershipType>GC</c:membershipType>
  <c:membershipNumber>22234</c:membershipNumber>
  <c:membershipLevel>CLASSIC</c:membershipLevel>
  <c:effectiveDate>2009-03-
22</c:effectiveDate>
  <c:expirationDate>2009-12-
31</c:expirationDate>
  <c:currentPoints>1</c:currentPoints>
</NameMembership>
<NameMembership operaId="102749"
displaySequence="2">
  <c:membershipType>DL</c:membershipType>
  <c:membershipNumber>222333444</c:membershipNumber>
  <c:membershipLevel>ELITE</c:membershipLevel>
  <c:effectiveDate>2009-03-
22</c:effectiveDate>
  <c:expirationDate>2010-12-
31</c:expirationDate>
  <c:currentPoints>0</c:currentPoints>
</NameMembership>
</Memberships>
<CreditCardList>
  <nm:NameCreditCard
operaId="753981">
  <c:cardCode>VA</c:cardCode>
  <c:cardHolderName>JANE
SMITH</c:cardHolderName>
  <c:cardNumber>4012888888881881</c:cardNumber>
  <c:expirationDate>2013-06-
30</c:expirationDate>
  </nm:NameCreditCard>
  <nm:NameCreditCard
operaId="723229">
  <c:cardCode>AX</c:cardCode>
  <c:cardHolderName> JANE SMITH
</c:cardHolderName>
  <c:cardNumber>373344556677889</c:cardNumber>
  <c:expirationDate>2010-01-
31</c:expirationDate>
  </nm:NameCreditCard>
</CreditCardList>
<Privacy>
  <PrivacyOption
OptionType="MarketResearch" OptionValue="NO"/>

```



```

        <PrivacyOption
OptionType="ThirdParties" OptionValue="NO"/>
        <PrivacyOption
OptionType="LoyaltyProgram" OptionValue="NO"/>
        <PrivacyOption
OptionType="Promotions" OptionValue="NO"/>
        <PrivacyOption OptionType="Privacy"
OptionValue="NO"/>
        <PrivacyOption OptionType="Email"
OptionValue="NO"/>
        <PrivacyOption OptionType="Mail"
OptionValue="NO"/>
        <PrivacyOption OptionType="Phone"
OptionValue="NO"/>
        <PrivacyOption OptionType="SMS"
OptionValue="YES"/>
    </Privacy>
</Profile>
</FetchProfileResponse>
</soap:Body>
</soap:Envelope>

```

FetchProfileResponse with AwardPointsToExpire

Note: To use this feature, external vendors should regenerate their proxies using the latest versions of the OWS Name XSD and WSDL. In addition, the OEDS>ENHANCED MEMBERSHIP HANDLING application parameter must be activated in OPERA.

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="498734793" timeStamp="2009-
03-08T10:15:27.8025-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchProfileResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:82b4ff04-0d37-4b7a-b317-
5326f43e5215</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:8aae1c07-cc85-4bf7-a30d-
1e0e76094da3</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchProfileResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <ProfileDetails nationality="IN" vipCode="0">

```

```

        <ProfileIDs
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">4738515</Uni
queID>
                <UniqueID type="EXTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">MEWNY4521</
UniqueID>
        </ProfileIDs>
        <Customer gender="UNKNOWN"
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <PersonName>
                <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Natalie</fir
stName>
                    <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">
Attired</lastName>
            </PersonName>
        </Customer>
        <CreditCards
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <NameCreditCard cardType="CREDIT"
operaId="839232" primary="true" insertUser="2" insertDate="2010-
04-27T00:00:00" updateUser="2" updateDate="2010-04-28T16:24:41">
                <cardCode
xmlns="http://webservices.micros.com/og/4.3/Common/">AX</cardCode
>
                    <cardHolderName
xmlns="http://webservices.micros.com/og/4.3/Common/">Jane
Smith</cardHolderName>
                        <cardNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">371111111111
114</cardNumber>
                            <expirationDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2011-05-
31</expirationDate>
                </NameCreditCard>
            </CreditCards>
        <Addresses
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <NameAddress addressType="HOME"
operaId="2587566" primary="true" displaySequence="0"
insertUser="2" insertDate="2010-04-26T15:03:18" updateUser="2"
updateDate="2010-06-04T11:41:00">
                <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">1111
Street</AddressLine>
                    <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
                        <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                </NameAddress>
            </Addresses>

```

```

        <Phones
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <NamePhone phoneType="HOME"
phoneRole="PHONE" operaId="4821339" primary="true"
displaySequence="1" insertUser="2" insertDate="2010-04-
26T15:01:39" updateUser="2" updateDate="2010-06-04T11:41:00">
                <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">123-555-
4321</PhoneNumber>
            </NamePhone>
            <NamePhone phoneType="HOME"
phoneRole="PHONE" operaId="4821338" primary="false"
displaySequence="2" insertUser="2" insertDate="2010-04-
26T15:01:39" updateUser="2" updateDate="2010-06-04T11:41:00">
                <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/"> 123-555-4321
</PhoneNumber>
            </NamePhone>
        </Phones>
        <EMails
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <NameEmail operaId="4821337"
primary="true" displaySequence="2" insertUser="2"
insertDate="2010-04-26T15:01:39" updateUser="2" updateDate="2010-
06-04T11:41:00"
emailType="EMAIL">test@microopera.com</NameEmail>
        </EMails>
        <Memberships
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <NameMembership operaId="122751"
primary="true" preferred="true" central="true"
membershipClass="PLATINUM" pointsLabel="Golden Circle Points"
status="A" displaySequence="1" insertUser="2" insertDate="2009-
12-09T09:21:26" updateUser="2" updateDate="2010-05-17T14:42:41">
                <membershipType
xmlns="http://webservices.micros.com/og/4.3/Common/">GC</membersh
ipType>
                <membershipNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">MEWNY4521</
membershipNumber>
                <membershipLevel
xmlns="http://webservices.micros.com/og/4.3/Common/">ELITE</membe
rshipLevel>
                <memberName
xmlns="http://webservices.micros.com/og/4.3/Common/">JANE
SMITH</memberName>
                <effectiveDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2008-12-
09</effectiveDate>
                <expirationDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2013-12-
31</expirationDate>
                <currentPoints
xmlns="http://webservices.micros.com/og/4.3/Common/">1877376</cur
rentPoints>

```

```

                                <enrollmentCode
xmlns="http://webservices.micros.com/og/4.3/Common/">KMH</enrollm
entCode>
                                <awardPointsToExpires
xmlns="http://webservices.micros.com/og/4.3/Common/">
                                <AwardPointsToExpire
expirationDate="2010-12-31" totalToExpire="343749"
expireByDate="343749"/>
                                <AwardPointsToExpire
expirationDate="2011-12-31" totalToExpire="351249"
expireByDate="7500"/>
                                <AwardPointsToExpire
expirationDate="2012-12-31" totalToExpire="1753698"
expireByDate="1402449"/>
                                </awardPointsToExpires>
                                </NameMembership>
                                <NameMembership operaId="134004"
central="true" membershipClass="PLATINUM" pointsLabel="HH Points"
displaySequence="3" insertUser="2" insertDate="2010-03-
11T11:52:21" updateUser="2" updateDate="2010-04-26T15:03:19">
                                <membershipType
xmlns="http://webservices.micros.com/og/4.3/Common/">HH</membersh
ipType>
                                <membershipNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">32461416919<
/membershipNumber>
                                <memberName
xmlns="http://webservices.micros.com/og/4.3/Common/">JANE
SMITH</memberName>
                                <effectiveDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2010-03-
11</effectiveDate>
                                <currentPoints
xmlns="http://webservices.micros.com/og/4.3/Common/">0</currentPo
ints>
                                </NameMembership>
                                <NameMembership operaId="123251"
central="true" membershipClass="SILVER" pointsLabel="AA Miles"
displaySequence="4" insertUser="2" insertDate="2009-12-
11T09:46:10" updateUser="2" updateDate="2010-04-26T15:03:19">
                                <membershipType
xmlns="http://webservices.micros.com/og/4.3/Common/">AA</membersh
ipType>
                                <membershipNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">897762342346
</membershipNumber>
                                <memberName
xmlns="http://webservices.micros.com/og/4.3/Common/">JANE
SMITH</memberName>
                                <effectiveDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2009-12-
11</effectiveDate>
                                <currentPoints
xmlns="http://webservices.micros.com/og/4.3/Common/">1875</curren
tPoints>
                                </NameMembership>
                                </Memberships>

```

```

        </ProfileDetails>
    </FetchProfileResponse>
</soap:Body>
</soap:Envelope>

```

FetchProfile for Primary Language Id Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925-05:00" primaryLangID="DE"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WB" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchProfileResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:961cf6c3-8439-4a99-b595-
8effe049228a</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:5b72e74a-06b5-4ac0-b2a9-
6a7b2a0582aa</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchProfileResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <ProfileDetails languageCode="DE"
nationality="DE" vipCode="002">
                <ProfileIDs
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">4860769</Uni
queID>
                </ProfileIDs>
                <Customer gender="MALE"
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <PersonName>
                        <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Mike</firstN
ame>
                        <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Rose</lastNa
me>
                    </PersonName>
                    <NativeName languageCode="DE">

```

```

                <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">
לכא ןח׳ל</firstName>
                <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/"> ןר׳
</lastName>
            </NativeName>
        </Customer>
        <Addresses
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <NameAddress addressType="BUSINESS"
languageCode="HEB" operaId="2653563" primary="true"
displaySequence="0" insertUser="2" insertDate="2010-09-
28T18:51:15" updateUser="2" updateDate="2010-09-28T18:51:15">
                <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">7031 Anytown
Gateway Dr</AddressLine>
                <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">Suite
911</AddressLine>
                <stateProv
xmlns="http://webservices.micros.com/og/4.3/Common/">MD</statePro
v>
                <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                <postalCode
xmlns="http://webservices.micros.com/og/4.3/Common/">21046-
2289</postalCode>
            </NameAddress>
            <NameAddress addressType="H"
languageCode="HEB" operaId="2653559" primary="false"
displaySequence="0" insertUser="2" insertDate="2010-09-
28T18:19:24" updateUser="2" updateDate="2010-09-28T18:51:15">
                <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">7031 Anytown
Gateway Dr</AddressLine>
                <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
                <stateProv
xmlns="http://webservices.micros.com/og/4.3/Common/">MD</statePro
v>
                <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                <postalCode
xmlns="http://webservices.micros.com/og/4.3/Common/">21046-
2289</postalCode>
            </NameAddress>
            <NameAddress addressType="H"
languageCode="E" operaId="2653562" primary="false"
displaySequence="0" insertUser="2" insertDate="2010-09-
28T18:32:41" updateUser="2" updateDate="2010-09-28T18:51:15">
                <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">1111 Street
</AddressLine>

```

```

                                <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cityName>

                                <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryCode>

                                <postalCode
xmlns="http://webservices.micros.com/og/4.3/Common/">99701</postalCode>
                                </NameAddress>
                                </Addresses>
                                <Phones
xmlns="http://webservices.micros.com/og/4.3/Name/"
                                <NamePhone phoneType="BUSINESS"
phoneRole="PHONE" operaId="4866090" primary="true"
displaySequence="0" insertUser="2" insertDate="2010-09-28T18:19:24"
updateUser="2" updateDate="2010-09-28T18:32:49">
                                <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/"> 123-555-4321
                                </PhoneNumber>
                                </NamePhone>
                                </Phones>
                                <Privacy
xmlns="http://webservices.micros.com/og/4.3/Name/"
                                <PrivacyOption
OptionType="MarketResearch" OptionValue="NO"/>
                                <PrivacyOption
OptionType="ThirdParties" OptionValue="NO"/>
                                <PrivacyOption
OptionType="LoyaltyProgram" OptionValue="NO"/>
                                <PrivacyOption
OptionType="Promotions" OptionValue="NO"/>
                                <PrivacyOption OptionType="Mail"
OptionValue="NO"/>
                                </Privacy>
                                <Id documentType="DL"
documentNumber="87686456"
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                </ProfileDetails>
                                </FetchProfileResponse>
                                </soap:Body>
</soap:Envelope>

```

FetchProfile with Profile Keywords Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="498734793" timeStamp="2009-03-08T10:15:27.8025-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">

```

```

        <Origin entityID="TI" systemType="ORS"/>
        <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#FetchProfileResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:ac88556a-5b45-447b-b986-
9ec374052fc3</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:ef772975-7672-4f73-af3c-
6016866b8864</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchProfileResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <ProfileDetails languageCode="E">
                <ProfileIDs
xmlns="http://webservicess.micross.com/og/4.3/Name/">
                    <UniqueID type="INTERNAL"
xmlns="http://webservicess.micross.com/og/4.3/Common/">4912019</Uni
queID>
                </ProfileIDs>
                <Customer gender="MALE"
xmlns="http://webservicess.micross.com/og/4.3/Name/">
                    <PersonName>
                        <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Mike</firstN
ame>
                        <lastName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Rose</lastNa
me>
                    </PersonName>
                </Customer>
                <Addresses
xmlns="http://webservicess.micross.com/og/4.3/Name/">
                    <NameAddress addressType="HOME"
languageCode="E" operaId="2699801" primary="true"
displaySequence="0" insertUser="2" insertDate="2011-02-
21T10:05:25" updateUser="2" updateDate="2011-02-21T10:05:25">
                        <AddressLine
xmlns="http://webservicess.micross.com/og/4.3/Common/">7031 Anytown
Gateway Dr, , MD 21046-2289</AddressLine>
                        <AddressLine
xmlns="http://webservicess.micross.com/og/4.3/Common/">Test
1</AddressLine>
                        <AddressLine
xmlns="http://webservicess.micross.com/og/4.3/Common/"> Test
2</AddressLine>
                        <AddressLine
xmlns="http://webservicess.micross.com/og/4.3/Common/"> Test
4</AddressLine>
                        <cityName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Anytown</cit
yName>
                    </NameAddress>
                </Addresses>
            </ProfileDetails>
        </FetchProfileResponse>
    </soap:Body>
</soap:Envelope>

```



```

                                <stateProv
xmlns="http://webservices.micros.com/og/4.3/Common/">MD</statePro
v>
                                <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                                <postalCode
xmlns="http://webservices.micros.com/og/4.3/Common/">21046-
2289</postalCode>
                                </NameAddress>
                                </Addresses>
                                <Privacy
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                <PrivacyOption
OptionType="MarketResearch" OptionValue="NO"/>
                                <PrivacyOption
OptionType="ThirdParties" OptionValue="NO"/>
                                <PrivacyOption
OptionType="LoyaltyProgram" OptionValue="NO"/>
                                <PrivacyOption
OptionType="Promotions" OptionValue="NO"/>
                                <PrivacyOption OptionType="Mail"
OptionValue="NO"/>
                                </Privacy>
                                <Keyword
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                <Keyword>
                                <Type>SSN</Type>
                                <Value>7865</Value>
                                </Keyword>
                                <Keyword>
                                <Type>DL</Type>
                                <Value>FL-34576-997-68-
0</Value>
                                </Keyword>
                                </Keyword>
                                </ProfileDetails>
                                </FetchProfileResponse>
                                </soap:Body>
                                </soap:Envelope>

```

FetchProfile with Bar Code Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>

```

```

        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchProfileResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:189dcfc2-054d-45b1-9eca-
35803d11289a</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:a4d266d6-d35a-4787-81e2-
4d8d63205d13</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchProfileResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <ProfileDetails languageCode="E">
                <ProfileIDs
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">4960271</Uni
queID>
                    <UniqueID type="EXTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">2680454</Uni
queID>
                </ProfileIDs>
                <Customer gender="MALE"
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <PersonName>
                        <nameTitle
xmlns="http://webservices.micros.com/og/4.3/Common/">Ms.</nameTit
le>
                        <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Natalie</fir
stName>
                        <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Attired</las
tName>
                    </PersonName>
                </Customer>
                <Addresses
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <NameAddress addressType="HOME"
languageCode="E" operaId="2744811" primary="true"
displaySequence="0" insertUser="2" insertDate="2011-06-
30T12:04:54" updateUser="2" updateDate="2011-06-30T12:09:07">
                        <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/"> 1111 Street
</AddressLine>
                        <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">Suite
210</AddressLine>
                        <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
                        <stateProv
xmlns="http://webservices.micros.com/og/4.3/Common/">AK</statePro
v>
                    </NameAddress>
                </Addresses>
            </ProfileDetails>
        </FetchProfileResponse>
    </soap:Body>
</soap:Envelope>

```

```

                <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                <postalCode
xmlns="http://webservices.micros.com/og/4.3/Common/">99701</postala
lCode>
                <barCode
xmlns="http://webservices.micros.com/og/4.3/Common/">1234abc</bar
Code>
                </NameAddress>
                <NameAddress addressType="HOME"
languageCode="E" operaId="2744810" primary="false"
displaySequence="0" insertUser="2" insertDate="2011-06-
30T12:00:43" updateUser="2" updateDate="2011-06-30T12:09:07"/>
                </Addresses>
                <Privacy
xmlns="http://webservices.micros.com/og/4.3/Name/">
                <PrivacyOption
OptionType="MarketResearch" OptionValue="YES"/>
                <PrivacyOption
OptionType="ThirdParties" OptionValue="YES"/>
                <PrivacyOption
OptionType="LoyaltyProgram" OptionValue="NO"/>
                <PrivacyOption
OptionType="Promotions" OptionValue="YES"/>
                <PrivacyOption OptionType="Mail"
OptionValue="YES"/>
                </Privacy>
            </ProfileDetails>
        </FetchProfileResponse>
    </soap:Body>
</soap:Envelope>

```

FetchProfile with Features Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000007" timeStamp="2003-12-
12T16:42:39.6925-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#FetchProfileResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:a1bfd1bc-850f-4da5-afa6-
520962fd1b5d</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:03386602-58c6-4683-92ba-
a04d233fb6fa</wsa:RelatesTo>
    </soap:Header>
    <body>
    </body>
</soap:Envelope>

```

```

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <FetchProfileResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <ProfileDetails languageCode="E">
                <ProfileIDs
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">4774707</Uni
queID>
                        <UniqueID type="EXTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">3358059</Uni
queID>
                    </ProfileIDs>
                    <Customer
xmlns="http://webservices.micros.com/og/4.3/Name/">
                        <PersonName>
                            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Natalie</fir
stName>
                                <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Attired</las
tName>
                                    </PersonName>
                                </Customer>
                            <CreditCards
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                <NameCreditCard cardType="CREDIT"
operaId="924752" primary="true" insertUser="2" insertDate="2011-
09-14T00:00:00" updateUser="2" updateDate="2011-11-22T16:15:02">
                                    <cardCode
xmlns="http://webservices.micros.com/og/4.3/Common/">AX</cardCode
>
                                        <cardHolderName
xmlns="http://webservices.micros.com/og/4.3/Common/">JANE
SMITH</cardHolderName>
                                            <cardNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">374282301511
004</cardNumber>
                                                <expirationDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2012-05-
31</expirationDate>
                                                    </NameCreditCard>
                                                        <NameCreditCard cardType="CREDIT"
operaId="943750" primary="true" insertUser="2" insertDate="2011-
11-21T00:00:00" updateUser="2" updateDate="2011-11-22T16:26:44">
                                                            <cardCode
xmlns="http://webservices.micros.com/og/4.3/Common/">AX</cardCode
>
                                                                <cardHolderName
xmlns="http://webservices.micros.com/og/4.3/Common/">JANE
SMITH</cardHolderName>

```

```

                                <cardNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">373344556677
889</cardNumber>
                                <expirationDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2012-12-
31</expirationDate>
                                </NameCreditCard>
                                </CreditCards>
                                <Addresses
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                <NameAddress addressType="HOME"
languageCode="E" operaId="2880884" primary="true"
displaySequence="0" insertUser="2" insertDate="2011-09-
14T09:51:01" updateUser="0" updateDate="2011-09-14T15:03:50">
                                <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                                </NameAddress>
                                </Addresses>
                                <Preferences
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                <Preference resortCode="SEFIVE"
preferenceType="ROOM FEATURES" preferenceValue="CV"
insertUser="2" insertDate="2011-11-22T13:40:10" updateUser="2"
updateDate="2011-11-22T13:40:10"/>
                                <Preference resortCode="SEPARA"
preferenceType="ROOM FEATURES" preferenceValue="FLOOR"
insertUser="2" insertDate="2011-11-22T13:40:10" updateUser="2"
updateDate="2011-11-22T13:40:10"/>
                                </Preferences>
                                <Privacy
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                <PrivacyOption
OptionType="MarketResearch" OptionValue="YES"/>
                                <PrivacyOption
OptionType="ThirdParties" OptionValue="YES"/>
                                <PrivacyOption
OptionType="LoyaltyProgram" OptionValue="YES"/>
                                <PrivacyOption
OptionType="Promotions" OptionValue="YES"/>
                                <PrivacyOption OptionType="Mail"
OptionValue="YES"/>
                                </Privacy>
                                <Features
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                <Features Feature="CV"
xmlns="http://webservices.micros.com/og/4.3/HotelCommon/">
                                <Features Feature="FLOOR"
xmlns="http://webservices.micros.com/og/4.3/HotelCommon/">
                                </Features>
                                </ProfileDetails>
                                </FetchProfileResponse>
                                </soap:Body>
</soap:Envelope>

```

FetchProfile for canHandleVaultedCreditCard="true" Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000003" timeStamp="2003-12-08T14:17:37.849375-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchProfileResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:4fc1ffbd-03f4-48b6-ac26-644c1350ca9f</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:5e5a53e1-a205-4dd6-9e7d-18c1307abdbc</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchProfileResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <ProfileDetails languageCode="E">
        <ProfileIDs
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">11072</UniqueID>
        </ProfileIDs>
        <Customer
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <PersonName>
            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Natalie</firstName>
            <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Attired</lastName>
          </PersonName>
        </Customer>
        <CreditCards
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <NameCreditCard cardType="CREDIT"
operaId="10164" primary="true" insertUser="2" insertDate="2002-08-09T12:11:27" updateUser="2" updateDate="2002-08-22T09:55:16">
```

```

                <cardCode
xmlns="http://webservices.micros.com/og/4.3/Common/">VA</cardCode
>
                <cardHolderName
xmlns="http://webservices.micros.com/og/4.3/Common/">Jane
Smith</cardHolderName>
                <VaultedCardData
vaultedCardID="8040000229931881" lastFourDigits="1881"
xmlns="http://webservices.micros.com/og/4.3/Common/">
                <expirationDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2003-12-
31</expirationDate>
                </NameCreditCard>
        </CreditCards>
        <Addresses
xmlns="http://webservices.micros.com/og/4.3/Name/">
                <NameAddress addressType="H"
operaId="10666" primary="true" displaySequence="0" insertUser="2"
insertDate="2002-08-09T12:01:35" updateUser="2" updateDate="2002-
08-10T18:15:07">
                <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/"> 1111
Street</AddressLine>
                <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">Suite
403</AddressLine>
                <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
                <stateProv
xmlns="http://webservices.micros.com/og/4.3/Common/">AK</statePro
v>
                <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                <postalCode
xmlns="http://webservices.micros.com/og/4.3/Common/">99701</posta
lCode>
                </NameAddress>
        </Addresses>
        <Privacy
xmlns="http://webservices.micros.com/og/4.3/Name/">
                <PrivacyOption
OptionType="MarketResearch" OptionValue="YES"/>
                <PrivacyOption
OptionType="ThirdParties" OptionValue="YES"/>
                <PrivacyOption
OptionType="LoyaltyProgram" OptionValue="YES"/>
                <PrivacyOption
OptionType="Promotions" OptionValue="YES"/>
                <PrivacyOption OptionType="Mail"
OptionValue="YES"/>
        </Privacy>
</ProfileDetails>
</FetchProfileResponse>
</soap:Body>
</soap:Envelope>

```

FetchProfile with Profession Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="498734793" timeStamp="2009-03-08T10:15:27.8025-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchProfileResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:829cb63d-7790-4d93-a26d-a08c0a09b827</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:e58dd014-0fc5-4dd5-8003-4662433142cd</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchProfileResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <ProfileDetails languageCode="E" vipCode="CEL"
active="true">
        <ProfileIDs
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">5625469</UniqueID>
        </ProfileIDs>
        <Customer profileType="CONTACT"
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <PersonName>
            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">John</firstName>
            <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastName>
            <profession
xmlns="http://webservices.micros.com/og/4.3/Common/">Director</profession>
          </PersonName>
        </Customer>
        <CreditCards
xmlns="http://webservices.micros.com/og/4.3/Name/">
```



```

        <NameCreditCard cardType="CREDIT" operaId="327055"
primary="true" insertUser="2" insertDate="2006-08-27T00:00:00"
updateUser="2" updateDate="2013-01-14T10:16:58">
        <cardCode
xmlns="http://webservices.micros.com/og/4.3/Common/">AX</cardCode
>
        <cardHolderName
xmlns="http://webservices.micros.com/og/4.3/Common/">Phillip
Harmonic</cardHolderName>
        <cardNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">373344556677
889</cardNumber>
        <expirationDate
xmlns="http://webservices.micros.com/og/4.3/Common/">2012-12-
31</expirationDate>
        </NameCreditCard>
    </CreditCards>
    <Privacy
xmlns="http://webservices.micros.com/og/4.3/Name/">
        <PrivacyOption OptionType="Privacy"
OptionValue="NO"/>
        <PrivacyOption OptionType="Email" OptionValue="NO"/>
        <PrivacyOption OptionType="Phone" OptionValue="NO"/>
        <PrivacyOption OptionType="SMS" OptionValue="NO"/>
    </Privacy>
    <Id documentType="License" documentNumber="7777777"
xmlns="http://webservices.micros.com/og/4.3/Name/" />
    </ProfileDetails>
</FetchProfileResponse>
</soap:Body>
</soap:Envelope>

```

FetchProfileResponse

```

<xs:element name="FetchProfileResponse">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:ResultStatus" />
      <xs:element minOccurs="0" maxOccurs="1"
name="ProfileDetails"
xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
type="q2:Profile" />
    </xs:sequence>
  </xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
ProfileDetails	element	Profile	optional	The profile details.

25 FetchProfileBenefits

Fetch all promotions and e-certificates associated with a profile.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#FetchProfileBenefits

FetchProfileBenefitsRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchProfileBenefitsRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">1631948</NameID>
    </FetchProfileBenefitsRequest>
  </soap:Body>
</soap:Envelope>
```

FetchProfileBenefitsRequest

```
<xs:complexType name="FetchProfileBenefitsRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	The internal name ID of the guest.

FetchProfileBenefitsResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
```

```

    <soap:Header>
      <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
        <Origin entityID="TI" systemType="ORS" />
        <Destination entityID="WEST" systemType="WEB" />
      </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#Fetch
ProfileBenefitsResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:58b20a95-8905-46c2-97a4-
fb0c428adac4</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:8b36d8ff-7a01-4480-a6e2-
8b482b3523fe</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/ano
nymous</wsa:To>
    </soap:Header>
    <soap:Body>
      <FetchProfileBenefitsResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
        <Result resultStatusFlag="SUCCESS" />
        <PromotionList>
          <ProfilePromotion membershipID="11280"
membershipType="GC" membershipNumber="8855885544"
xmlns="http://webservices.micros.com/og/4.3/Membership/">
            <Promotion>
              <Code>PROMO1</Code>
              <Dates>
                <StartDate
xmlns="http://webservices.micros.com/og/4.3/HotelCommon/">2002-
11-12T00:00:00</StartDate>
                <EndDate
xmlns="http://webservices.micros.com/og/4.3/HotelCommon/">2006-
11-25T00:00:00</EndDate>
              </Dates>
              <Name>Promotion 1</Name>
              <Status>ACTIVE</Status>
            </Promotion>
          </ProfilePromotion>
          <ProfilePromotion membershipID="11280"
membershipType="GC" membershipNumber="8855885544"
xmlns="http://webservices.micros.com/og/4.3/Membership/">
            <Promotion>
              <Code>TEST PROMO</Code>
              <Dates>
                <StartDate
xmlns="http://webservices.micros.com/og/4.3/HotelCommon/">2009-
11-25T00:00:00</StartDate>
                <EndDate
xmlns="http://webservices.micros.com/og/4.3/HotelCommon/">2010-
11-25T00:00:00</EndDate>
              </Dates>
              <Name>TEST PROMO</Name>
              <Status>ACTIVE</Status>
            </Promotion>
          </ProfilePromotion>
        </PromotionList>

```

```

        <ECertificateList>
          <ECertificateInfo
xmlns="http://webservices.micros.com/og/4.3/Membership/">
            <CertificateID type="INTERNAL">581</CertificateID>

<VoucherNumber>DBB004C80C5F4A94B41D9AB2D4D6FF7E</VoucherNumber>
            <CertificateCode>AIP_C</CertificateCode>
            <HotelReference chainCode="CHA" />
            <ShortDescription>sdf</ShortDescription>
            <ExpirationDate>2010-03-31</ExpirationDate>
            <ReservationCertificateYN>N</ReservationCertificateYN>
            <CertificateLabel>Chain specific</CertificateLabel>
            <NameID type="INTERNAL">1631948</NameID>
            <ConsumedHotelReference chainCode="BLAGO" />
            <IssueType>A</IssueType>
            <IssueSource>OCIS</IssueSource>
          </ECertificateInfo>
        </ECertificateList>
      </FetchProfileBenefitsResponse>
    </soap:Body>
  </soap:Envelope>

```

FetchProfileBenefitsResponse

```

<xs:element name="FetchProfileBenefitsResponse">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="Result"
        xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
        type="q1:ResultStatus" />
      <xs:element minOccurs="0" maxOccurs="1"
        name="PromotionList"
        xmlns:q2="http://webservices.micros.com/og/4.3/Membershi
p/" type="q2:ArrayOfProfilePromotion" />
      <xs:element minOccurs="0" maxOccurs="1"
        name="ECertificateList"
        xmlns:q3="http://webservices.micros.com/og/4.3/Membershi
p/" type="q3:ArrayOfECertificate" />
    </xs:sequence>
  </xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
PromotionList	element	ArrayOfProfilePromotion	optional	A collection of profile promotions.
ECertificateList	element	ArrayOfECertificate	optional	A collection of e-certificates.

26 FetchSubscription

Retrieves all the external system NameIDs of the profile.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsd#FetchSubscription

FetchSubscriptionRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <FetchSubscriptionRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsd1">
      <NameID type="INTERNAL"
source="OPERA">4738515</NameID>
      <ExternalSystem>GHA_CONNECTOR</ExternalSystem>
    </FetchSubscriptionRequest>
  </soap:Body>
</soap:Envelope>
```

FetchSubscriptionRequest

```
<xs:complexType name="FetchSubscriptionRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="ExternalSystem"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
ExternalSystem	element	string	optional	The name of the external system.

FetchSubscriptionResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-08T09:15:27.8025-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#FetchSubscriptionResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:cc96027c-9ef8-400a-b1a7-b210ae540fb6</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:7be629b3-6a0f-487a-a43a-5e32734c532c</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <FetchSubscriptionResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <NameIDs>
        <UniqueID type="EXTERNAL"
source="GHA_CONNECTOR"
xmlns="http://webservices.micros.com/og/4.3/Common/">11964</UniqueID>
      </NameIDs>
    </FetchSubscriptionResponse>
  </soap:Body>
</soap:Envelope>
```

FetchSubscriptionResponse

```
<xs:element name="FetchSubscriptionResponse">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:ResultStatus" />
      <xs:element minOccurs="0" maxOccurs="1" name="NameIDs"
xmlns:q2="http://webservices.micros.com/ows/5.1/Name.wsdl"
type="q2:ArrayOfUniqueID" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

Result	element	ResultStatus	optional	The standard result object.
NameIDs	element	ArrayOfUniqueID	optional	A collection of unique name IDs.

27 ForgetProfile

Performs the anonymization of guest data.

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#ForgetProfile>

ForgetProfileRequest

Fail

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:core="http://webservices.micros.com/og/4.3/Core/"
xmlns:name="http://webservices.micros.com/ows/5.1/Name.wsdl"
xmlns:name1="http://webservices.micros.com/og/4.3/Name/">
  <soapenv:Header>
    <core:OGHeader transactionID="1234" primaryLangID="E">
      <!--Optional:-->
      <core:Origin entityID="WEST" systemType="PMS"/>
      <!--Optional:-->
      <core:Destination entityID="TI" systemType="WEST"/>
      <!--Optional:-->
      <core:Authentication>
        <!--Optional:-->
        <core:UserCredentials>
          <!--Optional:-->
          <core:UserName>SUPERVISOR</core:UserName>
          <!--Optional:-->
          <core:UserPassword>SMPAREPO</core:UserPassword>
          <!--Optional:-->
          <core:Domain>CASINO</core:Domain>
        </core:UserCredentials>
        <!--Optional:-->
      </core:Authentication>
    </core:OGHeader>
  </soapenv:Header>
  <soapenv:Body>
    <name:ForgetProfileRequest>
      <!--Optional:-->
      <name:ForgetProfileCriteria MarkasRequested="false">
        <!--Optional:-->
        <name1:NameID type="INTERNAL"
>2203838756</name1:NameID>
      </name:ForgetProfileCriteria>
    </name:ForgetProfileRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

Success

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:core="http://webservices.micros.com/og/4.3/Core/"
xmlns:name="http://webservices.micros.com/ows/5.1/Name.wsdl"
xmlns:name1="http://webservices.micros.com/og/4.3/Name/">
  <soapenv:Header>
    <core:OGHeader transactionID="1234" primaryLangID="E">
      <!--Optional:-->
      <core:Origin entityID="WEST" systemType="PMS"/>
      <!--Optional:-->
      <core:Destination entityID="TI" systemType="WEST"/>
      <!--Optional:-->

      <!--Optional:-->
      <core:Authentication>
        <!--Optional:-->
        <core:UserCredentials>
          <!--Optional:-->
          <core:UserName>SUPERVISOR</core:UserName>
          <!--Optional:-->
          <core:UserPassword>SMPAREPO</core:UserPassword>
          <!--Optional:-->
          <core:Domain>CASINO</core:Domain>
        </core:UserCredentials>
        <!--Optional:-->
      </core:Authentication>
    </core:OGHeader>
  </soapenv:Header>
  <soapenv:Body>
    <name:ForgetProfileRequest>
      <!--Optional:-->
      <name:ForgetProfileCriteria MarkasRequested="true">
        <!--Optional:-->
        <name1:NameID type="INTERNAL"
>2203838750</name1:NameID>
      </name:ForgetProfileCriteria>
    </name:ForgetProfileRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

ForgetProfileRequest

```
<xs:element name="ForgetProfileRequest">
  <xs:complexType>
    <xs:sequence>
      <xs:element name="ForgetProfileCriteria">
        <xs:complexType>
          <xs:complexContent>
            <xs:extension
base="nm:ForgetProfileCriteriaType">
              <xs:attribute name="MarkasRequested"
type="xs:boolean" use="optional">
            </xs:attribute>
          </xs:extension>
        </xs:complexContent>
      </xs:element>
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

```

        </xs:complexType>
    </xs:element>
</xs:sequence>
</xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
ForgetProfileRequest	element	complexType	required	Operation to anonymize a collection of profiles.
ForgetProfileCriteria	element	ForgetProfileCriteria Type	required	The criteria for profile anonymization.
MarkasRequested	attribute	boolean	optional	Flag to allow the anonymization status for the profile to be updated as REQUESTED.

ForgetProfileResponse

Fail

```

<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="1234" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="WEST"/>
      <Destination entityID="WEST" systemType="PMS"/>
      <Authentication>
        <UserCredentials>
          <UserName>SUPERVISOR</UserName>
          <UserPassword>SMPAREPO</UserPassword>
          <Domain>CASINO</Domain>
        </UserCredentials>
      </Authentication>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#ForgetProfileResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:eeld7e34-e59f-44ec-843c-
ba53cf03efe5</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:2b4b0e98-c63f-4ce9-812a-
152c9f4fdd16</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro

```

```

le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <ForgetProfileResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <ForgetProfileResult CanBeForgotten="false">
        <FailureReasonList
xmlns="http://webservicess.micross.com/og/4.3/Name/">
          <ForgetProfileFailureReason>
            <ReasonCode>ANONYMIZE_0009</ReasonCode>
            <ReasonDescription>Active/Recent Reservation(s)
found.</ReasonDescription>
            <ExpectedResolutionDate>2017-01-
25T00:00:00</ExpectedResolutionDate>
          </ForgetProfileFailureReason>
        </FailureReasonList>
      </ForgetProfileResult>
    </ForgetProfileResponse>
  </soap:Body>
</soap:Envelope>

```

Success

```

<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="1234" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="WEST"/>
      <Destination entityID="WEST" systemType="PMS"/>
      <Authentication>
        <UserCredentials>
          <UserName>SUPERVISOR</UserName>
          <UserPassword>SMPAREPO</UserPassword>
          <Domain>CASINO</Domain>
        </UserCredentials>
      </Authentication>
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#ForgetProfileResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:eeld7e34-e59f-44ec-843c-
ba53cf03efe5</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:2b4b0e98-c63f-4ce9-812a-
152c9f4fdd16</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <ForgetProfileResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <ForgetProfileResult CanBeForgotten="false">
        <FailureReasonList

```

```

xmlns="http://webservices.micros.com/og/4.3/Name/"
    <ForgetProfileFailureReason>
        <ReasonCode>ANONYMIZE_0009</ReasonCode>
        <ReasonDescription>Active/Recent Reservation(s)
found.</ReasonDescription>
        <ExpectedResolutionDate>2017-01-
25T00:00:00</ExpectedResolutionDate>
    </ForgetProfileFailureReason>
    </FailureReasonList>
</ForgetProfileResult>
</ForgetProfileResponse>
</soap:Body>
</soap:Envelope>

```

ForgetProfileResponse

```

<xs:element name="ForgetProfileResponse">
    <xs:complexType>
        <xs:sequence>
            <xs:element name="Result" type="c:ResultStatus"/>
            <xs:element name="ForgetProfileResult"
type="nm:ForgetProfileResultType"/>
        </xs:sequence>
    </xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
ForgetProfileResponse	element	complexType	required	Response object for anonymization of profiles.
Result	element	ResultStatus	required	The result status.
ForgetProfileResult	element	ForgetProfileResult Type	required	Result of processing/validation for forgetting a profile.

28 GetPassport

Retrieves the passport information from a profile, given the name identifier.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#GetPassport

GetPassportRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="00329765" timeStamp="2009-
03-08T09:15:27.8025000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <GetPassportRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">2445335</NameID>
    </GetPassportRequest>
  </soap:Body>
</soap:Envelope>
```

GetPassportRequest

```
<xs:complexType name="GetPassportRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="Passport"
      xmlns:q2="http://webservices.micos.com/og/4.3/Common/"
      type="q2:GovernmentID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.

Passport	element	GovernmentID	optional	The GovernmentID object containing passport information.
----------	---------	--------------	----------	--

GetPassportResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="00329765" timeStamp="2009-03-08T10:15:27.8025-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#GetPassportResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:47b97969-b4f5-4641-88f6-6048ebb5dab6</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:7d4d7ffe-a946-4c7c-bd49-a6332a987097</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <GetPassportResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <Passport documentType="Passport" documentNumber="98745612"
effectiveDate="2006-07-01" />
    </GetPassportResponse>
  </soap:Body>
</soap:Envelope>
```

GetPassportResponse

```
<xs:complexType name="GetPassportResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

```

    <xs:element minOccurs="0" maxOccurs="1" name="Passport"
      xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
      type="q2:GovernmentID" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
Passport	element	GovernmentID	optional	The GovernmentID object containing passport information.

29 InsertAddress

Adds an address record to a profile, given the name identifier and address information to insert.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#InsertAddress

InsertAddressRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="54398364" timeStamp="2009-03-08T09:09:50.6462500-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertAddressRequest
xmlns:nm="http://webservices.micos.com/og/4.1/Name/"
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <NameAddress addressType="BUSINESS" primary="false"
displaySequence="2">
        <c:AddressLine> 123 Anywhere St, Anytown </c:AddressLine>
        <c:AddressLine>Suite 211</c:AddressLine>
        <c:stateProv>NY</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>12345</c:postalCode>
      </NameAddress>
    </InsertAddressRequest>
  </soap:Body>
</soap:Envelope>
```

InsertAddress with Primary Language Id Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000004" primaryLangID="DE"
timeStamp="2003-12-08T09:09:50.6462500-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
```



```

        <Origin entityID="WEST" systemType="WEB"/>
        <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
</soap:Header>
<soap:Body>
    <InsertAddressRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
        <NameID type="INTERNAL">4860769</NameID>
        <NameAddress addressType="BUSINESS"
primary="true" displaySequence="1">
            <c:AddressLine>123 Anywhere St, Anytown
</c:AddressLine>
                <c:AddressLine>Suite 911</c:AddressLine>
                <c:stateProv>NY</c:stateProv>
                <c:countryCode>US</c:countryCode>
                <c:postalCode>12345</c:postalCode>
            </NameAddress>
        </InsertAddressRequest>
    </soap:Body>
</soap:Envelope>

```

InsertAddress with Bar Code Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000004" timeStamp="2003-12-
08T09:09:50.6462500-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="WEST" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <InsertAddressRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">4960271</NameID>
            <NameAddress addressType="HOME" primary="true"
displaySequence="1">
                <c:AddressLine>1111 Street
</c:AddressLine>
                    <c:AddressLine>Suite C-4</c:AddressLine>
                    <c:cityName>Anytown</c:cityName>
                    <c:stateProv>NY</c:stateProv>
                    <c:countryCode>US</c:countryCode>
                    <c:postalCode>10001</c:postalCode>
                    <c:barCode>abc1234</c:barCode>
                </NameAddress>

```

```

        </InsertAddressRequest>
    </soap:Body>
</soap:Envelope>

```

InsertAddressRequest

```

<xs:complexType name="InsertAddressRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="NameAddress"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:NameAddress" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
NameAddress	element	NameAddress	optional	The address to be inserted.

InsertAddressResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="54398364" timeStamp="2009-03-08T10:09:50.64625-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  </soap:Header>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertAddressResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:19e0329f-a9a9-426c-a2c0-f869ef849faa</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:1830e58d-30e2-4bbb-a33c-906d042f6679</wsa:RelatesTo>

```

```

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertAddressResponse
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="2435798" />
        </c:IDs>
      </Result>
    </InsertAddressResponse>
  </soap:Body>
</soap:Envelope>

```

InsertAddress for Primary Language Id Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000004" timeStamp="2003-12-08T09:09:50.64625-05:00" primaryLangID="DE"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#InsertAddressResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:91f6dfb9-5865-438e-aa5f-fdb2c5c94760</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:45a44fdb-8aef-4566-bc8a-7e677d680169</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertAddressResponse
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="2653563"/>
        </c:IDs>
      </Result>
    </InsertAddressResponse>
  </soap:Body>
</soap:Envelope>

```

InsertAddress for Bar Code Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000004" timeStamp="2003-12-
08T09:09:50.64625-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#InsertAddressResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:811b5ccb-b360-48f5-ae57-
7eb6a07cc0ad</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:7aea7677-5288-4c9c-8ccd-
2be609b0a9ea</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertAddressResponse
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="2744811"/>
        </c:IDs>
      </Result>
    </InsertAddressResponse>
  </soap:Body>
</soap:Envelope>
```

InsertAddressResponse

```
<xs:complexType name="InsertAddressResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

Result	element	ResultStatus	optional	The standard Result object.
--------	---------	--------------	----------	-----------------------------

30 InsertClaim

Submits a claim for a profile.

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#InsertClaim>

InsertClaimRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2009-09-18T09:15:27.8650000-05:00"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertClaimRequest
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns:hc="http://webservices.micros.com/og/4.3/HotelCommon/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Profile>
        <c:NameID type="INTERNAL">4738515</c:NameID>
        <c:PersonName>
          <c:nameTitle>Mr.</c:nameTitle>
          <c:firstName> John</c:firstName>
          <c:middleName>Middle</c:middleName>
          <c:lastName> Smith </c:lastName>
        </c:PersonName>
        <c:BirthDate>1980-09-18</c:BirthDate>
        <c:Gender>MALE</c:Gender>
        <c:Address addressType="B">
          <c:AddressLine>1111 Street</c:AddressLine>
          <c:cityName>Anytown</c:cityName>
          <c:stateProv>MD</c:stateProv>
          <c:countryCode>US</c:countryCode>
          <c:postalCode>21046-2289</c:postalCode>
        </c:Address>
        <c:Phone phoneType="HOME" phoneRole="PHONE">
          <c:PhoneData phoneNumber=" 123-555-4321"
            extension="9999" />
        </c:Phone>
        <c:EmailAddress>test@microsopera.com</c:EmailAddress>
        <c:MembershipNumber>MEWNYP4521</c:MembershipNumber>
        <c:MembershipType>GC</c:MembershipType>
        <c:MembershipID type="INTERNAL">122751</c:MembershipID>
      </Profile>
      <CallerName>John Smith</CallerName>
      <Claim>
        <c:ClaimType>NEWCARD</c:ClaimType>
      </Claim>
    </InsertClaimRequest>
  </soap:Body>
</soap:Envelope>
```

```

        <c:ClaimInformation>Card not issued</c:ClaimInformation>
        <c:RecordType>STAY</c:RecordType>
        <c:Resort>SEFIVE</c:Resort>
        <c:PmsReferenceNumber>99999</c:PmsReferenceNumber>
        <c:OrsReferenceNumber>ORS99999</c:OrsReferenceNumber>
        <c:StartDate>2010-02-08</c:StartDate>
        <c:EndDate>2010-02-14</c:EndDate>
    </Claim>
</InsertClaimRequest>
</soap:Body>
</soap:Envelope>

```

InsertClaimRequest

```

<xs:complexType name="InsertClaimRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Profile"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:GuestProfile" />
    <xs:element minOccurs="0" maxOccurs="1" name="CallerName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="Claim"
      xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
      type="q2:Claim" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Profile	element	GuestProfile	optional	The guest profile.
CallerName	element	string	optional	The caller's name.
Claim	element	Claim	optional	The profile's claim.

InsertClaimResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2009-09-18T10:15:27.865-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertClaimResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:2ef7f278-c0cf-48b1-98af-8792fdd8230e</wsa:MessageID>

```

```

    <wsa:RelatesTo>urn:uuid:ba57a70e-4d61-452c-ae5c-
c276ca64e337</wsa:RelatesTo>

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/ano
nymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertClaimResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <NameID type="INTERNAL">4738515</NameID>
      <ClaimsList>
        <ClaimsInfo
xmlns="http://webservices.micros.com/og/4.3/Common/">
          <ClaimId>106</ClaimId>
          <ClaimDate>2010-02-16</ClaimDate>
          <ClaimType>NEWCARD</ClaimType>
          <RecordType>STAY</RecordType>
          <Resort>SEFIVE</Resort>
          <ClaimStatus>OPEN</ClaimStatus>
          <ClaimInformation>Card not issued</ClaimInformation>
          <ClaimSource>WEB</ClaimSource>
          <CallerName>John Smith</CallerName>
          <NameID type="INTERNAL">4738515</NameID>
          <MembershipID type="INTERNAL">122751</MembershipID>
          <MembershipType>GC</MembershipType>
          <MembershipCardNumber>MEWNY4521</MembershipCardNumber>
          <PmsReferenceNumber>99999</PmsReferenceNumber>
          <OrsReferenceNumber>ORS99999</OrsReferenceNumber>
          <StartDate>2010-02-08</StartDate>
          <EndDate>2010-02-14</EndDate>
          <ClaimComments>
            <ClaimCommentsInfo>
              <Sequence>1</Sequence>
              <ClaimDate>2010-02-16</ClaimDate>
              <ClaimActivity>OPEN</ClaimActivity>
            </ClaimCommentsInfo>
          </ClaimComments>
        </ClaimsInfo>
      </ClaimsList>
    </InsertClaimResponse>
  </soap:Body>
</soap:Envelope>

```

InsertClaimResponse

```

<xs:complexType name="InsertClaimResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
type="q2:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimsList"
xmlns:q3="http://webservices.micros.com/og/4.3/Common/"
type="q3:ArrayOfClaim" />
  </xs:sequence>
</xs:complexType>

```

```
</xs:sequence>  
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
ClaimsList	element	ArrayOfClaim	optional	A collection of claim objects.

31 InsertComment

Adds a comment to a profile, given the name identifier and comment information to insert.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#InsertComment

InsertCommentRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="00340974" timeStamp="2009-03-08T09:15:28.1462500-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertCommentRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <Comment commentTitle="Reservation Comment">
        <c:Text>
          <c:TextElement >This is a
reservation comment</c:TextElement>
        </c:Text>
      </Comment>
    </InsertCommentRequest>
  </soap:Body>
</soap:Envelope>
```

InsertCommentRequest

```
<xs:complexType name="InsertCommentRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="Comment"
xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
type="q2:Comment" />
```

```
</xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
Comment	element	Comment	optional	The Comment object.

InsertCommentResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="00340974" timeStamp="2009-03-08T10:15:28.14625-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertCommentResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:b22e385d-95df-495c-9a55-2fa6b202758b</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:96f1f86f-7f31-4eca-be81-b02950b12eb4</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <InsertCommentResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="43033" />
        </c:IDs>
      </Result>
    </InsertCommentResponse>
  </soap:Body>
</soap:Envelope>
```

InsertCommentResponse

```
<xs:complexType name="InsertCommentResponse">
  <xs:annotation>
    <xs:appinfo>
```

```

    <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
  </xs:appinfo>
</xs:annotation>
<xs:sequence>
  <xs:element minOccurs="0" maxOccurs="1" name="Result"
    xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
    type="q1:ResultStatus" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

32 InsertCreditCard

Adds a credit card record to a profile, given the name identifier and credit card information to insert.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#InsertCreditCard

InsertCreditCardRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="3496439674" timeStamp="2009-03-08T09:15:27.7087500-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertCreditCardRequest
xmlns:nm="http://webservices.micos.com/og/4.1/Name/"
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <NameCreditCard cardType="CREDIT" primary="true"
displaySequence="1">
        <c:cardCode>VA</c:cardCode>
        <c:cardHolderName>Jane Smith</c:cardHolderName>
        <c:cardNumber>4012888888881881</c:cardNumber>
        <c:expirationDate>2013-06-01</c:expirationDate>
      </NameCreditCard>
    </InsertCreditCardRequest>
  </soap:Body>
</soap:Envelope>
```

InsertCreditCardRequest

```
<xs:complexType name="InsertCreditCardRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
```

```

    <xs:element minOccurs="0" maxOccurs="1" name="NameCreditCard"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:NameCreditCard" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
NameCreditCard	element	NameCreditCard	optional	The NameCreditCard record associated with the profile.

InsertCreditCardResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="3496439674" timeStamp="2009-03-08T10:15:27.70875-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertCreditCardResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:3ec0aade-1a60-4686-b4ce-c23dfca63583</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:5abd7a00-9b04-48d0-b37f-d616de2a4cee</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertCreditCardResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="753981" />
        </c:IDs>
      </Result>
    </InsertCreditCardResponse>
  </soap:Body>
</soap:Envelope>

```

InsertCreditCardResponse

```
<xs:complexType name="InsertCreditCardResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

33 InsertEmail

Adds an e-mail address record to a profile, given the name identifier and e-mail address to insert.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#InsertEmail>

InsertEmailRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="0439745" timeStamp="2009-03-08T09:15:27.5681250-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertEmailRequest
      xmlns:nm="http://webservices.micos.com/og/4.1/Name/"
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <NameEmail primary="true"
        displaySequence="1">test@microsopera.com</NameEmail>
    </InsertEmailRequest>
  </soap:Body>
</soap:Envelope>
```

InsertEmailRequest

```
<xs:complexType name="InsertEmailRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="NameEmail"
      xmlns:q2="http://webservices.micos.com/og/4.3/Name/"
      type="q2:NameEmail" />
  </xs:sequence>
</xs:complexType>
```


Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
NameEmail	element	NameEmail	optional	The NameEmail record to insert.

InsertEmailResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="0439745" timeStamp="2009-03-08T10:15:27.568125-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertEmailResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:7f074693-d760-4283-a41e-4849aa0e7b0b</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:5d2ed11a-3096-4f76-8024-54a123fce069</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <InsertEmailResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4520341" />
        </c:IDs>
      </Result>
    </InsertEmailResponse>
  </soap:Body>
</soap:Envelope>
```

InsertEmailResponse

```
<xs:complexType name="InsertEmailResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
```

```

<xs:sequence>
  <xs:element minOccurs="0" maxOccurs="1" name="Result"
    xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
    type="q1:ResultStatus" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

34 InsertGuestCard

Adds a membership record to a profile, given the name identifier and membership information to insert.

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#InsertGuestCard>

InsertGuestCardRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="2398709935" timeStamp="2009-03-08T09:15:27.9118750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertGuestCardRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <NameMembership primary="true" displaySequence="1">
        <c:membershipType>DL</c:membershipType>
        <c:membershipNumber>222333444</c:membershipNumber>
        <c:membershipLevel>GOLD</c:membershipLevel>
        <c:memberName>Jane Smith</c:memberName>
        <c:expirationDate>2010-12-31</c:expirationDate>
      </NameMembership>
    </InsertGuestCardRequest>
  </soap:Body>
</soap:Envelope>
```

InsertGuestCardRequest for Enrollment Source

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.9118750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="SH" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertGuestCardRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <NameMembership primary="true" displaySequence="1">
        <c:membershipType>DL</c:membershipType>
        <c:membershipNumber>222333444</c:membershipNumber>
        <c:membershipLevel>GOLD</c:membershipLevel>
        <c:memberName>Jane Smith</c:memberName>
        <c:expirationDate>2010-12-31</c:expirationDate>
      </NameMembership>
    </InsertGuestCardRequest>
  </soap:Body>
</soap:Envelope>
```

```

        </OGHeader>
    </soap:Header>
    <soap:Body>
        <InsertGuestCardRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">4964290</NameID>
            <NameMembership primary="true"
displaySequence="1">
                <c:membershipType>GC</c:membershipType>

                <c:membershipNumber>ORSC897324886</c:membershipNumber>

                <c:membershipLevel>GOLD</c:membershipLevel>
                <c:memberName>Jane Smith</c:memberName>
                <c:expirationDate>2014-12-
31</c:expirationDate>

                <c:enrollmentSource>WEB</c:enrollmentSource>
                <c:enrolledAt>WEB</c:enrolledAt>
            </NameMembership>
        </InsertGuestCardRequest>
    </soap:Body>
</soap:Envelope>

```

InsertGuestCardRequest

```

<xs:complexType name="InsertGuestCardRequest">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:UniqueID" />
        <xs:element minOccurs="0" maxOccurs="1" name="NameMembership"
xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
type="q2:NameMembership" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
NameMembership	element	NameMembership	optional	A NameMembershi p object to associate with the profile.

InsertGuestCardResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="2398709935" timeStamp="2009-03-08T10:15:27.911875-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertGuestCardResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:ff0f4776-36e8-4eb0-9444-ffa0ba3d8225</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:395dd399-70ee-492a-9470-dc8593871887</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <InsertGuestCardResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="102749" />
        </c:IDs>
      </Result>
    </InsertGuestCardResponse>
  </soap:Body>
</soap:Envelope>
```

InsertGuestCardResponse for Enrollment Source

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.911875-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="SH" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertGuestCardResponse</wsa:Action>
```

```

        <wsa:MessageID>urn:uuid:c8d90e10-5a6a-4daa-aaa8-
285046ab07fb</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:408c4ceb-f615-4ff0-8d7d-
2c4e145beb91</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <InsertGuestCardResponse
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS">
                <c:IDs>
                    <c:IDPair operaId="1165503"/>
                </c:IDs>
            </Result>
        </InsertGuestCardResponse>
    </soap:Body>
</soap:Envelope>

```

InsertGuestCardResponse

```

<xs:complexType name="InsertGuestCardResponse">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="Result"
            xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
            type="q1:ResultStatus" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

35 InsertPhone

Adds a phone record to a profile, given the name identifier and phone information to insert.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#InsertPhone>

InsertPhoneRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="439879845" timeStamp="2009-03-08T09:15:27.4431250-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertPhoneRequest
      xmlns:nm="http://webservices.micos.com/og/4.1/Name/"
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <NamePhone phoneType="BUSINESS" phoneRole="PHONE"
        primary="false" displaySequence="1">
        <c:PhoneNumber>123-555-4321 </c:PhoneNumber>
      </NamePhone>
    </InsertPhoneRequest>
  </soap:Body>
</soap:Envelope>
```

InsertPhoneRequest

```
<xs:complexType name="InsertPhoneRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="NamePhone"
      xmlns:q2="http://webservices.micos.com/og/4.3/Name/"
      type="q2:NamePhone" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object that contains the OPERA NameID value.
NamePhone	element	NamePhone	optional	The NamePhone record to update.

InsertPhoneResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="439879845" timeStamp="2009-03-08T10:15:27.443125-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertPhoneResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:6d55c5df-d848-4652-b0eb-1c4319cd99b6</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:678aa7a5-146b-46ed-b5de-e16b65c06ca4</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertPhoneResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4520344" />
        </c:IDs>
      </Result>
    </InsertPhoneResponse>
  </soap:Body>
</soap:Envelope>
```

InsertPhoneResponse

```
<xs:complexType name="InsertPhoneResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
```

```

    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservicesservices.microsoft.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

36 InsertPreference

Adds a preference to a profile, given the name identifier, and preference description.

Soap Action: <http://webservices.micros.com/ows/5.1/Name.wsdl#InsertPreference>

InsertPreferenceRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="343498798" timeStamp="2009-03-08T09:15:28.0368750-05:00"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertPreferenceRequest
      xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <Preference resortCode="SEFIVE" preferenceType="FLOOR"
        preferenceValue="LOW" />
    </InsertPreferenceRequest>
  </soap:Body>
</soap:Envelope>
```

InsertPreferenceRequest

```
<xs:complexType name="InsertPreferenceRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="Preference"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:Preference" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NameID	element	UniqueID	optional	A UniqueID object that contains the OPERA NameID value.
Preference	element	Preference	optional	A Preference object associated with the NameID.

InsertPreferenceResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="343498798" timeStamp="2009-03-08T10:15:28.036875-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertPreferenceResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:04e4b4c0-a6d4-4b16-b3dc-9d24278ef877</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:154758c2-4b28-45da-97b3-2e0695648720</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertPreferenceResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </InsertPreferenceResponse>
  </soap:Body>
</soap:Envelope>
```

InsertPreferenceResponse

```
<xs:complexType name="InsertPreferenceResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
```

```
<xs:element minOccurs="0" maxOccurs="1" name="Result"
  xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
  type="q1:ResultStatus" />
</xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

37 InsertUpdateDocument

Adds or updates a document to a profile, given the name identifier and document information to insert or update.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#InsertUpdateDocument>

InsertUpdateDocument Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.4431250-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertUpdateDocumentRequest
      xmlns:nm="http://webservices.micos.com/og/4.3/Name/"
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">3762855</NameID>
      <!--if DocumentId passed or if documentType existed on a
      profile is passed in the request, the api does a
      UpdateDocument.Otherwise API does a InsertDocument -->
      <!-- <Document documentType="VI" documentNumber="222"
      effectiveDate="2011-11-02" placeOfIssue="KI" countryOfIssue="PK"
      documentID="1081" />
      <Document documentType="DL" documentNumber="111"
      effectiveDate="2013-11-02" placeOfIssue="NJ" countryOfIssue="IN"
      primary="true" displaySequence="1" /> -->
      <Document documentType="DL" documentNumber="533"
      effectiveDate="2011-10-12" placeOfIssue="UT" countryOfIssue="NZ"
      primary="false" displaySequence="2" />
    </InsertUpdateDocumentRequest>
  </soap:Body>
</soap:Envelope>
```

InsertUpdateDocumentRequest

```
<xs:element name="InsertUpdateDocumentRequest">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="NameID"
        xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
        type="q1:UniqueID" />
      <xs:element minOccurs="0" maxOccurs="1" name="Document"
        xmlns:q2="http://webservices.micos.com/og/4.3/Common/"
        type="q2:GovernmentID" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

```

    </xs:sequence>
  </xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A unique ID object containing the OPERA Name ID value for the PROFILE.
Document	element	GovernmentID	optional	A collection of documents. GovernmentID is an example of a document type.

InsertUpdateDocument Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.443125-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertUpdateDocumentResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:17cd2837-a599-4b22-bfac-96e9e47ee2e9</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:ac0d371a-64e6-4530-86d9-9f3950bb0472</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <InsertUpdateDocumentResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </InsertUpdateDocumentResponse>
  </soap:Body>
</soap:Envelope>

```

InsertUpdateDocumentResponse

```

<xs:element name="InsertUpdateDocumentResponse">
  <xs:complexType>
    <xs:sequence>

```

```

        <xs:element minOccurs="0" maxOccurs="1" name="Result"
            xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
            type="q1:ResultStatus" />
    </xs:sequence>
</xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

38 InsertUpdateNameUDFs

Adds to or modifies the list of user-defined field values in a profile, given the name identifier and a list of UDF records.

Soap Action:

<http://webservices.micos.com/ows/5.1/Name.wsdl#InsertUpdateNameUDFs>

InsertUpdateNameUDFsRequest

```
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="0043970985" timeStamp="2009-
03-08T09:15:27.5681250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="WEST" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertUpdateNameUDFsRequest
xmlns:nm="http://webservices.micos.com/og/4.3/Name/"
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <UserDefinedValues>
        <c:UserDefinedValue
valueName="ANNIVERSARY">
          <c:DateValue>1967-02-
01T00:00:00</c:DateValue>
        </c:UserDefinedValue>
        <c:UserDefinedValue valueName="TAX_ID">
          <c:NumericValue>89634962349</c:NumericValue>
        </c:UserDefinedValue>
        <c:UserDefinedValue
valueName="EMERGENCY_CONTACT">
          <c:CharacterValue>Jane
Smith</c:CharacterValue>
        </c:UserDefinedValue>
      </UserDefinedValues>
    </InsertUpdateNameUDFsRequest>
  </soap:Body>
</soap:Envelope>
```

InsertUpdateNameUDFsRequest

```
<xs:complexType name="InsertUpdateNameUDFsRequest">
  <xs:sequence>
```



```

<xs:element minOccurs="0" maxOccurs="1" name="NameID"
  xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
  type="q1:UniqueID" />
<xs:element minOccurs="0" maxOccurs="1"
  name="UserDefinedValues"
  xmlns:q2="http://webservices.micros.com/ows/5.1/Name.wsdl"
  type="q2:ArrayOfUserDefinedValue" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object that contains the OPERA NameID value.
UserDefinedValues	element	ArrayOfUserDefined Value	optional	A collection of UserDefinedValue elements.

InsertUpdateNameUDFsResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="0043970985" timeStamp="2009-03-08T09:15:28.125364-05:00"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#InsertUpdateNameUDFsResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:0af1583e-16a2-4bb8-bfd8-d9da973d0ebf</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:00c2178a-ef06-4988-b549-323cbac2880e</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <InsertUpdateNameUDFsResponse
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </InsertUpdateNameUDFsResponse>
  </soap:Body>
</soap:Envelope>

```

InsertUpdateNameUDFsResponse

```
<xs:complexType name="InsertUpdateNameUDFsResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

39 InsertUpdatePrivacyOption

Adds to or modifies the list of privacy option settings for a profile, given the name identifier and a list of privacy option setting records.

Soap Action: http://webservices.micos.com/ows/5.1/Name.wsdl#InsertUpdatePrivacy

InsertUpdatePrivacyOptionRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="30911584" timeStamp="2009-03-07T12:32:29.4207152-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertUpdatePrivacyOptionRequest
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <Privacy>
        <PrivacyOption OptionType="SMS" OptionValue="YES"
xmlns="http://webservices.micos.com/og/4.3/Name/" />
      </Privacy>
    </InsertUpdatePrivacyOptionRequest>
  </soap:Body>
</soap:Envelope>
```

InsertUpdatePrivacyOptionRequest

```
<xs:complexType name="InsertUpdatePrivacyOptionRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="Privacy"
xmlns:q2="http://webservices.micos.com/og/4.3/Name/"
type="q2:ArrayOfPrivacyOptionType" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.

Privacy	element	ArrayOfPrivacyOptionType	optional	A Privacy object associated with the NameID.
---------	---------	--------------------------	----------	--

InsertUpdatePrivacyOptionResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="30911584" timeStamp="2009-03-07T12:32:29.4207152-05:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl#InsertUpdatePrivacyResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:cdcd9ef3-1b9d-456d-945a-c82a566ffdcf</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:a35cc3fd-4bef-4151-9485-2ed0b62d6ab7</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
</soap:Header>
<soap:Body>
  <InsertUpdatePrivacyOptionResponse
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS" />
  </InsertUpdatePrivacyOptionResponse>
</soap:Body>
</soap:Envelope>
```

InsertUpdatePrivacyOptionResponse

```
<xs:complexType name="InsertUpdatePrivacyOptionResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

40 NameLookup

Retrieves a list of profile records, given the name look-up credit card or membership criteria.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#NameLookup>

NameLookup by Credit Card Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000046" timeStamp="2008-12-10T09:34:22.9781250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <NameLookupRequest
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameLookupCriteria>
        <CreditCard
xmlns="http://webservices.micos.com/og/4.3/Name/">
          <LastName>Harmonic</LastName>
          <CardCode>AX</CardCode>

          <CardNumber>373344556677889</CardNumber>
        </CreditCard>
      </NameLookupCriteria>
    </NameLookupRequest>
  </soap:Body>
</soap:Envelope>
```

NameLookup By Email Address Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000046" timeStamp="2008-12-10T09:34:22.9781250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
```

```

        <soap:Body>
          <NameLookupRequest
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameLookupCriteria>
              <EmailAddress
xmlns="http://webservices.micros.com/og/4.3/Name/">
                <EmailAddress>test@micosopera.com</EmailAddress>
              </EmailAddress>
            </NameLookupCriteria>
          </NameLookupRequest>
        </soap:Body>
      </soap:Envelope>

```

NameLookup By Membership Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000046" timeStamp="2008-12-
10T09:34:22.9781250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <NameLookupRequest
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameLookupCriteria>
        <Membership
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <LastName>Attired</LastName>
          <MembershipType>GC</MembershipType>

          <MembershipNumber>ORS5723565</MembershipNumber>
        </Membership>
      </NameLookupCriteria>
    </NameLookupRequest>
  </soap:Body>
</soap:Envelope>

```

NameLookup By Phone Request

```

<?xml version="1.0" encoding="UTF-8"?>
<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-
envelope">
  <soapenv:Header>
    <OGHeader
xmlns="http://webservices.micros.com/og/4.3/Core/"
soapenv:mustUnderstand="false" primaryLangID="EN"

```

```

timeStamp="2012-01-24T12:58:35.084-05:00"
transactionID="36826252-96f3-436f-bec3-852123d4a346">
  <Origin entityID="WEST" systemType="WEB"/>
  <Destination entityID="WEST" systemType="PMS"/>
  <Authentication>
    <UserCredentials>
      <UserName>SAMPLEUSER</UserName>

    <UserPassword>SAMPLEPASSWORD</UserPassword>
      <Domain>RESORT</Domain>
    </UserCredentials>
  </Authentication>
</OGHeader>
</soapenv:Header>
<soapenv:Body>
  <name:NameLookupRequest
xmlns:name="http://webservices.micros.com/ows/5.1/Name.wsdl">
  <name:NameLookupCriteria>
    <name1:NameLookup
xmlns:name1="http://webservices.micros.com/og/4.3/Name/">

    <name1:LastName>Attired</name1:LastName>
      </name1:NameLookup>
    </name:NameLookupCriteria>
  </name:NameLookupRequest>
</soapenv:Body>
</soapenv:Envelope>

```

NameLookup With Native Name Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000046" timeStamp="2008-12-
10T09:34:22.9781250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <NameLookupRequest
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl"
xmlns:c="http://webservices.micros.com/og/4.3/Common/">
      <NameLookupCriteria>
        <NameLookup
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <NativeName>

          <c:firstName>John</c:firstName>

          <c:lastName>Smith</c:lastName>

```

```

        </NativeName>
    </NameLookup>
</NameLookupCriteria>
</NameLookupRequest>
</soap:Body>
</soap:Envelope>

```

NameLookup With Trailing Spaces Request

```

<?xml version="1.0" encoding="UTF-8"?>
<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-
envelope">
    <soapenv:Header>
        <OGHeader xmlns="http://webservices.micros.com/og/4.3/Core/"
soapenv:mustUnderstand="false" primaryLangID="EN"
timeStamp="2012-01-24T12:58:35.084-05:00"
transactionID="36826252-96f3-436f-bec3-852123d4a346">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="WEST" systemType="ORS"/>
        </OGHeader>
    </soapenv:Header>
    <soapenv:Body>
        <name:NameLookupRequest
xmlns:name="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <name:NameLookupCriteria>
                <name1:NameLookup
xmlns:name1="http://webservices.micros.com/og/4.3/Name/">
                    <name1:LastName> Rose </name1:LastName>
                </name1:NameLookup>
            </name:NameLookupCriteria>
        </name:NameLookupRequest>
    </soapenv:Body>
</soapenv:Envelope>

```

NameLookup Without Trailing Spaces Request

```

<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-
envelope">
    <soapenv:Header>
        <OGHeader xmlns="http://webservices.micros.com/og/4.3/Core/"
soapenv:mustUnderstand="false" primaryLangID="EN"
timeStamp="2012-01-24T12:58:35.084-05:00"
transactionID="36826252-96f3-436f-bec3-852123d4a346">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="WEST" systemType="ORS"/>
        </OGHeader>
    </soapenv:Header>
    <soapenv:Body>
        <name:NameLookupRequest
xmlns:name="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <name:NameLookupCriteria>
                <name1:NameLookup
xmlns:name1="http://webservices.micros.com/og/4.3/Name/">

```



```

        <name1:LastName>Rose</name1:LastName>
    </name1:NameLookup>
</name:NameLookupCriteria>
</name:NameLookupRequest>
</soapenv:Body>
</soapenv:Envelope>

```

NameLookup By Travel Agent Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000046" timeStamp="2004-01-
14T09:34:22.9781250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <NameLookupRequest
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameLookupCriteria>
                <Name
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <Name>Company Tour and Travel</Name>
                    <NameType>TRAVEL_AGENT</NameType>
                </Name>
            </NameLookupCriteria>
        </NameLookupRequest>
    </soap:Body>
</soap:Envelope>

```

NameLookupRequest

```

<xs:complexType name="NameLookupRequest">
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1"
name="NameLookupCriteria"
xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
type="q1:NameLookupInput" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameLookupCriteria	element	NameLookupInput	optional	The NameLookupCriteria object.

NameLookup For Credit Card Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000046" timeStamp="2008-12-10T09:34:22.978125-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#NameLookupResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:91a21f19-4684-4d2b-b553-b85055a1090b</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:f3ace722-a426-4e45-b02b-c9dad1989149</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <NameLookupResponse
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <Profiles>
        <Profile
          xmlns="http://webservices.micros.com/og/4.3/Name/">
          <ProfileIDs>
            <UniqueID type="INTERNAL"
              xmlns="http://webservices.micros.com/og/4.3/Common/">194600</UniqueID>
          </ProfileIDs>
          <Customer>
            <PersonName>
              <firstName
                xmlns="http://webservices.micros.com/og/4.3/Common/">Phil</firstName>
              <lastName
                xmlns="http://webservices.micros.com/og/4.3/Common/">Harmonic</lastName>
            </PersonName>
          </Customer>
        </Profile>
        <Profile
          xmlns="http://webservices.micros.com/og/4.3/Name/">
          <ProfileIDs>
            <UniqueID type="INTERNAL"
              xmlns="http://webservices.micros.com/og/4.3/Common/">194600</UniqueID>
          </ProfileIDs>
          <Customer>
```

```

        <PersonName>
          <firstName
xmlns="http://webservices.micos.com/og/4.3/Common/">John</firstN
ame>
          <lastName
xmlns="http://webservices.micos.com/og/4.3/Common/">Smith</lastN
ame>
        </PersonName>
      </Customer>
    </Profile>
  <Profile
xmlns="http://webservices.micos.com/og/4.3/Name/">
    <ProfileIDs>
      <UniqueID type="INTERNAL"
xmlns="http://webservices.micos.com/og/4.3/Common/">194600</Uniq
ueID>
    </ProfileIDs>
  </Customer>
  <PersonName>
    <firstName
xmlns="http://webservices.micos.com/og/4.3/Common/">John</firstN
ame>
    <lastName
xmlns="http://webservices.micos.com/og/4.3/Common/">Smith</lastN
ame>
  </PersonName>
</Customer>
</Profile>
<Profile
xmlns="http://webservices.micos.com/og/4.3/Name/">
  <ProfileIDs>
    <UniqueID type="INTERNAL"
xmlns="http://webservices.micos.com/og/4.3/Common/">1628219</Uni
queID>
  </ProfileIDs>
</Customer>
  <PersonName>
    <firstName
xmlns="http://webservices.micos.com/og/4.3/Common/">John</firstN
ame>
    <lastName
xmlns="http://webservices.micos.com/og/4.3/Common/">Smith</lastN
ame>
  </PersonName>
</Customer>
</Profile>
</Profiles>
</NameLookupResponse>
</soap:Body>
</soap:Envelope>

```

NameLookup For Email Address Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"

```

```

xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000046" timeStamp="2008-12-
10T09:34:22.978125-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

<wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#NameL
ookupResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:61176177-9ee7-4654-a764-
5a7b42d14446</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:82eab0a2-1714-426f-8d44-
5e78310ccf71</wsa:RelatesTo>

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/ano
nymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <NameLookupResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <Profiles>
        <Profile
xmlns="http://webservicess.micross.com/og/4.3/Name/">
          <ProfileIDs>
            <UniqueID type="INTERNAL"
xmlns="http://webservicess.micross.com/og/4.3/Common/">194600</Uniq
ueID>
          </ProfileIDs>
          <Customer>
            <PersonName>
              <nameTitle
xmlns="http://webservicess.micross.com/og/4.3/Common/">Mr.</nameTit
le>
                <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">John</firstN
ame>
                <lastName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Smith</lastN
ame>
              </PersonName>
            </Customer>
          </Profile>
        <Profile
xmlns="http://webservicess.micross.com/og/4.3/Name/">
          <ProfileIDs>
            <UniqueID type="INTERNAL"
xmlns="http://webservicess.micross.com/og/4.3/Common/">2535602</Uni
queID>
          </ProfileIDs>
          <Customer>
            <PersonName>

```

```

        <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">John</firstN
ame>
        <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>
    </PersonName>
</Customer>
</Profile>
<Profile
xmlns="http://webservices.micros.com/og/4.3/Name/"
    <ProfileIDs>
        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">2449832</Uni
queID>
    </ProfileIDs>
    <Customer>
        <PersonName>
            <nameTitle
xmlns="http://webservices.micros.com/og/4.3/Common/">Ms</nameTitl
e>
            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Jane</firstN
ame>
            <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>
        </PersonName>
    </Customer>
</Profile>
</Profiles>
</NameLookupResponse>
</soap:Body>
</soap:Envelope>

```

NameLookup For Membership Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000046" timeStamp="2008-12-
10T09:34:22.978125-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/"
            <Origin entityID="TI" systemType="ORS" />
            <Destination entityID="WEST" systemType="WEB" />
        </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#NameL
ookupResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:f073b125-4769-4d6f-beed-
f250d9bc3dad</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:bd837718-495a-45e8-84ea-
cdbaf470f9ba</wsa:RelatesTo>

```

```

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <NameLookupResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
      <Profiles>
        <Profile
xmlns="http://webservicess.micross.com/og/4.3/Name/">
          <ProfileIDs>
            <UniqueID type="INTERNAL"
xmlns="http://webservicess.micross.com/og/4.3/Common/">194600</UniqueID>
          </ProfileIDs>
          <Customer>
            <PersonName>
              <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Jane</firstName>
              <lastName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Smith</lastName>
            </PersonName>
          </Customer>
        </Profile>
      </Profiles>
    </NameLookupResponse>
  </soap:Body>
</soap:Envelope>

```

NameLookup By Phone Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="36826252-96f3-436f-bec3-852123d4a346" timeStamp="2012-01-24T12:58:35.084-05:00"
primaryLangID="EN"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="PMS"/>
      <Destination entityID="WEST" systemType="WEB"/>
      <Authentication>
        <UserCredentials>
          <UserName>SAMPLEUSER</UserName>
          <UserPassword>
SAMPLEPASSWORD</UserPassword>
          <Domain>RESORT</Domain>
        </UserCredentials>
      </Authentication>
    </OGHeader>

```

```

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#NameLookupResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:ed313371-fef0-461a-a94f-
6a9fad82b936</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:84980040-bfe2-4d4f-8b4e-
a39a83bcb49e</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
</soap:Header>
<soap:Body>
    <NameLookupResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
        <Result resultStatusFlag="SUCCESS"/>
        <Profiles>
            <Profile vipCode="000"
xmlns="http://webservices.micros.com/og/4.3/Name/">
                <ProfileIDs>
                    <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">2032511</Uni
queID>

                    </ProfileIDs>
                    <Customer>
                        <PersonName>
                            <nameTitle
xmlns="http://webservices.micros.com/og/4.3/Common/">Ms.</nameTit
le>

                            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Jane</firstN
ame>

                            <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>

                        </PersonName>
                    </Customer>
                    <Phones>
                        <NamePhone>
                            <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">123-555-
4321</PhoneNumber>

                        </NamePhone>
                    </Phones>
                    <EMails>

                        <NameEmail>test@microsopera.com</NameEmail>
                    </EMails>
                </Profile>
            </Profile>
        <Profile
xmlns="http://webservices.micros.com/og/4.3/Name/">
            <ProfileIDs>
                <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">2927659</Uni
queID>

            </ProfileIDs>
            <Customer>
                <PersonName>

```

```

                                <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Jane</firstN
ame>
                                <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>
                                </PersonName>
                                </Customer>
                                <Phones>
                                    <NamePhone>
                                        <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/"> 123-555-
4321</PhoneNumber>
                                    </NamePhone>
                                </Phones>
                                </Profile>
                                <Profile vipCode="000"
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                    <ProfileIDs>
                                        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">3124340</Uni
queID>
                                    </ProfileIDs>
                                </Customer>
                                <PersonName>
                                    <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Jane</firstN
ame>
                                    <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>
                                </PersonName>
                                </Customer>
                                <Phones>
                                    <NamePhone>
                                        <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">123-555-
4321</PhoneNumber>
                                    </NamePhone>
                                </Phones>
                                </Profile>
                                <Profile vipCode="000"
xmlns="http://webservices.micros.com/og/4.3/Name/">
                                    <ProfileIDs>
                                        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">123-555-
4321</UniqueID>
                                    </ProfileIDs>
                                </Customer>
                                <PersonName>
                                    <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Jane</firstN
ame>
                                    <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>
                                </PersonName>

```



```

        </Customer>
    </Profile>
</Profiles>
</NameLookupResponse>
</soap:Body>
</soap:Envelope>

```

NameLookup For Native Name Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000046" timeStamp="2008-12-
10T09:34:22.978125-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>
        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#NameLookupResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:34b21688-7e24-4c84-af32-
601d8b745238</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:6980f4e5-99ee-44c8-a1e5-
9393748d7184</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <NameLookupResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <Profiles>
                <Profile vipCode="0"
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <ProfileIDs>
                        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">3465673</Uni
queID>

                    </ProfileIDs>
                    <Customer>
                        <PersonName>
                            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">John</firstN
ame>

                            <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>

                        </PersonName>
                        <NativeName

languageCode="FR">

```

```

                                <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">John</firstN
ame>
                                <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>
                                </NativeName>
                                </Customer>
                                <Addresses>
                                    <NameAddress>
                                        <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
                                        <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
                                    </NameAddress>
                                </Addresses>
                                <Phones>
                                    <NamePhone>
                                        <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">123-555-
4321</PhoneNumber>
                                    </NamePhone>
                                </Phones>
                                <EMails>
                                    <NameEmail>null</NameEmail>
                                </EMails>
                                </Profile>
                                </Profiles>
                                </NameLookupResponse>
                            </soap:Body>
                        </soap:Envelope>

```

NameLookup With Trailing Spaces Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-
envelope" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="36826252-96f3-436f-bec3-
852123d4a346" timeStamp="2012-01-24T12:58:35.084-05:00"
primaryLangID="EN"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#Nam
eLookupResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:fc885ec5-ed1c-4de8-aeb6-
4c1db4924db4</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:be86fb87-9cdc-40d2-b5a8-
050c0edbc0fc</wsa:RelatesTo>

```

```

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/a
nonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <NameLookupResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <Profiles>
        <Profile
xmlns="http://webservicess.micross.com/og/4.3/Name/">
          <ProfileIDs>
            <UniqueID type="INTERNAL"
xmlns="http://webservicess.micross.com/og/4.3/Common/">5245041</Uni
queID>
              </ProfileIDs>
            <Customer>
              <PersonName>
                <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">John</firstN
ame>
                  <lastName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Smith
                </lastName>
              </PersonName>
              <NativeName>
                <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">John</firstN
ame>
                  <lastName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Smith</lastN
ame>
                </NativeName>
              </Customer>
            </Profile>
          <Profile
xmlns="http://webservicess.micross.com/og/4.3/Name/">
            <ProfileIDs>
              <UniqueID type="INTERNAL"
xmlns="http://webservicess.micross.com/og/4.3/Common/">5241791</Uni
queID>
                </ProfileIDs>
              <Customer>
                <PersonName>
                  <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">John</firstN
ame>
                    <lastName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Smith
                  </lastName>
                </PersonName>
                <NativeName>
                  <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">John</firstN
ame>
                    </NativeName>
                </Customer>
              </Profile>
            </Profiles>
          </NameLookupResponse>
        </soap:Body>
      </soap:Header>
    </wsa:To>
  </wsa:Action>
</wsa:Header>
</wsa:Message>

```

```

        <lastName
xmlns="http://webservicess.micross.com/og/4.3/Common/">Smith</lastN
ame>
    </NativeName>
</Customer>
</Profile>
</Profiles>
</NameLookupResponse>
</soap:Body>
</soap:Envelope>

```

NameLookup Without Trailing Spaces Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-
envelope" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="36826252-96f3-436f-bec3-
852123d4a346" timeStamp="2012-01-24T12:58:35.084-05:00"
primaryLangID="EN"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>

    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#Nam
eLookupResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:08244fba-042d-4d9c-80f9-
d68678298f57</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:ca0d03e3-db85-4016-a4ef-
e53495bd499f</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/a
nonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <NameLookupResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <Profiles>
        <Profile
xmlns="http://webservicess.micross.com/og/4.3/Name/">
          <ProfileIDs>
            <UniqueID type="INTERNAL"
xmlns="http://webservicess.micross.com/og/4.3/Common/">3797641</Uni
queID>
          </ProfileIDs>
          <Customer>
            <PersonName>
              <firstName
xmlns="http://webservicess.micross.com/og/4.3/Common/">John</firstN
ame>

```

```

        <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith
</lastName>
    </PersonName>
    <NativeName>
        <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">John</firstN
ame>
        <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Smith</lastN
ame>
    </NativeName>
</Customer>
</Profile>
</Profiles>
</NameLookupResponse>
</soap:Body>
</soap:Envelope>

```

NameLookup By Travel Agent Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000046" timeStamp="2004-01-
14T09:34:22.978125-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>

        <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#Nam
eLookupResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:480fcb66-97b5-4ef6-95e8-
095eddf6cd99</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:1e0084ef-c950-40c6-81d1-
7cf30959cf88</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/a
nonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <NameLookupResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
            <Profiles>
                <Profile
xmlns="http://webservices.micros.com/og/4.3/Name/">
                    <ProfileIDs>

```

```

        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">528575</Uniq
ueID>
        </ProfileIDs>
        <Customer>
        <PersonName>
        <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</firstName>
        <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</lastName>
        </PersonName>
        </Customer>
        <Addresses>
        <NameAddress>
        <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
        <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
        </NameAddress>
        </Addresses>
        <Phones>
        <NamePhone>
        <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">01 23
35554321</PhoneNumber>
        </NamePhone>
        </Phones>
        </Profile>
        <Profile
xmlns="http://webservices.micros.com/og/4.3/Name/">
        <ProfileIDs>
        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">1017897</Uni
queID>
        </ProfileIDs>
        <Customer>
        <PersonName>
        <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</firstName>
        <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</lastName>
        </PersonName>
        </Customer>
        <Addresses>
        <NameAddress>
        <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
        <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>

```

```

        </NameAddress>
    </Addresses>
</Profile>
<Profile
xmlns="http://webservices.micros.com/og/4.3/Name/">
    <ProfileIDs>
        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">770255</Uniq
ueID>
    </ProfileIDs>
    <Customer>
        <PersonName>
            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</firstName>
            <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</lastName>
        </PersonName>
    </Customer>
    <Addresses>
        <NameAddress>
            <cityName
xmlns="http://webservices.micros.com/og/4.3/Common/">Anytown</cit
yName>
            <countryCode
xmlns="http://webservices.micros.com/og/4.3/Common/">US</countryC
ode>
        </NameAddress>
    </Addresses>
    <Phones>
        <NamePhone>
            <PhoneNumber
xmlns="http://webservices.micros.com/og/4.3/Common/">123-555-
4321</PhoneNumber>
        </NamePhone>
    </Phones>
</Profile>
<Profile
xmlns="http://webservices.micros.com/og/4.3/Name/">
    <ProfileIDs>
        <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">1043751</Uni
queID>
    </ProfileIDs>
    <Customer>
        <PersonName>
            <firstName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</firstName>
            <lastName
xmlns="http://webservices.micros.com/og/4.3/Common/">Company Tour
and Travel</lastName>
        </PersonName>
    </Customer>
    <Phones>
        <NamePhone>

```

```

        <PhoneNumber
xmlns="http://webservices.micos.com/og/4.3/Common/">1235554321</
PhoneNumber>
        </NamePhone>
    </Phones>
</Profile>
<Profile
xmlns="http://webservices.micos.com/og/4.3/Name/">
    <ProfileIDs>
        <UniqueID type="INTERNAL"
xmlns="http://webservices.micos.com/og/4.3/Common/">1043545</Uni
queID>
        </ProfileIDs>
        <Customer>
            <PersonName>
                <firstName
xmlns="http://webservices.micos.com/og/4.3/Common/">Company Tour
and Travel</firstName>
                <lastName
xmlns="http://webservices.micos.com/og/4.3/Common/">Company Tour
and Travel</lastName>
            </PersonName>
        </Customer>
        <Phones>
            <NamePhone>
                <PhoneNumber
xmlns="http://webservices.micos.com/og/4.3/Common/">1235554321</
PhoneNumber>
            </NamePhone>
        </Phones>
    </Profile>
</Profile>
xmlns="http://webservices.micos.com/og/4.3/Name/">
    <ProfileIDs>
        <UniqueID type="INTERNAL"
xmlns="http://webservices.micos.com/og/4.3/Common/">2373724</Uni
queID>
        </ProfileIDs>
        <Customer>
            <PersonName>
                <firstName
xmlns="http://webservices.micos.com/og/4.3/Common/">Company Tour
and Travel</firstName>
                <lastName
xmlns="http://webservices.micos.com/og/4.3/Common/">Company Tour
and Travel</lastName>
            </PersonName>
        </Customer>
        <Addresses>
            <NameAddress>
                <cityName
xmlns="http://webservices.micos.com/og/4.3/Common/">Anytown,</ci
tyName>
                <countryCode
xmlns="http://webservices.micos.com/og/4.3/Common/">US</countryC
ode>
            </NameAddress>

```

```

        </Addresses>
        <Phones>
          <NamePhone>
            <PhoneNumber
xmlns="http://webservicess.micross.com/og/4.3/Common/">01 23
35554321</PhoneNumber>
            </NamePhone>
          </Phones>
        </Profile>
      </Profiles>
    </NameLookupResponse>
  </soap:Body>
</soap:Envelope>

```

NameLookupResponse

```

<xs:complexType name="NameLookupResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
      type="q1:ResultStatus" />
    <xs:element minOccurs="0" maxOccurs="1" name="Profiles"
      xmlns:q2="http://webservicess.micross.com/og/4.3/Name/"
      type="q2:ArrayOfProfile" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.
Profiles	element	ArrayOfProfile	optional	A collection of Profile elements.

41 RegisterName

Creates a new profile and its name identifier, given at least the person's name record. Native name record, birth date, gender, address record, phone record, passport record, login name, and login password are also allowed. Specifying the login information also creates a web user.

Note: For Id Type "PASSPORT," RegisterName has its own passport element with additional attributes that allows the insertion of more data, such as effectiveDate, placeOfIssue, countryOfIssue, etc.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#RegisterName>

RegisterNameRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="3407041" timeStamp="2009-03-
12T16:42:39.4581250-05:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <RegisterNameRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns:nm="http://webservices.micos.com/og/4.3/Name/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <PersonName>
        <c:nameTitle>Ms.</c:nameTitle>
        <c:firstName>Jane</c:firstName>
        <c:middleName>Middle</c:middleName>
        <c:lastName>Smith</c:lastName>
      </PersonName>
      <Birthdate>1970-06-01</Birthdate>
      <Gender>FEMALE</Gender>
      <Address addressType="HOME">
        <c:AddressLine>Woods Edge</c:AddressLine>
        <c:AddressLine>1111 Street</c:AddressLine>
        <c:cityName>Anytown</c:cityName>
        <c:stateProv>AK</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>99701 </c:postalCode>
      </Address>
      <Phone phoneType="EMAIL" phoneRole="EMAIL">
        <c:PhoneNumber>test@micosopera.com </c:PhoneNumber>
      </Phone>
    </RegisterNameRequest>
  </soap:Body>
</soap:Envelope>
```

```

    <Passport documentType="PASSPORT" documentNumber="98745612"
effectiveDate="2005-01-30" placeOfIssue="Anytown" />
  </RegisterNameRequest>
</soap:Body>
</soap:Envelope>

```

RegisterNameRequest with UDFs

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="4398798" timeStamp="2009-03-
12T16:42:39.4581250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <RegisterNameRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <PersonName>
        <c:nameTitle>Mr.</c:nameTitle>
        <c:firstName>John</c:firstName>
        <c:lastName>Smith</c:lastName>
      </PersonName>
      <Gender>MALE</Gender>
      <Address addressType="B">
        <c:AddressLine>1111 Street
</c:AddressLine>
          <c:cityName>Anytown</c:cityName>
          <c:stateProv>MD</c:stateProv>
          <c:countryCode>US</c:countryCode>
          <c:postalCode>21046-2289</c:postalCode>
        </Address>
      <Phone phoneType="BUSINESS" phoneRole="PHONE">
        <c:PhoneNumber>123-555-
4321</c:PhoneNumber>
      </Phone>
      <UserDefinedValues>
        <UserDefinedValue valueName="Emergency
Contact">
          <c:CharacterValue>John
Smith</c:CharacterValue>
        </UserDefinedValue>
        <UserDefinedValue valueName="Mother's
Maiden Name">
          <c:CharacterValue>Jane
Smith</c:CharacterValue>
        </UserDefinedValue>
      </UserDefinedValues>
    </RegisterNameRequest>
  </soap:Body>
</soap:Envelope>

```

```

        </UserDefinedValues>
    </RegisterNameRequest>
</soap:Body>
</soap:Envelope>

```

RegisterName Request with Name Only

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="01544" timeStamp="2009-03-
12T16:42:39.4581250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB" />
            <Destination entityID="TI" systemType="ORS" />
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <RegisterNameRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <PersonName>
                <c:nameTitle>Mr.</c:nameTitle>
                <c:firstName>John</c:firstName>
                <c:lastName>Smith</c:lastName>
            </PersonName>
            <Gender>MALE</Gender>
        </RegisterNameRequest>
    </soap:Body>
</soap:Envelope>

```

RegisterName Request with Name and Email

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <soap:Header>
        <OGHeader transactionID="3407041" timeStamp="2009-03-
12T16:42:39.4581250-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <RegisterNameRequest
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <PersonName>

```

```

        <c:nameTitle>Mr.</c:nameTitle>
        <c:firstName>John</c:firstName>
        <c:middleName>Middle</c:middleName>
        <c:lastName>Smith</c:lastName>
    </PersonName>
    <Phone phoneType="EMAIL" phoneRole="EMAIL">
        <c:PhoneNumber>test@micosopera.com</c:PhoneNumber>
    </Phone>
</RegisterNameRequest>
</soap:Body>
</soap:Envelope>

```

RegisterName Request with Web User Account Information

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="3407041" timeStamp="2009-03-
12T16:42:39.4581250-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <RegisterNameRequest loginName="MCHARLES" password="NAPLES01"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <PersonName>
        <c:nameTitle>Ms.</c:nameTitle>
        <c:firstName>Jane</c:firstName>
        <c:middleName>Middle</c:middleName>
        <c:lastName>Smith</c:lastName>
      </PersonName>
      <Birthdate>1970-06-01</Birthdate>
      <Gender>MALE</Gender>
      <Address addressType="HOME">
        <c:AddressLine>Woods Edge</c:AddressLine>
        <c:AddressLine>1111 Street </c:AddressLine>
        <c:cityName>Anytown</c:cityName>
        <c:stateProv>AK</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>99701</c:postalCode>
      </Address>
      <Phone phoneType="EMAIL" phoneRole="EMAIL">
        <c:PhoneNumber>test@micosopera.com</c:PhoneNumber>
      </Phone>
      <Passport documentType="PASSPORT" documentNumber="98745612"
effectiveDate="2005-01-30" placeOfIssue="Anytown" />
    </RegisterNameRequest>
  </soap:Body>
</soap:Envelope>

```

RegisterName Request with Nationality and VIP Code

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.4581250-05:00" primaryLangID="AR"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <RegisterNameRequest
xmlns:nm="http://webservices.micos.com/og/4.3/Name/"
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <PersonName>
        <c:nameTitle>Mr.</c:nameTitle>
        <c:firstName>John</c:firstName>
        <c:lastName>Smith</c:lastName>
      </PersonName>
      <Gender>MALE</Gender>
      <Address addressType="HOME">
        <c:AddressLine>1111 Street
</c:AddressLine>
        <c:cityName>Anytown</c:cityName>
        <c:stateProv>MD</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>21046-2289</c:postalCode>
      </Address>
      <Phone phoneType="BUSINESS" phoneRole="PHONE">
        <c:PhoneNumber>123-555-4321
</c:PhoneNumber>
      </Phone>
      <nationality>IT</nationality>
      <vipCode>6</vipCode>
    </RegisterNameRequest>
  </soap:Body>
</soap:Envelope>
```

RegisterName Request with Primary Language Id

Note: For Id Type "PASSPORT," RegisterName has its own passport element with additional attributes that allows the insertion of more data, such as effectiveDate, placeOfIssue, countryOfIssue, etc.

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
```

```

xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000001" primaryLangID="DE"
timeStamp="2003-12-12T16:42:39.4581250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <RegisterNameRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <PersonName>
        <c:firstName>John</c:firstName>
        <c:lastName>Smith</c:lastName>
      </PersonName>
      <Gender>MALE</Gender>
      <Address addressType="H" languageCode="DE">
        <c:AddressLine>1111 Street

        <c:cityName>Anytown</c:cityName>
        <c:stateProv>MD</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>21046-2289</c:postalCode>
      </Address>
      <Phone phoneType="BUSINESS" phoneRole="PHONE">
        <c:PhoneNumber>123-555-4321
      </c:PhoneNumber>

      </Phone>
      <nationality>DE</nationality>
      <vipCode>004</vipCode>
      <Id documentType="SS" documentNumber="456789"/>
    </RegisterNameRequest>
  </soap:Body>
</soap:Envelope>

```

RegisterNameRequest with Profile Keywords

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.4581250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>

```

```

        <RegisterNameRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <PersonName>
                <c:firstName>Jane</c:firstName>
                <c:lastName>Smith</c:lastName>
            </PersonName>
            <Gender>FEMALE</Gender>
            <Address addressType="HOME">
                <c:AddressLine>1111 Street
Line</c:AddressLine>
                <c:AddressLine>Address
Line</c:AddressLine>
                <c:AddressLine>Address
Line</c:AddressLine>
                <c:AddressLine>Address
Line</c:AddressLine>
                <c:cityName>Anytown</c:cityName>
                <c:stateProv>AK</c:stateProv>
                <c:countryCode>US</c:countryCode>
                <c:postalCode>99701</c:postalCode>
            </Address>
            <KeyWord>
                <nm:Type>SSN</nm:Type>
                <nm:Value>7865</nm:Value>
            </KeyWord>
        </RegisterNameRequest>
    </soap:Body>
</soap:Envelope>

```

RegisterNameRequest for Contact Profile

```

<?xml version="1.0"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <soap:Header>
        <OGHeader transactionID="3407041" timeStamp="2009-03-
12T16:42:39.4581250-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <p1:RegisterNameRequest
xmlns:p2="http://webservices.micros.com/og/4.3/Common/"
xmlns:p3="http://webservices.micros.com/og/4.3/Name/"
xmlns:p1="http://webservices.micros.com/ows/5.1/Name.wsdl"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://webservices.micros.com/ows/5.1/Name.ws
dl file:///alvin/fidelio/OWS/5.1/Name.wsdl?&embedded-
schema=1">
            <p1:PersonName>

```



```

                <p2:firstName>Jane</p2:firstName>
                <p2:lastName>Smith</p2:lastName>
            </p1:PersonName>
            <p1:Birthdate>1999-01-21</p1:Birthdate>
            <p1:Gender>FEMALE</p1:Gender>
            <p1:Address addressType="HOME">
                <p2:AddressLine>1111
Street</p2:AddressLine>
                <p2:cityName> Anytown</p2:cityName>
                <p2:stateProv> AK</p2:stateProv>
                <p2:countryCode>US</p2:countryCode>
                <p2:postalCode>99701</p2:postalCode>
            </p1:Address>
            <p1:Phone phoneType="HOME" phoneRole="PHONE">
                <p2:PhoneNumber>123-555-4321
</p2:PhoneNumber>
            </p1:Phone>
            <p1:Company>
                <p3:CompanyType>Company
Outfitters</p3:CompanyType>
            </p1:Company>
        </p1:RegisterNameRequest>
    </soap:Body>
</soap:Envelope>

```

RegisterNameRequest with Position, Department, Privacy, Action Code and Email

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.4581250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <RegisterNameRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <PersonName>
                <c:nameTitle>Mr</c:nameTitle>
                <c:firstName>Jane</c:firstName>
                <c:middleName>Middle</c:middleName>
                <c:lastName>Smith</c:lastName>
                <c:nameSuffix>Dr.</c:nameSuffix>
                <c:accountName2>Dr. Rose</c:accountName2>
                <c:accountName3>Mr. Rose</c:accountName3>
            </PersonName>
        </RegisterNameRequest>
    </soap:Body>
</soap:Envelope>

```

```

        </PersonName>
        <Gender>MALE</Gender>
        <Address addressType="HOME">
            <c:AddressLine>1111 Street
</c:AddressLine>
            <c:AddressLine>STE 211</c:AddressLine>
            <c:cityName>Anytown</c:cityName>
            <c:stateProv>MD</c:stateProv>
            <c:countryCode>US</c:countryCode>
            <c:postalCode>21046-2289</c:postalCode>
            <c:cityExtension>NPA</c:cityExtension>
        </Address>
        <Phone phoneType="HOME" phoneRole="PHONE">
            <c:PhoneData phoneNumber="123-555-4321"
extension="4444">
                </c:PhoneData>
            </Phone>
            <Phone phoneType="FAX" phoneRole="FAX">
                <c:PhoneData phoneNumber="123-555-4321"
extension="3333">
                </c:PhoneData>
            </Phone>
            <Phone phoneType="MOBILE" phoneRole="PHONE">
                <c:PhoneData phoneNumber=" 123-555-4321">
                </c:PhoneData>
            </Phone>
            <Position>DIRECTOR</Position>
            <Department>ENGINEERING</Department>
            <Privacy>
                <nm:PrivacyOptionType OptionType="Email"
OptionValue="Yes"/>
                <nm:PrivacyOptionType OptionType="Mail"
OptionValue="Yes"/>
            </Privacy>
            <ActionCode>ACT</ActionCode>
            <Email>test@micosopera.com</Email>
            <NameType>INDIVIDUAL</NameType>
        </RegisterNameRequest>
    </soap:Body>
</soap:Envelope>

```

RegisterNameRequest with Profession

```

<?xml version="1.0" encoding="utf-8"?>
<!-- edited with XML Spy v4.4 U (http://www.xmlspy.com) by Brad
More (Micros Fidelio Asia Pacific) -->
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.4581250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>

```

```

        <Destination entityID="IT" systemType="ORS"/>
    </OGHeader>
</soap:Header>
<soap:Body>
    <RegisterNameRequest
xmlns:nm="http://webservicess.micross.com/og/4.3/Name/"
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
        <PersonName>
            <c:firstName>John</c:firstName>
            <c:lastName>Smith</c:lastName>
            <c:profession>Director</c:profession>
        </PersonName>
        <Gender>MALE</Gender>
    </RegisterNameRequest>
</soap:Body>
</soap:Envelope>

```

RegisterNameRequest with Trailing Spaces

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <soap:Header>
        <OGHeader transactionID="3407041" timeStamp="2009-03-
12T16:42:39.4581250-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <RegisterNameRequest
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns:nm="http://webservicess.micross.com/og/4.3/Name/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <PersonName>
                <c:firstName>John</c:firstName>
                <c:lastName>Smith</c:lastName>
            </PersonName>
        </RegisterNameRequest>
    </soap:Body>
</soap:Envelope>

```

RegisterNameRequest

```

<xs:complexType name="RegisterNameRequest">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
</xs:sequence>

```

```

<xs:element minOccurs="0" maxOccurs="1" name="PersonName"
  xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
  type="q1:PersonName" />
<xs:element minOccurs="0" maxOccurs="1" name="NativeName"
  xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
  type="q2:NativeName" />
<xs:element minOccurs="0" maxOccurs="1" name="Birthdate"
  type="xs:date" />
<xs:element minOccurs="0" maxOccurs="1" name="Gender"
  xmlns:q3="http://webservices.micros.com/og/4.3/Common/"
  type="q3:Gender" />
<xs:element minOccurs="0" maxOccurs="1" name="Address"
  xmlns:q4="http://webservices.micros.com/og/4.3/Common/"
  type="q4:Address" />
<xs:element minOccurs="0" maxOccurs="unbounded" name="Phone"
  xmlns:q5="http://webservices.micros.com/og/4.3/Common/"
  type="q5:Phone" />
<xs:element minOccurs="0" maxOccurs="1" name="Passport"
  xmlns:q6="http://webservices.micros.com/og/4.3/Common/"
  type="q6:GovernmentID" />
<xs:element minOccurs="0" maxOccurs="1" name="nationality"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="vipCode"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Id"
  xmlns:q7="http://webservices.micros.com/og/4.3/Common/"
  type="q7:GovernmentID" />
<xs:element minOccurs="0" maxOccurs="1" name="KeyWord"
  xmlns:q8="http://webservices.micros.com/og/4.3/Name/"
  type="q8:KeyWord" />
<xs:element minOccurs="0" maxOccurs="1" name="Company"
  xmlns:q9="http://webservices.micros.com/og/4.3/Name/"
  type="q9:Company" />
<xs:element minOccurs="0" maxOccurs="1" name="Position"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Department"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Privacy"
  xmlns:q10="http://webservices.micros.com/og/4.3/Name/"
  type="q10:ArrayOfPrivacyOptionType" />
<xs:element minOccurs="0" maxOccurs="1" name="ActionCode"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="unbounded" name="Email"
  xmlns:q11="http://webservices.micros.com/og/4.3/Name/"
  type="q11:NameEmail" />
<xs:element minOccurs="0" maxOccurs="1" name="NameType"
  xmlns:q12="http://webservices.micros.com/og/4.3/Common/"
  type="q12:ProfileType" />
<xs:element minOccurs="0" maxOccurs="1" name="Language"
  type="xs:string" />
</xs:sequence>
<xs:attribute name="loginName" type="xs:string" />
<xs:attribute name="password" type="xs:string" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

loginName	attribute	string	none	The login name.
password	attribute	string	none	The password.
PersonName	element	PersonName	optional	The guest's name. No match/ merge of any kind occurs. Data is treated as a new profile in all cases.
NativeName	element	NativeName	optional	The native name representing the guest/ entity in an alternate language. Populating NativeName elements makes the record searchable by these elements. An example might be a Chinese guest using both English and simplified Chinese names.
Birthdate	element	date	optional	The date of birth.
Gender	element	Gender	optional	The options are MALE, FEMALE, or UNKNOWN.
Address	element	Address	optional	The guest's address.
Phone	element	Phone	optional / multiple	The guest's phone number.
Passport	element	GovernmentID	optional	The passport number.
nationality	element	string	optional	The guest's nationality.
vipCode	element	string	optional	The guest's VIP code.
Id	element	GovernmentID	optional	The government Issued ID of the Individual.
Keyword	element	Keyword	optional	The profile keyword.
Company	element	Company	optional	

Position	element	string	optional	The position of guest.
Department	element	string	optional	The department for guest.
Privacy	element	ArrayOfPrivacyOptionType	optional	The guest's privacy option.
ActionCode	element	string	optional	The action code.
Email	element	NameEmail	optional	The guest's email.
NameType	element	ProfileType	optional	The OPERA name type. The possible values are "H" – hotel, "V" – vendor, "S" – source, "G" – group, "D" – individual, "P" – purged profile, "TRAVEL_AGENT", and "COMPANY".
Language	element	string	optional	The primary language of the guest.

RegisterNameResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="3407041" timeStamp="2009-03-12T17:42:39.458125-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  </soap:Header>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:7c356937-cbed-4bed-a04a-c79552944cb7</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:49a8a7f0-ca1d-4cf4-8b6d-4cdb1b649e9e</wsa:RelatesTo>
</soap:Envelope>
```

```

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4649259" />
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>

```

RegisterNameResponse with UDFs

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="4398798" timeStamp="2009-03-12T16:43:01.488967-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:8b8e3898-26d6-4fd9-9148-3d2587bf9373</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:b827dd75-6a92-49c1-90c6-96bd83202569</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="2844589" />
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>

```

RegisterName Response with Name Only

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="01544" timeStamp="2009-03-12T17:42:39.458125-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:a8409f8d-4773-4400-b66a-c7f66e2c7b76</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:df7f64e4-67f3-4834-a6b0-8a76d4637180</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
</soap:Header>
<soap:Body>
  <RegisterNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS">
      <c:IDs>
        <c:IDPair operaId="4656510" />
      </c:IDs>
    </Result>
  </RegisterNameResponse>
</soap:Body>
</soap:Envelope>
```

RegisterName Response with Name and Email

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="3407041" timeStamp="2009-03-12T17:42:39.458125-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  </soap:Header>
</soap:Envelope>
```

```

    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:0e13c9ce-e97a-4385-b4b9-5c92d7d12359</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:849658e7-7aef-433c-b7ee-7fbf88c281c4</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4657010" />
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>

```

RegisterName Response with Web User Account Information

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="3407041" timeStamp="2009-03-12T17:42:39.458125-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:30787847-0ccd-4434-aeb6-4857fe43d68d</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:b3bf4e2f-d243-4a4e-8a35-50dc6e9d3742</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>

```

```

        <c:IDPair operaId="4657011" />
    </c:IDs>
</Result>
</RegisterNameResponse>
</soap:Body>
</soap:Envelope>

```

RegisterName Response with Nationality and VIP Code

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.458125-05:00" primaryLangID="AR"
xmlns="http://webservices.micos.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>

        <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl
#RegisterNameResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:6ea89aba-1fb6-490d-99a2-
f8d3f9b54f97</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:ee509495-ccf8-4d55-aabf-
2a85c1ef1240</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <RegisterNameResponse
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS">
                <c:IDs>
                    <c:IDPair operaId="2853886"/>
                </c:IDs>
            </Result>
        </RegisterNameResponse>
    </soap:Body>
</soap:Envelope>

```

RegisterName Response for Primary Language Id

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"

```

```

xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.458125-05:00" primaryLangID="DE"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#RegisterNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:3840c71a-c06b-4ee0-82a4-
b557aef5aa87</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:5aaadb7d-bb09-452f-a933-
6e54b7df4c71</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaID="4860769"/>
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>

```

RegisterNameResponse for Profile Keywords

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.458125-05:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#RegisterNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:25f63db1-b2ce-442e-93cb-
f8e09c08a7ad</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:e8f03a6b-d386-40fc-a1e7-
e6c2454804b2</wsa:RelatesTo>

```

```

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4912019"/>
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>

```

RegisterNameResponse for Contact Profile

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="3407041" timeStamp="2009-03-12T17:42:39.458125-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:7ddd1c42-fb23-4273-b824-3c582bb9db66</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:2c888cf8-3324-4db9-85fb-6dbdf3258547</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4969043"/>
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>

```

RegisterNameResponse for Position, Department, Privacy, Action Code and Email

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.458125-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#RegisterNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:c939c083-eea1-4146-a7f4-
cfdeabef6341</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:1bd9431a-a059-42e3-819c-
ed72e6c8a5b1</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4774573"/>
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>
```

RegisterName Response with Profession

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000001" timeStamp="2003-12-
12T16:42:39.458125-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="IT" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <RegisterNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS">
        <c:IDs>
          <c:IDPair operaId="4774573"/>
        </c:IDs>
      </Result>
    </RegisterNameResponse>
  </soap:Body>
</soap:Envelope>
```

```

        </OGHeader>

        <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:86e9c934-2928-48a2-83d1-9383e98cc2d2</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:ee647aa7-1007-44f3-a980-fe6445f5f0a6</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <RegisterNameResponse
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS">
                <c:IDs>
                    <c:IDPair operaId="3634999"/>
                </c:IDs>
            </Result>
        </RegisterNameResponse>
    </soap:Body>
</soap:Envelope>

```

RegisterName Response with Trailing Spaces

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
    <soap:Header>
        <OGHeader transactionID="3407041" timeStamp="2009-03-12T17:42:39.458125-04:00" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
            <Origin entityID="TI" systemType="ORS"/>
            <Destination entityID="WEST" systemType="WEB"/>
        </OGHeader>

        <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#RegisterNameResponse</wsa:Action>
        <wsa:MessageID>urn:uuid:8b6ab17d-2cd4-4306-a81d-9db279234c3d</wsa:MessageID>
        <wsa:RelatesTo>urn:uuid:544ca425-4df0-4893-b9a8-e2387f959a8e</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <RegisterNameResponse
xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">

```

```

        <Result resultStatusFlag="SUCCESS">
            <c:IDs>
                <c:IDPair operaId="3797641"/>
            </c:IDs>
        </Result>
    </RegisterNameResponse>
</soap:Body>
</soap:Envelope>

```

RegisterNameResponse

```

<xs:complexType name="RegisterNameResponse">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="Result"
            xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
            type="q1:ResultStatus" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

42 TravelAgentLookup

Allows the look up of travel agent given the NameID (IATA Number). Returns the travel agent's company name, address, phone number, email address, and IATA number in the response.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#TravelAgentLookup>

TravelAgentLookupRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="0939869823" timeStamp="2009-06-18T16:42:39.6925000-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="WEST" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <TravelAgentLookupRequest
      xmlns:c="http://webservices.micos.com/og/4.0/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL"
        source="TRAVEL_AGENT">606717</NameID>
    </TravelAgentLookupRequest>
  </soap:Body>
</soap:Envelope>
```

TravelAgentLookupRequest

```
<xs:element name="TravelAgentLookupRequest">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="NameID"
        xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
        type="q1:UniqueID" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	The internal NameID of the profile.

TravelAgentLookupResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="0939869823" timeStamp="2009-
06-18T17:42:39.6925-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#TravelAgentLookupResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:486e40c4-a939-42c3-9050-
73707a9b6bae</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:82bffcfcfb-2ad8-419f-a3d6-
906923149056</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <TravelAgentLookupResponse
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <ProfileDetails>
        <ProfileIDs
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <UniqueID type="INTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">606717</Uniq
ueID>
          <UniqueID type="EXTERNAL"
xmlns="http://webservices.micros.com/og/4.3/Common/">2370954</Uni
queID>
        </ProfileIDs>
        <Company
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <CompanyName>Company Tour and
Travel</CompanyName>

          <CompanyType>TRAVEL_AGENT</CompanyType>
        </Company>
        <Addresses
xmlns="http://webservices.micros.com/og/4.3/Name/">
          <NameAddress addressType="B"
operaId="354751" primary="true" displaySequence="0"
insertUser="2" insertDate="2002-08-19T22:42:00" updateUser="2"
updateDate="2009-04-10T09:11:33">
            <AddressLine
xmlns="http://webservices.micros.com/og/4.3/Common/">16th Place
SW</AddressLine>
```

```

                                <cityName
xmlns="http://webservices.micos.com/og/4.3/Common/">Anytown</cityName>
                                <stateProv
xmlns="http://webservices.micos.com/og/4.3/Common/">MA</stateProv>
                                <countryCode
xmlns="http://webservices.micos.com/og/4.3/Common/">US</countryCode>
                                <postalCode
xmlns="http://webservices.micos.com/og/4.3/Common/">02120</postalCode>
                                </NameAddress>
                                </Addresses>
                                <Phones
xmlns="http://webservices.micos.com/og/4.3/Name/">
                                <NamePhone phoneType="BUSINESS"
phoneRole="PHONE" operaId="1116762" primary="true"
displaySequence="0" insertUser="2" insertDate="2002-08-19T22:42:00"
updateUser="2" updateDate="2009-04-10T09:11:33">
                                <PhoneNumber
xmlns="http://webservices.micos.com/og/4.3/Common/">123-555-4321</PhoneNumber>
                                </NamePhone>
                                </Phones>
                                </ProfileDetails>
                                </TravelAgentLookupResponse>
                                </soap:Body>
</soap:Envelope>

```

TravelAgentLookupResponse

```

<xs:element name="TravelAgentLookupResponse">
  <xs:complexType>
    <xs:sequence>
      <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:ResultStatus" />
      <xs:element minOccurs="0" maxOccurs="1"
name="ProfileDetails"
xmlns:q2="http://webservices.micos.com/og/4.3/Name/"
type="q2:Profile" />
    </xs:sequence>
  </xs:complexType>
</xs:element>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.
ProfileDetails	element	Profile	optional	The profile details.

43 UpdateAddress

Modifies an address record in a profile, given the address information.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#UpdateAddress>

UpdateAddressRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="043097904" timeStamp="2009-03-08T09:15:27.3493750-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdateAddressRequest
xmlns:nm="http://webservices.micos.com/og/4.3/Name/"
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameAddress addressType="BUSINESS" operaId="2435798"
primary="true" displaySequence="1">
        <c:AddressLine>1111 Street</c:AddressLine>
        <c:AddressLine>Suite 210</c:AddressLine>
        <c:stateProv>MD</c:stateProv>
        <c:countryCode>US</c:countryCode>
        <c:postalCode>21046-2289</c:postalCode>
      </NameAddress>
    </UpdateAddressRequest>
  </soap:Body>
</soap:Envelope>
```

UpdateAddress with Primary Language Id Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000004" primaryLangID="BG"
timeStamp="2003-12-08T09:15:27.3493750-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
```

```

        </soap:Header>
        <soap:Body>
            <UpdateAddressRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
                <NameAddress addressType="BUSINESS"
operaId="2763128" primary="true" displaySequence="1">
                    <c:AddressLine>1111 Street

</c:AddressLine>
                    <c:AddressLine>Suite 210</c:AddressLine>
                    <c:stateProv>MD</c:stateProv>
                    <c:countryCode>US</c:countryCode>
                    <c:postalCode>21046-2289</c:postalCode>
                </NameAddress>
            </UpdateAddressRequest>
        </soap:Body>
    </soap:Envelope>

```

UpdateAddress with Bar Code Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000004" timeStamp="2003-12-
08T09:15:27.3493750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <UpdateAddressRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
                <NameAddress addressType="BUSINESS"
operaId="2744811" primary="true" displaySequence="1">
                    <c:AddressLine>1111 Street

</c:AddressLine>
                    <c:AddressLine>Suite 210</c:AddressLine>
                    <c:stateProv>MD</c:stateProv>
                    <c:countryCode>US</c:countryCode>
                    <c:postalCode>21046-2289</c:postalCode>
                    <c:barCode>1234abc</c:barCode>
                </NameAddress>
            </UpdateAddressRequest>
        </soap:Body>
    </soap:Envelope>

```

UpdateAddressRequest

```
<xs:complexType name="UpdateAddressRequest">
```

```

<xs:annotation>
  <xs:appinfo>
    <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
  </xs:appinfo>
</xs:annotation>
<xs:sequence>
  <xs:element minOccurs="0" maxOccurs="1" name="NameAddress"
    xmlns:q1="http://webservicess.micross.com/og/4.3/Name/"
    type="q1:NameAddress" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameAddress	element	NameAddress	optional	The NameAddress element.

UpdateAddressResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="043097904" timeStamp="2009-03-08T10:15:27.349375-04:00" primaryLangID="E"
      xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>
  </soap:Header>
  <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#UpdateAddressResponse</wsa:Action>
  <wsa:MessageID>urn:uuid:52ea6a66-e7d5-4183-8947-1d1497330938</wsa:MessageID>
  <wsa:RelatesTo>urn:uuid:9f962727-6658-4e92-bb03-25420a2df9d4</wsa:RelatesTo>
  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateAddressResponse
      xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
      xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </UpdateAddressResponse>
  </soap:Body>
</soap:Envelope>

```

UpdateAddress for Primary Language Id Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000004" timeStamp="2003-12-
08T09:15:27.349375-05:00" primaryLangID="BG"
  xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#UpdateAddressResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:525c3cef-395b-48a6-a93e-
51eb41646f1c</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:5f301ed4-a611-4d68-9981-
fcfdc44f669d</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateAddressResponse
  xmlns:c="http://webservices.micros.com/og/4.3/Common/"
  xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
    </UpdateAddressResponse>
  </soap:Body>
</soap:Envelope>
```

UpdateAddress for Bar Code Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000004" timeStamp="2003-12-
08T09:15:27.349375-05:00" primaryLangID="E"
  xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#UpdateAddressResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:037636d4-a593-4a18-bd28-
094be6a293f4</wsa:MessageID>
```

```

        <wsa:RelatesTo>urn:uuid:036aa77c-e78a-4b37-a545-
803c55765ff9</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <UpdateAddressResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
        </UpdateAddressResponse>
    </soap:Body>
</soap:Envelope>

```

UpdateAddressResponse

```

<xs:complexType name="UpdateAddressResponse">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="Result"
            xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
            type="q1:ResultStatus" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

44 UpdateClaim

Adds comments to an existing claim.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#UpdateClaim>

UpdateClaimRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025000-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdateClaimRequest
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <ClaimID type="INTERNAL">86</ClaimID>
      <Comments>This is sample text for a web reply</Comments>
    </UpdateClaimRequest>
  </soap:Body>
</soap:Envelope>
```

UpdateClaimRequest

```
<xs:complexType name="UpdateClaimRequest">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="Comments"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
ClaimID	element	UniqueID	optional	A UniqueID object containing the Claim ID value.
Comments	element	string	optional	Comments about the claim.

UpdateClaimResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000065" timeStamp="2003-12-
08T09:15:27.8025-05:00" primaryLangID="E"
  xmlns="http://webservices.micros.com/og/4.3/Core/">
    <Origin entityID="TI" systemType="ORS" />
    <Destination entityID="WEST" systemType="WEB" />
  </OGHeader>

  <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#Updat
eClaimResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:4ccd66cd-0a4b-44c9-8a7f-
1f51d565fd69</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:01d68fda-c9c9-4357-aa09-
1b3689803bfb</wsa:RelatesTo>

  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/ano
nymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateClaimResponse
  xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
    <Result resultStatusFlag="SUCCESS" />
  </UpdateClaimResponse>
  </soap:Body>
</soap:Envelope>
```

UpdateClaimResponse

```
<xs:complexType name="UpdateClaimResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

45 UpdateComment

Modifies a comment record in a profile, given the name identifier and comment information.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#UpdateComment

UpdateCommentRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000004" timeStamp="2003-12-
08T09:15:28.1775000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdateCommentRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">11111</NameID>
      <Comment operaId="11140" commentTitle="Reservation Comment
Title">
        <c:Text>
          <c:TextElement >This is a reservation comment</c:
TextElement >
        </c:Text>
      </Comment>
    </UpdateCommentRequest>
  </soap:Body>
</soap:Envelope>
```

UpdateCommentRequest

```
<xs:complexType name="UpdateCommentRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:UniqueID" />
```

```

    <xs:element minOccurs="0" maxOccurs="1" name="Comment"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:Comment" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	The internal NameID of the guest.
Comment	element	Comment	optional	The comment element.

UpdateCommentResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="03296960" timeStamp="2009-03-08T10:15:28.1775-04:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#UpdateCommentResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:ce312096-9d4d-4a72-8f0e-f15bd7618411</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:ba29b349-f3d2-48c5-8a3d-403c3aad2df3</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateCommentResponse
      xmlns:c="http://webservices.micros.com/og/4.3/Common/"
      xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </UpdateCommentResponse>
  </soap:Body>
</soap:Envelope>

```

UpdateCommentResponse

```

<xs:complexType name="UpdateCommentResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>

```

```

    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

46 UpdateCreditCard

Modifies a credit card record in a profile, given the credit card information.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#UpdateCreditCard>

UpdateCreditCardRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="345075" timeStamp="2009-03-08T09:15:27.7556250-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdateCreditCardRequest
xmlns:nm="http://webservices.micos.com/og/4.3/Name/"
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameCreditCard operaId="722977" cardType="CREDIT"
primary="false" displaySequence="3">
        <c:cardCode>AX</c:cardCode>
        <c:cardHolderName>Jane Smith</c:cardHolderName>
        <c:cardNumber>371111111111114</c:cardNumber>
        <c:expirationDate>2010-06-01</c:expirationDate>
      </NameCreditCard>
    </UpdateCreditCardRequest>
  </soap:Body>
</soap:Envelope>
```

UpdateCreditCardRequest

```
<xs:complexType name="UpdateCreditCardRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameCreditCard"
xmlns:q1="http://webservices.micos.com/og/4.3/Name/"
type="q1:NameCreditCard" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NameCreditCard	element	NameCreditCard	optional	The NameCreditCard record.
----------------	---------	----------------	----------	----------------------------

UpdateCreditCardResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="345075" timeStamp="2009-03-08T10:15:27.755625-04:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl#UpdateCreditCardResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:c4e923c6-8f49-4626-a362-10a25e5686fb</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:0300f184-b94c-4927-8ce5-67f623dbf751</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateCreditCardResponse
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </UpdateCreditCardResponse>
  </soap:Body>
</soap:Envelope>
```

UpdateCreditCardResponse

```
<xs:complexType name="UpdateCreditCardResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

47 UpdateEmail

Modifies an e-mail address record in a profile, given the e-mail address information.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#UpdateEmail

UpdateEmailRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="43099785" timeStamp="2009-03-08T09:15:27.6150000-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdateEmailRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NameEmail primary="false" operaId="4520339"
displaySequence="3"> test@micosopera.com</NameEmail>
    </UpdateEmailRequest>
  </soap:Body>
</soap:Envelope>
```

UpdateEmailRequest

```
<xs:complexType name="UpdateEmailRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameEmail"
xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
type="q1:NameEmail" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameEmail	element	NameEmail	optional	The NameEmail record to be updated/refreshed.

UpdateEmailResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="43099785" timeStamp="2009-03-08T10:15:27.615-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#UpdateEmailResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:b3551161-426f-4622-9a7f-26251b1a0994</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:703e2370-1544-4f70-b41d-0a56247db867</wsa:RelatesTo>

  </soap:Header>
  <soap:Body>
    <UpdateEmailResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </UpdateEmailResponse>
  </soap:Body>
</soap:Envelope>
```

UpdateEmailResponse

```
<xs:complexType name="UpdateEmailResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

48 UpdateGuestCard

Modifies a membership record in a profile, given the membership information.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#UpdateGuestCard>

UpdateGuestCardRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="2398709935" timeStamp="2009-03-08T09:15:27.9118750-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <InsertGuestCardRequest
      xmlns:nm="http://webservices.micos.com/og/4.1/Name/"
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <NameMembership primary="true" displaySequence="1">
        <c:membershipType>GC</c:membershipType>
        <c:membershipNumber>23097093444</c:membershipNumber>
        <c:membershipLevel>ELITE</c:membershipLevel>
        <c:memberName>Jane Smith</c:memberName>
        <c:expirationDate>2010-12-31</c:expirationDate>
      </NameMembership>
    </InsertGuestCardRequest>
  </soap:Body>
</soap:Envelope>
```

UpdateGuestCardRequest Inactive True

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.9431250-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="OWS" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
```

```

        </soap:Header>
        <soap:Body>
            <UpdateGuestCardRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
                <NameMembership operaId="1160502"
primary="true" displaySequence="1">
                    <c:membershipType>DL</c:membershipType>

                    <c:membershipNumber>DL1234</c:membershipNumber>
                    <c:memberName>Jane Smith</c:memberName>
                    <c:expirationDate>2015-12-
31</c:expirationDate>
                    <c:inactive>true</c:inactive>
                </NameMembership>
            </UpdateGuestCardRequest>
        </soap:Body>
    </soap:Envelope>

```

UpdateGuestCardRequest ReActivateMembership True

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.9431250-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="OWS" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <UpdateGuestCardRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameMembership operaId="143504" primary="true"
displaySequence="1">
                <c:membershipType>SG</c:membershipType>

                <c:membershipNumber>123456</c:membershipNumber>
                <c:memberName>Jane Smith</c:memberName>
                <c:expirationDate>2011-12-
31</c:expirationDate>
            </NameMembership>

            <ReActivateMembership>true</ReActivateMembership>
        </UpdateGuestCardRequest>
    </soap:Body>
</soap:Envelope>

```

UpdateGuestCardRequest

```

<xs:complexType name="UpdateGuestCardRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameMembership"
      xmlns:q1="http://webservicess.micross.com/og/4.3/Name/"
      type="q1:NameMembership" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameMembership	element	NameMembership	optional	The GuestCard record to be updated or refreshed.

UpdateGuestCardResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-08T09:15:27.943125-05:00" primaryLangID="E"
      xmlns="http://webservicess.micross.com/og/4.3/Core/"
      <Origin entityID="WEST" systemType="WBE" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl#UpdateGuestCardResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:65cb8da8-ee03-4641-9884-1630b6f7f5ca</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:6597a576-1e60-46cd-a971-5d29e9d80273</wsa:RelatesTo>
  </soap:Header>
  <soap:Body>
    <UpdateGuestCardResponse
      xmlns:c="http://webservicess.micross.com/og/4.3/Common/"
      xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </UpdateGuestCardResponse>
  </soap:Body>
</soap:Envelope>

```

UpdateGuestCardResponse Inactive True

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.943125-05:00" primaryLangID="E"
  xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="OWS" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#UpdateGuestCardResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:6fab1354-cfc5-4dd4-b710-
4e38d231606c</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:c57fc8bc-3ef5-4ce4-adf0-
59e343a77afa</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateGuestCardResponse
  xmlns:c="http://webservices.micros.com/og/4.3/Common/"
  xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
    </UpdateGuestCardResponse>
  </soap:Body>
</soap:Envelope>
```

UpdateGuestCardResponse ReActivateMembership True

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000005" timeStamp="2003-12-
08T09:15:27.943125-05:00" primaryLangID="E"
  xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="OWS" systemType="WEB"/>
      <Destination entityID="TI" systemType="ORS"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#UpdateGuestCardResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:cc4ee133-a051-4e1e-89c8-
34a60ee87ccc</wsa:MessageID>
```

```

        <wsa:RelatesTo>urn:uuid:04d09bee-8de2-49f6-9db0-
065a2199f2e0</wsa:RelatesTo>

        <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
    </soap:Header>
    <soap:Body>
        <UpdateGuestCardResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <Result resultStatusFlag="SUCCESS"/>
        </UpdateGuestCardResponse>
    </soap:Body>
</soap:Envelope>

```

UpdateGuestCardResponse

```

<xs:complexType name="UpdateGuestCardResponse">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="Result"
            xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
            type="q1:ResultStatus" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

49 UpdateName

Modifies the name information in a profile, given at least the name identifier and person's name record. Native name record, birth date, and gender are also allowed.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#UpdateName>

UpdateNameRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="000002" timeStamp="2003-12-
12T16:42:39.6143750-05:00"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="GDS" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdateNameRequest
xmlns:nm="http://webservices.micos.com/og/4.1/Name/"
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">1768826</NameID>
      <PersonName>
        <c:nameTitle>Mr</c:nameTitle>
        <c:firstName>John</c:firstName>
        <c:lastName>Smith</c:lastName>
        <c:nameSuffix>Esq.</c:nameSuffix>
      </PersonName>
      <Gender>MALE</Gender>
    </UpdateNameRequest>
  </soap:Body>
</soap:Envelope>
```

UpdateNameRequest with Nationality and VIP Code

```
<?xml version="1.0" encoding="utf-8"?>
<!-- edited with XML Spy v4.4 U (http://www.xmlspy.com) by Brad
More (Micros Fidelio Asia Pacific) -->
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
```

```

        <OGHeader transactionID="000002" timeStamp="2003-12-
12T16:42:39.6143750-05:00" primaryLangID="JPN"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="GDS"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <UpdateNameRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">2853886</NameID>
            <PersonName>
                <c:nameTitle>Mr</c:nameTitle>
                <c:firstName>John</c:firstName>
                <c:lastName>Smith</c:lastName>
                <c:nameSuffix>Esq.</c:nameSuffix>
            </PersonName>
            <Gender>MALE</Gender>
            <nationality>TR</nationality>
            <vipCode>AKD</vipCode>
        </UpdateNameRequest>
    </soap:Body>
</soap:Envelope>

```

UpdateName with Primary Language Id Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000002" primaryLangID="DE"
timeStamp="2003-12-12T16:42:39.6143750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="OWS"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <UpdateNameRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">4840516</NameID>
            <PersonName>
                <c:firstName>John</c:firstName>
                <c:lastName>Smith</c:lastName>
                <c:nameSuffix>Esq.</c:nameSuffix>
            </PersonName>
            <NativeName languageCode="DE">
                <c:firstName>John</c:firstName>
                <c:lastName>Smith</c:lastName>
            </NativeName>
        </UpdateNameRequest>
    </soap:Body>
</soap:Envelope>

```



```

        <Gender>MALE</Gender>
        <nationality>DE</nationality>
        <vipCode>002</vipCode>
        <Id documentType="PP"
documentNumber="AX86238456"/>
    </UpdateNameRequest>
</soap:Body>
</soap:Envelope>

```

UpdateName with Profile Keywords Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>
        <OGHeader transactionID="000002" timeStamp="2003-12-
12T16:42:39.6143750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
            <Origin entityID="WEST" systemType="WEB"/>
            <Destination entityID="TI" systemType="ORS"/>
        </OGHeader>
    </soap:Header>
    <soap:Body>
        <UpdateNameRequest
xmlns:nm="http://webservices.micros.com/og/4.3/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
            <NameID type="INTERNAL">4912019</NameID>
            <PersonName>
                <c:firstName>John</c:firstName>
                <c:lastName>Smith</c:lastName>
            </PersonName>
            <KeyWord>
                <nm:Type>COR</nm:Type>
                <nm:Value>9874389HH</nm:Value>
            </KeyWord>
        </UpdateNameRequest>
    </soap:Body>
</soap:Envelope>

```

UpdateNameRequest

```

<xs:complexType name="UpdateNameRequest">
    <xs:annotation>
        <xs:appinfo>
            <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
        </xs:appinfo>
    </xs:annotation>
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1" name="NameID"
xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
type="q1:UniqueID" />

```

```

<xs:element minOccurs="0" maxOccurs="1" name="PersonName"
  xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
  type="q2:PersonName" />
<xs:element minOccurs="0" maxOccurs="1" name="NativeName"
  xmlns:q3="http://webservices.micros.com/og/4.3/Name/"
  type="q3:NativeName" />
<xs:element minOccurs="0" maxOccurs="1" name="Birthdate"
  type="xs:dateTime" />
<xs:element minOccurs="0" maxOccurs="1" name="Gender"
  xmlns:q4="http://webservices.micros.com/og/4.3/Common/"
  type="q4:Gender" />
<xs:element minOccurs="0" maxOccurs="1" name="KeyWord"
  xmlns:q6="http://webservices.micros.com/og/4.3/Name/"
  type="q6:KeyWord" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
PersonName	element	PersonName	optional	The person's name.
NativeName	element	NativeName	optional	The native name.
Birthdate	element	dateTime	optional	The birth date.
Gender	element	Gender	optional	The options are MALE, FEMALE, or UNKNOWN.
KeyWord	element	KeyWord	optional	The profile keyword.

UpdateNameResponse

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000002" timeStamp="2003-12-12T16:42:39.614375-05:00" primaryLangID="E"
      xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="GDS" />
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#U
      pdateNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:a20c356b-0722-478f-8194-
      b3f639832f59</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:a5035699-ae94-428a-8fc0-

```

```

518c3393f547</wsa:RelatesTo>
  <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role
/anonymous</wsa:To>
</soap:Header>
<soap:Body>
  <UpdateNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
  <Result resultStatusFlag="SUCCESS" />
</UpdateNameResponse>
</soap:Body>
</soap:Envelope>

```

UpdateNameResponse with Nationality and VIP Code

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000002" timeStamp="2003-12-
12T16:42:39.614375-05:00" primaryLangID="JPN"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="GDS"/>
    </OGHeader>

    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#UpdateNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:360c1c57-6261-46b8-9a0d-
cd32f024170b</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:afde4ce5-4204-497e-9891-
f81c53538c7d</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
    </UpdateNameResponse>
  </soap:Body>
</soap:Envelope>

```

UpdateName for Primary Language Id Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"

```

```

xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000002" timeStamp="2003-12-
12T16:42:39.614375-05:00" primaryLangID="DE"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="OWS"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#UpdateNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:c8027b76-70a8-422a-a99f-
f0758d729bef</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:cf3fcb7e-b7b9-475e-83aa-
0b795aa3d418</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdateNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
    </UpdateNameResponse>
  </soap:Body>
</soap:Envelope>

```

UpdateName for Profile Keywords Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="000002" timeStamp="2003-12-
12T16:42:39.614375-05:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS"/>
      <Destination entityID="WEST" systemType="WEB"/>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#UpdateNameResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:a7333d78-fb50-44df-b1ed-
d936f2be25eb</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:dd69c2be-8c5d-4ea5-9654-
f7efedb3d052</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>

```

```

        <UpdateNameResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsd1">
            <Result resultStatusFlag="SUCCESS"/>
        </UpdateNameResponse>
    </soap:Body>
</soap:Envelope>

```

UpdateNameResponse

```

<xs:complexType name="UpdateNameResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

50 UpdatePassport

Adds or modifies the passport record in a profile, given the name identifier and passport information.

Soap Action: <http://webservices.micos.com/ows/5.1/Name.wsdl#UpdatePassport>

UpdatePassportRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="02398795" timeStamp="2009-03-08T09:15:27.8025000-05:00"
      xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdatePassportRequest
      xmlns:nm="http://webservices.micos.com/og/4.3/Name/"
      xmlns:c="http://webservices.micos.com/og/4.3/Common/"
      xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <NameID type="INTERNAL">194600</NameID>
      <Passport documentType="PASSPORT" documentNumber="98745612"
        effectiveDate="2004-01-01" expirationDate="2010-01-01"
        placeOfIssue="MIAMI" countryOfIssue="US" />
    </UpdatePassportRequest>
  </soap:Body>
</soap:Envelope>
```

UpdatePassportRequest

```
<xs:complexType name="UpdatePassportRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="Passport"
      xmlns:q2="http://webservices.micos.com/og/4.3/Common/"
      type="q2:GovernmentID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA NameID value.
Passport	element	GovernmentID	optional	The GovernmentID object representing the passport.

UpdatePassportResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="02398795" timeStamp="2009-03-08T10:15:27.8025-04:00" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

<wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl#UpdatePassportResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:748f4f5a-b8e3-4a11-a960-1b82976d40d4</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:ec76982c-8846-43b0-967d-106d7f5b334d</wsa:RelatesTo>

<wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdatePassportResponse
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </UpdatePassportResponse>
  </soap:Body>
</soap:Envelope>
```

UpdatePassportResponse

```
<xs:complexType name="UpdatePassportResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
```

```

</xs:annotation>
<xs:sequence>
  <xs:element minOccurs="0" maxOccurs="1" name="Result"
    xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
    type="q1:ResultStatus" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result object.

51 UpdatePhone

Modifies a phone record in a profile, given the phone information.

Soap Action: http://webservices.micros.com/ows/5.1/Name.wsdl#UpdatePhone

UpdatePhoneRequest

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <OGHeader transactionID="03409705" timeStamp="2009-03-08T09:15:27.4743750-05:00"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="WEB" />
      <Destination entityID="TI" systemType="ORS" />
    </OGHeader>
  </soap:Header>
  <soap:Body>
    <UpdatePhoneRequest
xmlns:nm="http://webservices.micros.com/og/4.1/Name/"
xmlns:c="http://webservices.micros.com/og/4.3/Common/"
xmlns="http://webservices.micros.com/ows/5.1/Name.wsdl">
      <NamePhone phoneType="BUSINESS" phoneRole="PHONE"
operaId="4250338" primary="false" displaySequence="3">
        <c:PhoneNumber>123-555-4321</c:PhoneNumber>
      </NamePhone>
    </UpdatePhoneRequest>
  </soap:Body>
</soap:Envelope>
```

UpdatePhoneRequest

```
<xs:complexType name="UpdatePhoneRequest">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NamePhone"
xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
type="q1:NamePhone" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NamePhone	element	NamePhone	optional	Contains the NamePhone record to be updated.
-----------	---------	-----------	----------	--

UpdatePhoneResponse

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="03409705" timeStamp="2009-03-08T10:15:27.474375-04:00" primaryLangID="E"
xmlns="http://webservices.micos.com/og/4.3/Core/">
      <Origin entityID="TI" systemType="ORS" />
      <Destination entityID="WEST" systemType="WEB" />
    </OGHeader>

    <wsa:Action>http://webservices.micos.com/ows/5.1/Name.wsdl#UpdatePhoneResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:23345099-e59b-454e-b479-41d0b3a8d219</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:e3569755-bc36-4373-b4c6-4ea0151f3c21</wsa:RelatesTo>

    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/role/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <UpdatePhoneResponse
xmlns:c="http://webservices.micos.com/og/4.3/Common/"
xmlns="http://webservices.micos.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS" />
    </UpdatePhoneResponse>
  </soap:Body>
</soap:Envelope>
```

UpdatePhoneResponse

```
<xs:complexType name="UpdatePhoneResponse">
  <xs:annotation>
    <xs:appinfo>
      <keepNamespaceDeclarations>xsn</keepNamespaceDeclarations>
    </xs:appinfo>
  </xs:annotation>
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Result"
xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
type="q1:ResultStatus" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Result	element	ResultStatus	optional	The standard result value.

52 ValidateForgetProfile

Determines if a guest profile can be anonymized.

Soap Action: [http://webservices.micros.com/ows/5.1/Name.wsdl# ValidateForgetProfile](http://webservices.micros.com/ows/5.1/Name.wsdl#ValidateForgetProfile)

ValidateForgetProfileRequest

Fail

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:core="http://webservices.micros.com/og/4.3/Core/"
xmlns:name="http://webservices.micros.com/ows/5.1/Name.wsdl"
  xmlns:name1="http://webservices.micros.com/og/4.3/Name/">
  <soapenv:Header>
    <core:OGHeader transactionID="1234"
primaryLangID="E">
      <!--Optional:-->
      <core:Origin entityID="WEST" systemType="PMS"/>
      <!--Optional:-->
      <core:Destination entityID="WEST"
systemType="PMS"/>
      <!--Optional:-->
      <!--Optional:-->
      <core:Authentication>
        <!--Optional:-->
        <core:UserCredentials>
          <!--Optional:-->
          <core:UserName>SUPERVISOR</core:UserName>
          <!--Optional:-->
          <core:UserPassword>SMPAREPO</core:UserPasswo
rd>
          <!--Optional:-->
          <core:Domain>CASINO</core:Domain>
          <!--Optional:-->
        </core:UserCredentials>
        <!--Optional:-->
      </core:Authentication>
    </core:OGHeader>
  </soapenv:Header>
  <soapenv:Body>
    <name:ValidateForgetProfileRequest>
      <!--Optional:-->
      <name:ValidateForgetProfileCriteria>
        <!--Optional:-->
        <name1:NameID type="INTERNAL"
>2203838756</name1:NameID>
```

```

        </name:ValidateForgetProfileCriteria>
    </name:ValidateForgetProfileRequest>
</soapenv:Body>
</soapenv:Envelope>

```

Success

```

<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:core="http://webservices.micros.com/og/4.3/Core/"
xmlns:name="http://webservices.micros.com/ows/5.1/Name.wsdl"
xmlns:name1="http://webservices.micros.com/og/4.3/Name/">
    <soapenv:Header>
        <core:OGHeader transactionID="1234" primaryLangID="E">
            <!--Optional:-->
            <core:Origin entityID="WEST" systemType="PMS"/>
            <!--Optional:-->
            <core:Destination entityID="WEST" systemType="PMS"/>
            <!--Optional:-->
            <!--Optional:-->
            <core:Authentication>
                <!--Optional:-->
                <core:UserCredentials>
                    <!--Optional:-->
                    <core:UserName>SUPERVISOR</core:UserName>
                    <!--Optional:-->
                    <core:UserPassword>SMPAREPO</core:UserPassword>
                    <!--Optional:-->
                    <core:Domain>CASINO</core:Domain>
                    <!--Optional:-->
                </core:UserCredentials>
            <!--Optional:-->
        </core:Authentication>
    </core:OGHeader>
</soapenv:Header>
    <soapenv:Body>
        <name:ValidateForgetProfileRequest>
            <!--Optional:-->
            <name:ValidateForgetProfileCriteria>
                <!--Optional:-->
                <name1:NameID type="INTERNAL"
>2203838750</name1:NameID>
                </name:ValidateForgetProfileCriteria>
            </name:ValidateForgetProfileRequest>
        </soapenv:Body>
    </soapenv:Envelope>

```

ValidateForgetProfileRequest

```
<xs:element name="ValidateForgetProfileRequest">
  <xs:complexType>
    <xs:sequence>
      <xs:element name="ValidateForgetProfileCriteria"
        type="nm:ForgetProfileCriteriaType"/>
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

Name	Type	Data Type	Use	Comments
ValidateForgetProfile Request	element	complexType	required	Operation to validate if profiles are eligible to be forgotten.
ValidateForgetProfile Criteria	element	ForgetProfileCriteria Type	required	The criteria to validate profile anonymization.

ValidateForgetProfileResponse

Fail

```
<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="1234" primaryLangID="E"
xmlns="http://webservices.micros.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="PMS"/>
      <Destination entityID="WEST" systemType="PMS"/>
      <Authentication>
        <UserCredentials>
          <UserName>SUPERVISOR</UserName>
          <UserPassword>SMPAREPO</UserPassword>
          <Domain>CASINO</Domain>
        </UserCredentials>
      </Authentication>
    </OGHeader>
    <wsa:Action>http://webservices.micros.com/ows/5.1/Name.wsdl
#ValidateForgetProfileResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:23b14706-b80c-4657-9e28-
66b47374f79c</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:ea5c50b3-ad72-489d-89fe-
62bde4f2a01d</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <ValidateForgetProfileResponse
```

```

xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
  <Result resultStatusFlag="SUCCESS"/>
  <ValidateForgetProfileResult CanBeForgotten="false">
    <AnonymizationStatus
xmlns="http://webservicess.micross.com/og/4.3/Name/">REQUESTED</Ano
nymizationStatus>
    <FailureReasonList
xmlns="http://webservicess.micross.com/og/4.3/Name/">
      <ForgetProfileFailureReason>
        <ReasonCode>ANONYMIZE_0009</ReasonCode>
        <ReasonDescription>Active/Recent Reservation(s)
found.</ReasonDescription>
        <ExpectedResolutionDate>2017-01-
25T00:00:00</ExpectedResolutionDate>
      </ForgetProfileFailureReason>
    </FailureReasonList>
  </ValidateForgetProfileResult>
</ValidateForgetProfileResponse>
</soap:Body>
</soap:Envelope>

```

Success

```

<soap:Envelope
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:wsa="http://schemas.xmlsoap.org/ws/2004/08/addressing">
  <soap:Header>
    <OGHeader transactionID="1234" primaryLangID="E"
xmlns="http://webservicess.micross.com/og/4.3/Core/">
      <Origin entityID="WEST" systemType="PMS"/>
      <Destination entityID="WEST" systemType="PMS"/>
      <Authentication>
        <UserCredentials>
          <UserName>SUPERVISOR</UserName>
          <UserPassword>SMPAREPO</UserPassword>
          <Domain>CASINO</Domain>
        </UserCredentials>
      </Authentication>
    </OGHeader>
    <wsa:Action>http://webservicess.micross.com/ows/5.1/Name.wsdl
#ValidateForgetProfileResponse</wsa:Action>
    <wsa:MessageID>urn:uuid:41e7de31-6cbe-41d7-9908-
a150d6af696a</wsa:MessageID>
    <wsa:RelatesTo>urn:uuid:1e009ad1-150e-4bdd-8f81-
0d93332a33a3</wsa:RelatesTo>
    <wsa:To>http://schemas.xmlsoap.org/ws/2004/08/addressing/ro
le/anonymous</wsa:To>
  </soap:Header>
  <soap:Body>
    <ValidateForgetProfileResponse
xmlns="http://webservicess.micross.com/ows/5.1/Name.wsdl">
      <Result resultStatusFlag="SUCCESS"/>
      <ValidateForgetProfileResult CanBeForgotten="true"/>
    </ValidateForgetProfileResponse>
  </soap:Body>

```

```
</soap:Envelope>
```

ValidateForgetProfileResponse

```
<xs:element name="ValidateForgetProfileResponse">
  <xs:complexType>
    <xs:sequence>
      <xs:element name="Result" type="c:ResultStatus"/>
      <xs:element name="ValidateForgetProfileResult"
type="nm:ForgetProfileResultType"/>
    </xs:sequence>
  </xs:complexType>
</xs:element>
```

Name	Type	Data Type	Use	Comments
ValidateForgetProfileResponse	element	complexType	required	Response object for validating if profiles are eligible to be forgotten.
Result	element	ResultStatus	required	The result status.
ValidateForgetProfileResult	element	ForgetProfileResultType	required	Results of validation.

53 Complex and Simple Type Definitions

Address

```
<xs:complexType name="Address">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="AddressLine" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="cityName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="stateProv"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="countryCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="postalCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="barCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="cityExtension"
      type="xs:string" />
  </xs:sequence>
  <xs:attribute name="addressType" type="xs:string" />
  <xs:attribute name="otherAddressType" type="xs:string" />
  <xs:attribute name="languageCode" type="xs:string" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
addressType	attribute	string	none	The address type.
otherAddressType	attribute	string	none	Not used in this context.
languageCode	attribute	string	optional	The language code for the address.
AddressLine	element	string	optional / multiple	Contains up to five lines of address information, including the street address, box number, and mailstop.
cityName	element	string	optional	The city name.
stateProv	element	string	optional	The state or province code.
countryCode	element	string	optional	The country code.

postalCode	element	string	optional	The postal or zip code.
barCode	element	string	optional	The bar code assigned to the address.
cityExtension	element	string	optional	The city extension.

Amount

```
<xs:complexType name="Amount">
  <xs:simpleContent>
    <xs:extension base="xs:double">
      <xs:attribute name="currencyCode" type="xs:string" />
      <xs:attribute name="decimals" type="xs:short" />
      <xs:attribute name="currencyText" type="xs:string" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Amount	extension	double		The amount.
currencyCode	attribute	string	none	The currency code.
decimals	attribute	short	none	The number of decimals in the currency.
currencyText	attribute	string	none	The text description of the currency.

AnonymizationStatusType

```
<xs:simpleType name="AnonymizationStatusType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="REQUESTED"/>
    <xs:enumeration value="ANONYMIZED"/>
  </xs:restriction>
</xs:simpleType>
```

Name	Type	Data Type	Use	Comments
AnonymizationStatus Type	attribute	string	required	Allowed Anonymization Statuses.

ArrayOfAwardPointsToExpire

```
<xs:complexType name="ArrayOfAwardPointsToExpire">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="AwardPointsToExpire"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:AwardPointsToExpire" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
AwardPointsToExpire	element	AwardPointsToExpire	optional / multiple	The award points that will expire.

ArrayOfComment

```
<xs:complexType name="ArrayOfComment">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="Comment"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:Comment" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Comment	element	Comment	optional / multiple	A collection of comment elements.

ArrayOfECertificate

```
<xs:complexType name="ArrayOfECertificate">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="ECertificateInfo"
      xmlns:q1="http://webservices.micros.com/og/4.3/Membership/"
      type="q1:ECertificate" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

ECertificateInfo	element	ECertificate	optional / multiple	The e-certificate information.
------------------	---------	--------------	---------------------	--------------------------------

ArrayOfGovernmentID

```
<xs:complexType name="ArrayOfGovernmentID">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="GovernmentID"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:GovernmentID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
GovernmentID	element	GovernmentID	optional / multiple	A collection of GovernmentID elements.

ArrayOfIDPair

```
<xs:complexType name="ArrayOfIDPair">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded" name="IDPair"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:IDPair" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
IDPair	element	IDPair	optional / multiple	A collection of IDPair elements.

ArrayOfKeyword

```
<xs:complexType name="ArrayOfKeyword">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="Keyword"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:Keyword" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

Keyword	element	Keyword	optional / multiple	The keyword.
---------	---------	---------	---------------------	--------------

ArrayOfNameAddress

```
<xs:complexType name="ArrayOfNameAddress">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="NameAddress"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:NameAddress" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameAddress	element	NameAddress	optional / multiple	A collection of NameAddress elements.

ArrayOfNameCreditCard

```
<xs:complexType name="ArrayOfNameCreditCard">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="NameCreditCard"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:NameCreditCard" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameCreditCard	element	NameCreditCard	optional / multiple	The credit card information.

ArrayOfNameEmail

```
<xs:complexType name="ArrayOfNameEmail">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="NameEmail"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:NameEmail" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NameEmail	element	NameEmail	optional / multiple	A collection of NameEmail elements.
-----------	---------	-----------	---------------------	-------------------------------------

ArrayOfNameMembership

```
<xs:complexType name="ArrayOfNameMembership">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="NameMembership"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:NameMembership" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameMembership	element	NameMembership	optional / multiple	A collection of NameMembershi p elements.

ArrayOfNamePhone

```
<xs:complexType name="ArrayOfNamePhone">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="NamePhone"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:NamePhone" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NamePhone	element	NamePhone	optional / multiple	A collection of NamePhone elements.

ArrayOfNegotiatedRate

```
<xs:complexType name="ArrayOfNegotiatedRate">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="NegotiatedRate"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:NegotiatedRate" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NegotiatedRate	element	NegotiatedRate	optional / multiple	A collection of NegotiatedRate elements.
----------------	---------	----------------	---------------------	--

ArrayOfPreference

```
<xs:complexType name="ArrayOfPreference">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="Preference"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:Preference" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Preference	element	Preference	optional / multiple	A collection of Preference elements.

ArrayOfPrivacyOptionType

```
<xs:complexType name="ArrayOfPrivacyOptionType">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="PrivacyOption"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:PrivacyOptionType" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
PrivacyOption	element	PrivacyOptionType	optional / multiple	A collection of PrivacyOptionType elements.

ArrayOfProfile

```
<xs:complexType name="ArrayOfProfile">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="Profile"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:Profile" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

Profile	element	Profile	optional / multiple	A collection of Profile elements.
---------	---------	---------	---------------------	-----------------------------------

ArrayOfProfilePromotion

```
<xs:complexType name="ArrayOfProfilePromotion">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="ProfilePromotion"
      xmlns:q1="http://webservices.micros.com/og/4.3/Membership/"
      type="q1:ProfilePromotion" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
ProfilePromotion	element	ProfilePromotion	optional / multiple	The profile promotion.

ArrayOfRoomFeature

```
<xs:complexType name="ArrayOfRoomFeature">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="Features"
      xmlns:q1="http://webservices.micros.com/og/4.3/HotelCommon/"
      type="q1:RoomFeature" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Features	element	RoomFeature	optional / multiple	The room feature.

ArrayOfText

```
<xs:complexType name="ArrayOfText">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="TextElement"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:TextList" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

TextElement	element	TextList	optional / multiple	A collection of Text elements.
-------------	---------	----------	---------------------	--------------------------------

ArrayOfTextElement

```
<xs:complexType name="ArrayOfTextElement">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="TextElement" nillable="true"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:TextElement" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
TextElement	element	TextElement	optional / multiple	A collection of TextElement elements.

ArrayOfUniqueID

```
<xs:complexType name="ArrayOfUniqueID">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="UniqueID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
UniqueID	element	UniqueID	optional / multiple	Contains the external IDs associated with the profile.

ArrayOfUserDefinedValue

```
<xs:complexType name="ArrayOfUserDefinedValue">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="UserDefinedValue"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UserDefinedValue" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
UserDefinedValue	element	UserDefinedValue	optional / multiple	A list of user-defined values.

ArrayOfUserDefinedValue

```
<xs:complexType name="ArrayOfUserDefinedValue">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="UserDefinedValue" nillable="true"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:UserDefinedValue" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
UserDefinedValue	element	UserDefinedValue	optional / multiple	A list of user-defined values.

AwardPointsToExpire

```
<xs:complexType name="AwardPointsToExpire">
  <xs:attribute name="expirationDate" type="xs:date"
    use="required" />
  <xs:attribute name="totalToExpire" type="xs:double"
    use="required" />
  <xs:attribute name="expireByDate" type="xs:double" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
expirationDate	attribute	date	required	The date on which the member's future award points will expire.
totalToExpire	attribute	double	required	Total number of points that will expire on the expiration date.
expireByDate	attribute	double	none	Number of points that are to expire by the date.

BlackList

```
<xs:complexType name="BlackList">
  <xs:simpleContent>
```

```

    <xs:extension base="xs:string">
      <xs:attribute name="flag"
        xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
        type="q1:BlackListFlag" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
BlackList	extension	string		Indicates whether or not a guest or company is blacklisted.
flag	attribute	BlackListFlag	none	The blacklist flag.

BlackListFlag

```

<xs:simpleType name="BlackListFlag">
  <xs:restriction base="xs:string">
    <xs:enumeration value="REMOVE" />
    <xs:enumeration value="SET" />
  </xs:restriction>
</xs:simpleType>

```

Name	Type	Data Type	Use	Comments
BlackListFlag	enumeration	string		The possible values are REMOVE and SET.

Claim

```

<xs:complexType name="Claim">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimId"
      type="xs:double" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimDate"
      type="xs:date" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="RecordType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="Resort"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimStatus"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="FinalStatus"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ClaimInformation" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="CloseDate"
      type="xs:date" />
  </xs:sequence>
</xs:complexType>

```

```

<xs:element minOccurs="0" maxOccurs="1" name="ClaimSource"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="CallerName"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Owner"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="NameID"
  xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
  type="q1:UniqueID" />
<xs:element minOccurs="0" maxOccurs="1" name="MembershipID"
  xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
  type="q2:UniqueID" />
<xs:element minOccurs="0" maxOccurs="1" name="MembershipType"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1"
  name="MembershipCardNumber" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1"
  name="PmsReferenceNumber" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1"
  name="OrsReferenceNumber" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="ClaimComments"
  xmlns:q4="http://webservices.micros.com/og/4.3/Common/"
  type="q4:ArrayOfClaimComment" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
ClaimId	element	double	optional	The claim ID.
ClaimDate	element	date	optional	The claim date.
ClaimType	element	string	optional	The claim type.
RecordType	element	string	optional	The record type.
Resort	element	string	optional	The resort name.
ClaimStatus	element	string	optional	The claim status.
FinalStatus	element	string	optional	The final status of the claim.
ClaimInformation	element	string	optional	The claim information.
CloseDate	element	date	optional	The close date.
ClaimSource	element	string	optional	The claim source.
CallerName	element	string	optional	The caller's name.
Owner	element	string	optional	The claim owner.
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA Name ID value.
MembershipID	element	UniqueID	optional	A UniqueID object containing the Membership ID value.
MembershipType	element	string	optional	The membership type.

MembershipCardNumber	element	string	optional	The membership card number.
PmsReferenceNumber	element	string	optional	The PMS reference number.
OrsReferenceNumber	element	string	optional	The ORS reference number.
ClaimComments	element	ArrayOfClaimComment	optional	A collection of claim comments.

ClaimComment

```
<xs:complexType name="ClaimComment">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Sequence"
      type="xs:int" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimDate"
      type="xs:date" />
    <xs:element minOccurs="0" maxOccurs="1" name="ClaimActivity"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="Comments"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Sequence	element	int	optional	The sequence of the comment.
ClaimDate	element	date	optional	The claim date.
ClaimActivity	element	string	optional	The claim activity.
Comments	element	string	optional	The comments.

Comment

```
<xs:complexType name="Comment">
  <xs:complexContent mixed="false">
    <xs:extension
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      base="q1:DescriptiveText">
      <xs:attribute name="operaId" type="xs:long" />
      <xs:attribute name="externalId" type="xs:string" />
      <xs:attribute name="commentTitle" type="xs:string" />
      <xs:attribute name="insertUser" type="xs:string" />
      <xs:attribute name="insertDate" type="xs:dateTime" />
      <xs:attribute name="updateUser" type="xs:string" />
      <xs:attribute name="updateDate" type="xs:dateTime" />
      <xs:attribute name="inactiveDate" type="xs:date" />
      <xs:attribute name="commentType" type="xs:string" />
      <xs:attribute name="globalYn" type="xs:string" />
      <xs:attribute name="internalYn" type="xs:string" />
    </xs:extension>
  </xs:complexContent>
```

```
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Comment	extension	DescriptiveText		Descriptive text.
operaId	attribute	long	none	The internal ID of this comment record. This must be returned to either update or delete this record.
externalId	attribute	string	none	Not used in this context.
commentTitle	attribute	string	none	A free-form comment title field of up to 200 characters.
insertUser	attribute	string	none	The ID code of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time that the record was originally created.
updateUser	attribute	string	none	The ID code of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time that the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.
commentType	attribute	string	none	The comment type.
globalYn	attribute	string	none	A value of "Y" indicates the comment is global.
internalYn	attribute	string	none	A value of "Y" indicates the comment is internal.

Company

```
<xs:complexType name="Company">  
  <xs:sequence>
```

```

<xs:element minOccurs="0" maxOccurs="1" name="CompanyName"
  type="xs:string" />
<xs:element minOccurs="1" maxOccurs="1" name="CompanyType"
  xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
  type="q1:CompanyCompanyType" />
<xs:element minOccurs="0" maxOccurs="1" name="CompanyID"
  type="xs:string" />
</xs:sequence>
<xs:attribute name="commissionCode" type="xs:string" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
commissionCode	attribute	string	none	The commission code.
CompanyName	element	string	optional	The name of the company or travel agent.
CompanyType	element	CompanyCompanyT ype	required	The possible values are "TRAVEL_AGENT" and "COMPANY".
CompanyID	element	string	optional	The IATA number (for a travel agent), or corporate ID number (for a company).

CompanyCompanyType

```

<xs:simpleType name="CompanyCompanyType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="TRAVEL_AGENT" />
    <xs:enumeration value="COMPANY" />
    <xs:enumeration value="SOURCE" />
  </xs:restriction>
</xs:simpleType>

```

Name	Type	Data Type	Use	Comments
CompanyCompanyT ype	enumerati on	string		The possible values are TRAVEL_AGENT, COMPANY, SOURCE, GROUP and CONTACT.

CreditCard

```

<xs:complexType name="CreditCard">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="cardCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="cardHolderName"
      type="xs:string" />
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="0" maxOccurs="1"
        name="VaultedCardData"
        xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
        type="q1:VaultedCardType" />
      <xs:element minOccurs="0" maxOccurs="1" name="cardNumber"
        type="xs:string" />
    </xs:choice>
    <xs:element minOccurs="0" maxOccurs="1" name="seriesCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="Track2"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="effectiveDate"
      type="xs:date" />
    <xs:element minOccurs="1" maxOccurs="1" name="expirationDate"
      type="xs:date" />
    <xs:element minOccurs="0" maxOccurs="1" name="EncryptedSwipe"
      xmlns:q2="http://webservicess.micross.com/og/4.3/Common/"
      type="q2:EncryptedSwipe" />
  </xs:sequence>
  <xs:attribute name="cardType" type="xs:string" />
  <xs:attribute name="otherCardType" type="xs:string" />
  <xs:attribute name="chipAndPin" type="xs:boolean" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
cardType	attribute	string	none	The type of payment card (i.e. credit, debit, voucher, etc.).
otherCardType	attribute	string	none	Not used in this context.
chipAndPin	attribute	boolean	none	Whether the card type is of "Chip and Pin" security format.
cardCode	element	string	optional	The credit card vendor code (i.e. VA, AX, etc.).
cardHolderName	element	string	optional	The name on the face of the credit card.
VaultedCardData	element	VaultedCardType	optional	The vaulted card type.
cardNumber	element	string	optional	The credit card number.

seriesCode	element	string	optional	The credit card series code.
Track2	element	string	optional	Track 2 data.
effectiveDate	element	date	optional	Not used in this context.
expirationDate	element	date	required	The credit card expiration date.
EncryptedSwipe	element	EncryptedSwipe	optional	Indicates whether an encryption-capable card reader was used.

Customer

```
<xs:complexType name="Customer">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="PersonName"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:PersonName" />
    <xs:element minOccurs="0" maxOccurs="1" name="NativeName"
      xmlns:q2="http://webservices.micos.com/og/4.3/Name/"
      type="q2:NativeName" />
    <xs:element minOccurs="0" maxOccurs="1" name="BusinessTitle"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="GovernmentIDList"
      xmlns:q3="http://webservices.micos.com/og/4.3/Common/"
      type="q3:ArrayOfGovernmentID" />
  </xs:sequence>
  <xs:attribute name="gender"
    xmlns:q4="http://webservices.micos.com/og/4.3/Common/"
    type="q4:Gender" />
  <xs:attribute name="birthDate" type="xs:date" />
  <xs:attribute name="profileType" type="xs:string" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
gender	attribute	Gender	none	The customer's gender. The possible values are MALE, FEMALE, and UNKNOWN.
birthDate	attribute	date	none	The customer's date of birth.

profileType	attribute	string	none	The possible values are INDIVIDUAL, TRAVEL_AGENT, COMPANY, SOURCE and GROUP.
PersonName	element	PersonName	optional	An object containing the person's name.
NativeName	element	NativeName	optional	An object containing the person's native name.
BusinessTitle	element	string	optional	The person's business title.
GovernmentIDList	element	ArrayOfGovernmentID	optional	A collection of GovernmentID information, including passports, driver's licenses, etc.

DescriptiveText

```
<xs:complexType name="DescriptiveText">
  <xs:sequence>
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="0" maxOccurs="1" name="Text"
        xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
        type="q1:ArrayOfTextElement" />
      <xs:element minOccurs="0" maxOccurs="1" name="Url"
        type="xs:anyURI" />
      <xs:element minOccurs="0" maxOccurs="1" name="Image"
        type="xs:string" />
    </xs:choice>
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Text	element	ArrayOfTextElement	optional	A text element containing the comment.
Url	element	anyURI	optional	Not used in this context.
Image	element	string	optional	Not used in this context.

ECertificate

```
<xs:complexType name="ECertificate">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="CertificateID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="VoucherNumber"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="CertificateNumber" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="CertificateCode" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="HotelReference"
      xmlns:q2="http://webservices.micos.com/og/4.3/HotelCommon/"
      type="q2:HotelReference" />
    <xs:element minOccurs="0" maxOccurs="1" name="MembershipType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="AwardType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="PromotionCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ShortDescription" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="LongDescription" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ExpirationDate"
      type="xs:date" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ReservationCertificateYN" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="CertificateValue"
      xmlns:q3="http://webservices.micos.com/og/4.3/Common/"
      type="q3:Amount" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="CertificateCost"
      xmlns:q4="http://webservices.micos.com/og/4.3/Common/"
      type="q4:Amount" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="CertificateLabel" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q5="http://webservices.micos.com/og/4.3/Common/"
      type="q5:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="ConsumedAt"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ConsumerLastName" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ConsumerFirstName" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ConsumerMiddleName" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ConsumerEmail"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ConsumptionDate" type="xs:date" />
  </xs:sequence>
</xs:complexType>
```

```

<xs:element minOccurs="0" maxOccurs="1"
  name="ConsumedHotelReference"
  xmlns:q6="http://webservices.micros.com/og/4.3/HotelCommon/" type="q6:HotelReference" />
<xs:element minOccurs="0" maxOccurs="1"
  name="ConsumptionRefNo"
  xmlns:q7="http://webservices.micros.com/og/4.3/Common/" type="q7:UniqueID" />
<xs:element minOccurs="0" maxOccurs="1"
  name="ConsumptionRefType" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1"
  name="ConsumptionLegNo"
  xmlns:q8="http://webservices.micros.com/og/4.3/Common/" type="q8:UniqueID" />
<xs:element minOccurs="0" maxOccurs="1" name="UserNotes" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Status" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="PrintStatus" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1"
  name="MembershipAwardID"
  xmlns:q9="http://webservices.micros.com/og/4.3/Common/" type="q9:UniqueID" />
<xs:element minOccurs="0" maxOccurs="1" name="IssueType" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="IssueSource" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="AwardPoints" type="xs:double" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
CertificateID	element	UniqueID	optional	The internal ID for the certificate.
VoucherNumber	element	string	optional	The voucher number.
CertificateNumber	element	string	optional	The unique certificate number.
CertificateCode	element	string	optional	The code used to identify the certificate.
HotelReference	element	HotelReference	optional	A collection of HotelReference types.
MembershipType	element	string	optional	The membership card type associated with the e-certificate.

AwardType	element	string	optional	The award type associated with the e-certificate.
PromotionCode	element	string	optional	The promotion code associated with the e-certificate.
ShortDescription	element	string	optional	The short description of the e-certificate.
LongDescription	element	string	optional	The long description of the e-certificate.
ExpirationDate	element	date	optional	The expiration date.
ReservationCertificateYN	element	string	optional	Indicates if the certificate will be used against the reservation.
CertificateValue	element	Amount	optional	The value of the certificate for the Guest.
CertificateCost	element	Amount	optional	The cost of the certificate.
CertificateLabel	element	string	optional	The label for the certificate.
NameID	element	UniqueID	optional	The name ID of the profile that is attached to the e-certificate.
ConsumedAt	element	string	optional	The Property, OCIS, WEB or third party at which the e-certificate will be consumed.
ConsumerLastName	element	string	optional	Last name of the person who consumed the certificate.
ConsumerFirstName	element	string	optional	First name of the person who consumed the certificate.
ConsumerMiddleName	element	string	optional	Middle name of the person who consumed the certificate.

ConsumerEmail	element	string	optional	Email address of the person who consumed the certificate.
ConsumptionDate	element	date	optional	Date the certificate was consumed.
ConsumedHotelReference	element	HotelReference	optional	Any reference to the hotel where the certificate will be consumed.
ConsumptionRefNo	element	UniqueID	optional	Any reference number, such as a reservation number, against which the certificate was consumed.
ConsumptionRefType	element	string	optional	The consumption reference type.
ConsumptionLegNo	element	UniqueID	optional	The unique consumption reference number.
UserNotes	element	string	optional	Any notes on the certificate entered at time of consumption.
Status	element	string	optional	Status of the certificate.
PrintStatus	element	string	optional	Print Status of the certificate.
MembershipAwardID	element	UniqueID	optional	The unique membership award ID.
IssueType	element	string	optional	The issue type.
IssueSource	element	string	optional	The issue source.
AwardPoints	element	double	optional	The award points.

EncryptedSwipe

```

<xs:complexType name="EncryptedSwipe">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="TrackIndicator"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="SwiperType"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>

```

```

<xs:element minOccurs="0" maxOccurs="1" name="SwiperID"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="MaskedPAN"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Track1"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="Track2"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1"
  name="KeySerialNumber" type="xs:string" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
TrackIndicator	element	string	optional	The track indicator for this record.
SwiperType	element	string	optional	The type of card reader used in this transaction.
SwiperID	element	string	optional	ID of the credit card reader.
MaskedPAN	element	string	optional	Masked Primary Account Number.
Track1	element	string	optional	Track 1 Encrypted Data.
Track2	element	string	optional	Track 2 Encrypted Data.
KeySerialNumber	element	string	optional	The key track serial number.

ForgetProfileCriteriaType

```

<xs:complexType name="ForgetProfileCriteriaType">
  <xs:sequence>
    <xs:element name="NameID" type="c:UniqueID"/>
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
ForgetProfileCriteriaType	element	complexType	required	Criteria to identify the profiles to anonymize.

NameID	element	UniqueID	required	Unique Identifier for OPERA Profile.
--------	---------	----------	----------	--------------------------------------

```

<xs:complexType name="ForgetProfileResultType">
  <xs:sequence>
    <xs:element name="AnonymizationStatus"
      type="tns:AnonymizationStatusType" minOccurs="0"/></xs:element>
    <xs:element name="FailureReasonList"
      type="tns:FailureReasonListType" minOccurs="0"/></xs:element>
  </xs:sequence>
  <xs:attribute name="CanBeForgotten" type="xs:boolean"
    use="required"/></xs:attribute>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
ForgetProfileResultType	element	complexType	required	Results of Anonymization processing/validation.
AnonymizationStatus	element	Anonymization StatusType	required	Anonymization Status of the Guest Profile.
FailureReasonList	element	FailureReasonListType	required	Collection of reasons describing why the profile is not eligible to be forgotten.
CanBeForgotten	attribute	boolean	optional	Indicates if the profile is eligible to be anonymized.

```

<xs:complexType name="FailureReasonListType">
  <xs:sequence>
    <xs:element name="ForgetProfileFailureReason"
      type="tns:ForgetProfileFailureReasonType" minOccurs="0"
      maxOccurs="unbounded"></xs:element>
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
ForgetProfileFailureReason	element	ForgetProfileFailureReasonType	required	Reason describing why the profile is not eligible to be forgotten.

```

<xs:complexType name="ForgetProfileFailureReasonType">
  <xs:sequence>
    <xs:element name="ReasonCode"
      type="xs:string"></xs:element>
    <xs:element name="ReasonDescription"
      type="xs:string"></xs:element>
    <xs:element name="ExpectedResolutionDate"
      type="xs:dateTime" minOccurs="0">
  </xs:element>
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
ForgetProfileFailureReasonType	element	complexType	required	Provides information about the reason why the profile is not eligible to be forgotten.
ReasonCode	element	string	required	Code representing the reason why the profile is not eligible to be forgotten.
ReasonDescription	element	string	required	Reason describing why the profile is not eligible to be forgotten.

ExpectedResolutionDate	element	dateTime	required	Expected resolution date for this reason.
------------------------	---------	----------	----------	---

Gender

```
<xs:simpleType name="Gender">
  <xs:restriction base="xs:string">
    <xs:enumeration value="FEMALE" />
    <xs:enumeration value="MALE" />
    <xs:enumeration value="UNKNOWN" />
  </xs:restriction>
</xs:simpleType>
```

Name	Type	Data Type	Use	Comments
Gender	enumeration	string		The possible values are FEMALE, MALE, and UNKNOWN.

GovernmentID

```
<xs:complexType name="GovernmentID">
  <xs:attribute name="documentType" type="xs:string" />
  <xs:attribute name="documentNumber" type="xs:string" />
  <xs:attribute name="effectiveDate" type="xs:date" />
  <xs:attribute name="expirationDate" type="xs:date" />
  <xs:attribute name="placeOfIssue" type="xs:string" />
  <xs:attribute name="countryOfIssue" type="xs:string" />
  <xs:attribute name="documentID" type="xs:int" />
  <xs:attribute name="resort" type="xs:string" />
  <xs:attribute name="primary" type="xs:boolean" />
  <xs:attribute name="displaySequence" type="xs:int" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
documentType	attribute	string	none	The type of document. The only supported value is "PASSPORT".
documentNumber	attribute	string	none	The passport number.
effectiveDate	attribute	date	none	The date that the passport was issued.
expirationDate	attribute	date	none	The expiration date.

placeOfIssue	attribute	string	none	The city/consular's office that issued the passport.
countryOfIssue	attribute	string	none	The country of issuance.
documentID	attribute	int	none	The internal record number for this document.
resort	attribute	string	none	The resort to which this document is attached (if applicable).
primary	attribute	boolean	none	Whether this document is the primary one if multiples of the same type exist.
displaySequence	attribute	int	none	The order in which the document should be returned.

GuestProfile

```
<xs:complexType name="GuestProfile">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="NameID"
      xmlns:q1="http://webservices.micos.com/og/4.3/Common/"
      type="q1:UniqueID" />
    <xs:element minOccurs="0" maxOccurs="1" name="PersonName"
      xmlns:q2="http://webservices.micos.com/og/4.3/Common/"
      type="q2:PersonName" />
    <xs:element minOccurs="0" maxOccurs="1" name="BirthDate"
      type="xs:dateTime" />
    <xs:element minOccurs="0" maxOccurs="1" name="Gender"
      xmlns:q3="http://webservices.micos.com/og/4.3/Common/"
      type="q3:Gender" />
    <xs:element minOccurs="0" maxOccurs="1" name="Address"
      xmlns:q4="http://webservices.micos.com/og/4.3/Common/"
      type="q4:Address" />
    <xs:element minOccurs="0" maxOccurs="1" name="Phone"
      xmlns:q5="http://webservices.micos.com/og/4.3/Common/"
      type="q5:Phone" />
    <xs:element minOccurs="0" maxOccurs="1" name="EmailAddress"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="MembershipID"
      xmlns:q6="http://webservices.micos.com/og/4.3/Common/"
      type="q6:UniqueID" />
  </xs:sequence>
</xs:complexType>
```

```

    <xs:element minOccurs="0" maxOccurs="1"
      name="MembershipNumber" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="MembershipType"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameID	element	UniqueID	optional	A UniqueID object containing the OPERA Name ID value.
PersonName	element	PersonName	optional	The guest name.
BirthDate	element	dateTime	optional	The birth date of the guest.
Gender	element	Gender	optional	The gender of the guest.
Address	element	Address	optional	The address of the guest.
Phone	element	Phone	optional	The phone number of guest.
EmailAddress	element	string	optional	The email address of guest.
MembershipID	element	UniqueID	optional	A UniqueID object containing the Membership ID value.
MembershipNumber	element	string	optional	The membership number.
MembershipType	element	string	optional	The membership type.

HotelReference

```

<xs:complexType name="HotelReference">
  <xs:simpleContent>
    <xs:extension base="xs:string">
      <xs:attribute name="chainCode" type="xs:string" />
      <xs:attribute name="hotelCode" type="xs:string" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

HotelReference	extension	string	optional	The root node value, containing the hotel name (optional). Used for information purposes only. No attempt will be made to use the root value to identify a property or resort.
chainCode	attribute	string	none	The chain code of the resort.
hotelCode	attribute	string	none	The resort ID code as defined in OPERA (not the channel conversion resort).

IDPair

```
<xs:complexType name="IDPair">
  <xs:attribute name="idType" type="xs:string" />
  <xs:attribute name="operaId" type="xs:long" />
  <xs:attribute name="externalId" type="xs:string" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
idType	attribute	string	none	Hard-coded to "CREDITCARD".
operaId	attribute	long	none	The newly created credit card ID. It is returned by any calling system when attempting to update or delete this credit card.
externalId	attribute	string	none	Not used in this context.

KeyTrack

```
<xs:complexType name="KeyTrack">
  <xs:attribute name="Key1Track" type="xs:string" />
  <xs:attribute name="Key2Track" type="xs:string" />
  <xs:attribute name="Key3Track" type="xs:string" />
</xs:complexType>
```

```
<xs:attribute name="Key4Track" type="xs:string" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Key1Track	attribute	string	none	Key1 track data.
Key2Track	attribute	string	none	Key2 track data.
Key3Track	attribute	string	none	Key3 track data.
Key4Track	attribute	string	none	Key4 track data.

Keyword

```
<xs:complexType name="Keyword">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Type"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="Value"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Type	element	string	optional	The keyword type.
Value	element	string	optional	The keyword value.

Membership

```
<xs:complexType name="Membership">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="membershipType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="membershipNumber" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="membershipLevel" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="membershipNextLevel" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="memberName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="effectiveDate"
      type="xs:date" />
    <xs:element minOccurs="0" maxOccurs="1" name="expirationDate"
      type="xs:date" />
    <xs:element minOccurs="0" maxOccurs="1" name="currentPoints"
      type="xs:double" />
    <xs:element minOccurs="0" maxOccurs="1" name="enrollmentCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ResvNameId"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ArrayOfUniqueID" />
  </xs:sequence>
</xs:complexType>
```

```

<xs:element minOccurs="0" maxOccurs="1" name="membershipid"
  xmlns:q2="http://webservices.micros.com/og/4.3/Common/"
  type="q2:UniqueID" />
<xs:element minOccurs="0" maxOccurs="1" name="transferPoints"
  type="xs:long" />
<xs:element minOccurs="0" maxOccurs="1"
  name="enrollmentSource" type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1" name="enrolledAt"
  type="xs:string" />
<xs:element minOccurs="0" maxOccurs="1"
  name="awardPointsToExpires"
  xmlns:q3="http://webservices.micros.com/og/4.3/Common/"
  type="q3:ArrayOfAwardPointsToExpire" />
<xs:element minOccurs="0" maxOccurs="1" name="inactive"
  type="xs:boolean" />
</xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
membershipType	element	string	optional	The membership type code.
membershipNumber	element	string	optional	The membership number.
membershipLevel	element	string	optional	The membership level.
membershipNextLevel	element	string	optional	The next upgrade level for the membership.
memberName	element	string	optional	The name on the face of the membership card.
effectiveDate	element	date	optional	The effective date of the membership.
expirationDate	element	date	optional	The expiration date of the current membership.
currentPoints	element	double	optional	The current point value for the selected membership.
enrollmentCode	element	string	optional	The enrollment code.
ResvNameId	element	ArrayOfUniqueID	optional	The reservation ID.
membershipid	element	UniqueID	optional	The membership ID.

transferPoints	element	long	optional	Details on any points transferred to/from this membership.
enrollmentSource	element	string	optional	The source of the membership enrollment.
enrolledAt	element	string	optional	Where the member was enrolled.
awardPointsToExpires	element	ArrayOfAwardPointsToExpire	optional	Indicates existing points and their expiration dates (if applicable).
inactive	element	boolean	optional	Indicates if the membership is inactive.

NameAddress

```
<xs:complexType name="NameAddress">
  <xs:complexContent mixed="false">
    <xs:extension
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      base="q1:Address">
      <xs:attribute name="operaId" type="xs:long" />
      <xs:attribute name="externalId" type="xs:string" />
      <xs:attribute name="primary" type="xs:boolean" />
      <xs:attribute name="displaySequence" type="xs:int" />
      <xs:attribute name="insertUser" type="xs:string" />
      <xs:attribute name="insertDate" type="xs:dateTime" />
      <xs:attribute name="updateUser" type="xs:string" />
      <xs:attribute name="updateDate" type="xs:dateTime" />
      <xs:attribute name="inactiveDate" type="xs:date" />
    </xs:extension>
  </xs:complexContent>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
NameAddress	extension	Address		A collection of NameAddress elements.

operaId	attribute	long	none	The actual internal value assigned to this individual address. It is returned by any calling system when attempting to update or delete this address.
externalId	attribute	string	none	Not used in this context.
primary	attribute	boolean	none	An indication of whether or not this address is considered as the guest /entity's "primary" address.
displaySequence	attribute	int	none	If specified, this is returned.
insertUser	attribute	string	none	The ID code of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time the record was originally created.
updateUser	attribute	string	none	The ID code of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.

NameCreditCard

```

<xs:complexType name="NameEmail">
  <xs:simpleContent>
    <xs:extension base="xs:string">
      <xs:attribute name="operaId" type="xs:long" />
      <xs:attribute name="externalId" type="xs:string" />
      <xs:attribute name="primary" type="xs:boolean" />
      <xs:attribute name="displaySequence" type="xs:int" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>

```

```

        <xs:attribute name="insertUser" type="xs:string" />
        <xs:attribute name="insertDate" type="xs:dateTime" />
        <xs:attribute name="updateUser" type="xs:string" />
        <xs:attribute name="updateDate" type="xs:dateTime" />
        <xs:attribute name="inactiveDate" type="xs:date" />
        <xs:attribute name="emailType" type="xs:string" />
        <xs:attribute name="emailFormat" type="xs:string" />
    </xs:extension>
</xs:simpleContent>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameEmail	extension	string		A collection of NameEmail elements.
operaId	attribute	long	none	The actual internal value assigned to this individual email. It is returned by any calling system when attempting to update or delete this email.
externalId	attribute	string	none	Not used in this context.
primary	attribute	boolean	none	An indication of whether or not this email is considered to be the guest/entity's "primary" email.
displaySequence	attribute	int	none	If specified, this is returned.
insertUser	attribute	string	none	The ID of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time the record was originally created.
updateUser	attribute	string	none	The ID code of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time the record was last modified.

inactiveDate	attribute	date	none	Not used in this context.
emailType	attribute	string	none	
emailFormat	attribute	string	none	

NameEmail

```

<xs:complexType name="NameEmail">
  <xs:simpleContent>
    <xs:extension base="xs:string">
      <xs:attribute name="operaId" type="xs:long" />
      <xs:attribute name="externalId" type="xs:string" />
      <xs:attribute name="primary" type="xs:boolean" />
      <xs:attribute name="displaySequence" type="xs:int" />
      <xs:attribute name="insertUser" type="xs:string" />
      <xs:attribute name="insertDate" type="xs:dateTime" />
      <xs:attribute name="updateUser" type="xs:string" />
      <xs:attribute name="updateDate" type="xs:dateTime" />
      <xs:attribute name="inactiveDate" type="xs:date" />
      <xs:attribute name="emailType" type="xs:string" />
      <xs:attribute name="emailFormat" type="xs:string" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameEmail	extension	string		A collection of NameEmail elements.
operaId	attribute	long	none	The actual internal value assigned to this individual email. It is returned by any calling system when attempting to update or delete this email.
externalId	attribute	string	none	Not used in this context.
primary	attribute	boolean	none	An indication of whether or not this email is considered to be the guest/entity's "primary" email.
displaySequence	attribute	int	none	If specified, this is returned.

insertUser	attribute	string	none	The ID of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time the record was originally created.
updateUser	attribute	string	none	The ID code of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.
emailType	attribute	string	none	The type of email (i.e. Business, Personal).
emailFormat	attribute	string	none	The preferred formatting for this email address (i.e. HTML).

NameLookupAll

```

<xs:complexType name="NameLookupAll">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="LastName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="FirstName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="MembershipType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="MembershipNumber" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="CardCode"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="EmailAddress"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="ActiveYn"
      type="xs:string" />
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="0" maxOccurs="1" name="CardNumber"
        type="xs:string" />
      <xs:element minOccurs="0" maxOccurs="1"
        name="LookupVaultedCardData"
        xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
        type="q1:LookupVaultedCardType" />
    </xs:choice>
  </xs:sequence>
</xs:complexType>

```

```

        <xs:element minOccurs="0" maxOccurs="1" name="NativeName"
            xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
            type="q2:NativeName" />
    </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
LastName	element	string	optional	The last name.
FirstName	element	string	optional	The first name.
MembershipType	element	string	optional	The membership type.
MembershipNumber	element	string	optional	The membership number.
CardCode	element	string	optional	The card code.
EmailAddress	element	string	optional	The email address.
ActiveYn	element	string	optional	Indicates if the profile is active or inactive.
CardNumber	element	string	optional	The card number.
LookupVaultedCard Data	element	LookupVaultedCard Type	optional	The lookup for the vaulted credit card data.
NativeName	element	NativeName	optional	An object containing the person's native name.

NameLookupCriteriaCreditCard

```

<xs:complexType name="NameLookupCriteriaCreditCard">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="LastName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="FirstName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="CardCode"
      type="xs:string" />
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="0" maxOccurs="1"
        name="LookupVaultedCardData"
        xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
        type="q1:LookupVaultedCardType" />
      <xs:element minOccurs="0" maxOccurs="1" name="CardNumber"
        type="xs:string" />
    </xs:choice>
    <xs:element minOccurs="0" maxOccurs="1" name="NativeName"
      xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
      type="q2:NativeName" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
LastName	element	string	optional	The last name.
FirstName	element	string	optional	The first name.
CardCode	element	string	optional	The card code.
LookupVaultedCard Data	element	LookupVaultedCard Type	optional	The lookup for the vaulted credit card data.
CardNumber	element	string	optional	The card number.
NativeName	element	NativeName	optional	An object containing the person's native name.

NameLookupCriteriaEmailAddress

```
<xs:complexType name="NameLookupCriteriaEmailAddress">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="EmailAddress"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
EmailAddress	element	string	optional	The email address.

NameLookupCriteriaMembership

```
<xs:complexType name="NameLookupCriteriaMembership">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="LastName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="MembershipType"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="MembershipNumber" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="NativeName"
      xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
      type="q1:NativeName" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
LastName	element	string	optional	The last name.
MembershipType	element	string	optional	The membership type.

MembershipNumber	element	string	optional	The membership number.
NativeName	element	NativeName	optional	An object containing the person's native name.

NameLookupInput

```
<xs:complexType name="NameLookupInput">
  <xs:sequence>
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="0" maxOccurs="1"
        name="EmailAddress"
        xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
        type="q1:NameLookupCriteriaEmailAddress" />
      <xs:element minOccurs="0" maxOccurs="1" name="CreditCard"
        xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
        type="q2:NameLookupCriteriaCreditCard" />
      <xs:element minOccurs="0" maxOccurs="1" name="Membership"
        xmlns:q3="http://webservices.micros.com/og/4.3/Name/"
        type="q3:NameLookupCriteriaMembership" />
    </xs:choice>
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
EmailAddress	element	NameLookupCriteriaEmailAddress	optional	The email address criteria to look up.
CreditCard	element	NameLookupCriteriaCreditCard	optional	The credit card criteria to lookup.
Membership	element	NameLookupCriteriaMembership	optional	The membership criteria to lookup.

NameMembership

```
<xs:complexType name="NameMembership">
  <xs:complexContent mixed="false">
    <xs:extension
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      base="q1:Membership">
      <xs:attribute name="operaId" type="xs:long" />
      <xs:attribute name="externalId" type="xs:string" />
      <xs:attribute name="primary" type="xs:boolean" />
      <xs:attribute name="preferred" type="xs:boolean" />
      <xs:attribute name="central" type="xs:boolean" />
      <xs:attribute name="membershipClass" type="xs:string" />
      <xs:attribute name="pointsLabel" type="xs:string" />
      <xs:attribute name="status" type="xs:string" />
      <xs:attribute name="displaySequence" type="xs:int" />
    </xs:extension>
  </xs:complexContent>
</xs:complexType>
```

```

        <xs:attribute name="insertUser" type="xs:string" />
        <xs:attribute name="insertDate" type="xs:dateTime" />
        <xs:attribute name="updateUser" type="xs:string" />
        <xs:attribute name="updateDate" type="xs:dateTime" />
        <xs:attribute name="inactiveDate" type="xs:date" />
        <xs:attribute name="usedInReservation" type="xs:boolean"
        />
    </xs:extension>
</xs:complexContent>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NameMembership	extension	Membership		A collection of NameMembership records retrieved for the profile.
operaId	attribute	long	none	The actual internal value assigned to this individual membership. It is returned by any calling system when attempting to update or delete the membership.
externalId	attribute	string	none	Not used in this context.
primary	attribute	boolean	none	An indication of whether or not this membership should be considered to be the guest/entity's "primary" membership.
preferred	attribute	boolean	none	An indication of whether or not this is the preferred membership.
central	attribute	boolean	none	An indication of whether or not this is the central membership.
membershipClass	attribute	string	none	The membership class.

pointsLabel	attribute	string	none	The points label.
status	attribute	string	none	The status.
displaySequence	attribute	int	none	If specified, this is returned.
insertUser	attribute	string	none	The ID code of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time that the record was originally created.
updateUser	attribute	string	none	The ID code of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time that the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.
usedInReservation	attribute	boolean	none	Whether this membership has been used on a reservation.

NamePhone

```
<xs:complexType name="NamePhone">
  <xs:complexContent mixed="false">
    <xs:extension
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      base="q1:Phone">
      <xs:attribute name="operaId" type="xs:long" />
      <xs:attribute name="externalId" type="xs:string" />
      <xs:attribute name="primary" type="xs:boolean" />
      <xs:attribute name="displaySequence" type="xs:int" />
      <xs:attribute name="insertUser" type="xs:string" />
      <xs:attribute name="insertDate" type="xs:dateTime" />
      <xs:attribute name="updateUser" type="xs:string" />
      <xs:attribute name="updateDate" type="xs:dateTime" />
      <xs:attribute name="inactiveDate" type="xs:date" />
      <xs:attribute name="extension" type="xs:string" />
    </xs:extension>
  </xs:complexContent>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
------	------	-----------	-----	----------

NamePhone	extension	Phone		The phone number information.
operaId	attribute	long	none	The actual internal value assigned to this individual phone number. It is returned by any calling system when attempting to update or delete this phone number.
externalId	attribute	string	none	Not used in this context.
primary	attribute	boolean	none	An indication of whether or not this number is considered to be the guest/ entity's "primary" phone number.
displaySequence	attribute	int	none	If specified, this is returned.
insertUser	attribute	string	none	The ID code of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time the record was originally created.
updateUser	attribute	string	none	The ID code of the user who updated the record last.
updateDate	attribute	dateTime	none	The date and time the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.
extension	attribute	string	none	Extenson information.

NativeName

```
<xs:complexType name="NativeName">
```

```

<xs:complexContent mixed="false">
  <xs:extension
    xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
    base="q1:PersonName">
    <xs:attribute name="languageCode" type="xs:string" />
  </xs:extension>
</xs:complexContent>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
NativeName	extension	PersonName		The native name.
languageCode	attribute	string	none	The preferred language code. This is validated against the LOV.

NegotiatedRate

```

<xs:complexType name="NegotiatedRate">
  <xs:attribute name="operaId" type="xs:long" />
  <xs:attribute name="resortCode" type="xs:string" />
  <xs:attribute name="rateCode" type="xs:string" />
  <xs:attribute name="commissionCode" type="xs:string" />
  <xs:attribute name="beginDate" type="xs:date" />
  <xs:attribute name="endDate" type="xs:date" />
  <xs:attribute name="displaySequence" type="xs:int" />
  <xs:attribute name="insertUser" type="xs:string" />
  <xs:attribute name="insertDate" type="xs:dateTime" />
  <xs:attribute name="updateUser" type="xs:string" />
  <xs:attribute name="updateDate" type="xs:dateTime" />
  <xs:attribute name="inactiveDate" type="xs:date" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
operaId	attribute	long	none	The actual internal value assigned to the record in OPERA. Not used in this context.
resortCode	attribute	string	none	Not used in this context.
rateCode	attribute	string	none	The rate code.
commissionCode	attribute	string	none	The commission code.
beginDate	attribute	date	none	The effective date.
endDate	attribute	date	none	The expiration date.
displaySequence	attribute	int	none	The sequence.

insertUser	attribute	string	none	The ID code of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time that the record was originally created.
updateUser	attribute	string	none	The ID code of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time that the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.

PersonName

```
<xs:complexType name="PersonName">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="nameTitle" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="firstName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="middleName" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="lastName"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="nameSuffix" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="accountName2"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="accountName3"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="profession"
      type="xs:string" />
  </xs:sequence>
  <xs:attribute name="nameOrdered" type="xs:string" />
  <xs:attribute name="familiarName" type="xs:string" />
  <xs:attribute name="active" type="xs:boolean" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
nameOrdered	attribute	string	none	The sequence that the name appears in an ordered list.
familiarName	attribute	string	none	The familiar name.

active	attribute	boolean	none	Whether this profile is active or subject to purge.
nameTitle	element	string	optional / multiple	The person's title.
firstName	element	string	optional	The person's first name.
middleName	element	string	optional / multiple	The person's middle name.
lastName	element	string	optional	The person's last name.
nameSuffix	element	string	optional / multiple	The person's name suffix. For example, Jr, Sr., III, etc.
accountName2	element	string	optional	The account name 2.
accountName3	element	string	optional	The account name 3.
profession	element	string	optional	The person's profession.

Phone

```
<xs:complexType name="Phone">
  <xs:sequence>
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="0" maxOccurs="1" name="PhoneNumber"
        type="xs:string" />
      <xs:element minOccurs="0" maxOccurs="1" name="PhoneData"
        xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
        type="q1:PhonePhoneData" />
    </xs:choice>
  </xs:sequence>
  <xs:attribute name="phoneType" type="xs:string" />
  <xs:attribute name="phoneRole" type="xs:string" />
  <xs:attribute name="primaryPhone" type="xs:boolean" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
phoneType	attribute	string	none	The phone type of the number provided, such as HOME or BUSINESS.

phoneRole	attribute	string	none	The role of the phone device, such as PHONE, EMAIL, or FAX.
primaryPhone	attribute	boolean	none	Whether this phone record is primary over other phone entries.
PhoneNumber	element	string	optional	The phone number, including all required country and area code prefixes.
PhoneData	element	PhonePhoneData	optional	Not used in this context.

PhonePhoneData

```
<xs:complexType name="PhonePhoneData">
  <xs:attribute name="countryAccessCode" type="xs:string" />
  <xs:attribute name="areaCode" type="xs:string" />
  <xs:attribute name="phoneNumber" type="xs:string" />
  <xs:attribute name="extension" type="xs:string" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
countryAccessCode	attribute	string	none	The country access code.
areaCode	attribute	string	none	The area code.
phoneNumber	attribute	string	none	The phone number.
extension	attribute	string	none	The phone extension.

Preference

```
<xs:complexType name="Preference">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1"
      name="PreferenceDescription"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:DescriptiveText" />
  </xs:sequence>
  <xs:attribute name="resortCode" type="xs:string" />
  <xs:attribute name="preferenceType" type="xs:string" />
</xs:complexType>
```

```

<xs:attribute name="otherPreferenceType" type="xs:string" />
<xs:attribute name="preferenceValue" type="xs:string" />
<xs:attribute name="insertUser" type="xs:string" />
<xs:attribute name="insertDate" type="xs:dateTime" />
<xs:attribute name="updateUser" type="xs:string" />
<xs:attribute name="updateDate" type="xs:dateTime" />
<xs:attribute name="inactiveDate" type="xs:date" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
resortCode	attribute	string	none	If this preference is specific to a given resort, the resort code is provided here.
preferenceType	attribute	string	none	The preference type code (validated).
otherPreferenceType	attribute	string	none	Not used in this context.
preferenceValue	attribute	string	none	The actual coded value that represents this preference (validated).
insertUser	attribute	string	none	The ID code of the user who originally inserted the record.
insertDate	attribute	dateTime	none	The date and time that the record was originally created.
updateUser	attribute	string	none	The name of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.
PreferenceDescription	element	DescriptiveText	optional	Not used in this context.

PrivacyOptionType

```

<xs:complexType name="PrivacyOptionType">
  <xs:attribute name="OptionType"
    xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
    type="q1:PrivacyOptionTypeOptionType" use="required" />
  <xs:attribute name="OptionValue"
    xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
    type="q2:PrivacyOptionTypeOptionValue" use="required" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
OptionType	attribute	PrivacyOptionType OptionType	required	The OptionType object.
OptionValue	attribute	PrivacyOptionType OptionValue	required	The possible values are "Yes" and "No".

PrivacyOptionTypeOptionType

```

<xs:simpleType name="PrivacyOptionTypeOptionType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="Promotions" />
    <xs:enumeration value="MarketResearch" />
    <xs:enumeration value="ThirdParties" />
    <xs:enumeration value="LoyaltyProgram" />
    <xs:enumeration value="Privacy" />
    <xs:enumeration value="Email" />
    <xs:enumeration value="Mail" />
    <xs:enumeration value="Phone" />
    <xs:enumeration value="SMS" />
  </xs:restriction>
</xs:simpleType>

```

Name	Type	Data Type	Use	Comments
PrivacyOptionTypeOptionType	enumeration	string		The possible values are Promotions, MarketResearch, ThirdParties, LoyaltyProgram, Privacy, Email, Mail, Phone, and SMS.

PrivacyOptionTypeOptionValue

```

<xs:simpleType name="PrivacyOptionTypeOptionValue">
  <xs:restriction base="xs:string">
    <xs:enumeration value="YES" />
    <xs:enumeration value="NO" />
  </xs:restriction>
</xs:simpleType>

```



```

    </xs:restriction>
</xs:simpleType>

```

Name	Type	Data Type	Use	Comments
PrivacyOptionType	enumeration	string		The possible values are YES and NO.

PrivacyPromptData

```

<xs:complexType name="PrivacyPromptData">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1"
      name="PrivacyPromptFrequency" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="LastPrivacyPromptDate" type="xs:dateTime" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="NextPrivacyPromptDate" type="xs:dateTime" />
  </xs:sequence>
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
PrivacyPromptFrequency	element	string	optional	The frequency of the privacy prompt.
LastPrivacyPromptDate	element	dateTime	optional	The date of the last privacy prompt.
NextPrivacyPromptDate	element	dateTime	optional	The date of the next privacy prompt.

Profile

```

<xs:complexType name="Profile">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="ProfileIDs"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:ArrayOfUniqueID" />
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="0" maxOccurs="1" name="Company"
        xmlns:q2="http://webservices.micros.com/og/4.3/Name/"
        type="q2:Company" />
      <xs:element minOccurs="0" maxOccurs="1" name="Customer"
        xmlns:q3="http://webservices.micros.com/og/4.3/Name/"
        type="q3:Customer" />
    </xs:choice>
    <xs:element minOccurs="0" maxOccurs="1" name="CreditCards"
      xmlns:q4="http://webservices.micros.com/og/4.3/Name/"
      type="q4:ArrayOfNameCreditCard" />
  </xs:sequence>
</xs:complexType>

```

```

<xs:element minOccurs="0" maxOccurs="1" name="Addresses"
  xmlns:q5="http://webservices.micros.com/og/4.3/Name/"
  type="q5:ArrayOfNameAddress" />
<xs:element minOccurs="0" maxOccurs="1" name="Blacklist"
  xmlns:q6="http://webservices.micros.com/og/4.3/Name/"
  type="q6:BlackList" />
<xs:element minOccurs="0" maxOccurs="1" name="Phones"
  xmlns:q7="http://webservices.micros.com/og/4.3/Name/"
  type="q7:ArrayOfNamePhone" />
<xs:element minOccurs="0" maxOccurs="1" name="Preferences"
  xmlns:q8="http://webservices.micros.com/og/4.3/Name/"
  type="q8:ArrayOfPreference" />
<xs:element minOccurs="0" maxOccurs="1" name="EMails"
  xmlns:q9="http://webservices.micros.com/og/4.3/Name/"
  type="q9:ArrayOfNameEmail" />
<xs:element minOccurs="0" maxOccurs="1" name="Memberships"
  xmlns:q10="http://webservices.micros.com/og/4.3/Name/"
  type="q10:ArrayOfNameMembership" />
<xs:element minOccurs="0" maxOccurs="1"
  name="NegotiatedRates"
  xmlns:q11="http://webservices.micros.com/og/4.3/Name/"
  type="q11:ArrayOfNegotiatedRate" />
<xs:element minOccurs="0" maxOccurs="1" name="Comments"
  xmlns:q12="http://webservices.micros.com/og/4.3/Name/"
  type="q12:ArrayOfComment" />
<xs:element minOccurs="0" maxOccurs="1"
  name="UserDefinedValues"
  xmlns:q13="http://webservices.micros.com/og/4.3/Common/"
  type="q13:ArrayOfUserDefinedValue" />
<xs:element minOccurs="0" maxOccurs="1" name="Privacy"
  xmlns:q14="http://webservices.micros.com/og/4.3/Name/"
  type="q14:ArrayOfPrivacyOptionType" />
<xs:element minOccurs="0" maxOccurs="1" name="UserGroup"
  xmlns:q15="http://webservices.micros.com/og/4.3/Name/"
  type="q15:ProfileUserGroup" />
<xs:element minOccurs="0" maxOccurs="1" name="StayHistory"
  xmlns:q16="http://webservices.micros.com/og/4.3/Name/"
  type="q16:StayHistoryData" />
<xs:element minOccurs="0" maxOccurs="1" name="Id"
  xmlns:q17="http://webservices.micros.com/og/4.3/Common/"
  type="q17:GovernmentID" />
<xs:element minOccurs="0" maxOccurs="1" name="KeyWord"
  xmlns:q18="http://webservices.micros.com/og/4.3/Name/"
  type="q18:ArrayOfKeyWord" />
<xs:element minOccurs="0" maxOccurs="1" name="Features"
  xmlns:q19="http://webservices.micros.com/og/4.3/HotelCommo
n/" type="q19:ArrayOfRoomFeature" />
</xs:sequence>
<xs:attribute name="nameType" type="xs:string" />
<xs:attribute name="protected" type="xs:boolean" />
<xs:attribute name="languageCode" type="xs:string" />
<xs:attribute name="nationality" type="xs:string" />
<xs:attribute name="vipCode" type="xs:string" />
<xs:attribute name="taxExempt" type="xs:boolean" />
<xs:attribute name="insertUser" type="xs:string" />
<xs:attribute name="insertDate" type="xs:dateTime" />
<xs:attribute name="updateUser" type="xs:string" />

```

```

<xs:attribute name="updateDate" type="xs:dateTime" />
<xs:attribute name="inactiveDate" type="xs:date" />
<xs:attribute name="active" type="xs:boolean" />
<xs:attribute name="yieldMarketCode" type="xs:string" />
<xs:attribute name="customerValue" type="xs:string" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
nameType	attribute	string	none	The OPERA name type. The possible values are "H" – hotel, "V" – vendor, "S" – source, "G" – group, "D" – individual, "P" – purged profile, "TRAVEL_AGENT", and "COMPANY". In this context, the allowed values are "TRAVEL_AGENT" and "COMPANY"
protected	attribute	boolean	none	An indication of whether or not the profile is protected.
languageCode	attribute	string	none	The language code (validated against the LOV).
nationality	attribute	string	none	The nationality code (validated against the LOV).
vipCode	attribute	string	none	The VIP code (validated against the LOV).
taxExempt	attribute	boolean	none	Indicates the tax-exempt status.
insertUser	attribute	string	none	The ID code of the user who originally inserted the record.

insertDate	attribute	dateTime	none	The date and time that the record was originally created.
updateUser	attribute	string	none	The ID code of the user who last updated the record.
updateDate	attribute	dateTime	none	The date and time that the record was last modified.
inactiveDate	attribute	date	none	Not used in this context.
active	attribute	boolean	none	Whether this profile is active, or subject to purge.
yieldMarketCode	attribute	string	none	The Market Code to which revenue from this guest should be counted for yield purposes.
customerValue	attribute	string	none	The defined "Customer Value" for this reservation (used for weighting profiles in yield management).
ProfileIDs	element	ArrayOfUniqueID	optional	A list of internal or external profile IDs.
Company	element	Company	optional	Contains the name details for a company/business. This is used exclusively with the Customer element.
Customer	element	Customer	optional	Contains the name details associated with a person. This is used exclusively with the Company element.

CreditCards	element	ArrayOfNameCreditCard	optional	A list of credit cards.
Addresses	element	ArrayOfNameAddresses	optional	A list of addresses.
Blacklist	element	BlackList	optional	Indicates whether a guest or company is blacklisted.
Phones	element	ArrayOfNamePhone	optional	A list of telephone numbers.
Preferences	element	ArrayOfPreference	optional	A list of preferences.
EMails	element	ArrayOfNameEmail	optional	A list of email addresses.
Memberships	element	ArrayOfNameMembership	optional	A list of membership cards.
NegotiatedRates	element	ArrayOfNegotiatedRate	optional	A list of negotiated rates.
Comments	element	ArrayOfComment	optional	A list of comments.
UserDefinedValues	element	ArrayOfUserDefinedValue	optional	A list of user-defined values.
Privacy	element	ArrayOfPrivacyOptionType	optional	A list of privacy objects.
UserGroup	element	ProfileUserGroup	optional	The user group that the profile belongs to.
StayHistory	element	StayHistoryData	optional	Details of previous stay information for this profile.
Id	element	GovernmentID	optional	The government Issued ID of the Individual.
KeyWord	element	ArrayOfKeyWord	optional	A collection of profile keywords.
Features	element	ArrayOfRoomFeature	optional	A list of preferred Room Features.

ProfilePromotion

```
<xs:complexType name="ProfilePromotion">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Promotion"
      xmlns:q1="http://webservices.micros.com/og/4.3/Membership/"
      type="q1:Promotion" />
  </xs:sequence>
</xs:complexType>
```

```

</xs:sequence>
<xs:attribute name="membershipID" type="xs:int" use="required"
/>
<xs:attribute name="membershipType" type="xs:string" />
<xs:attribute name="membershipNumber" type="xs:string" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
membershipID	attribute	int	required	The membership ID number.
membershipType	attribute	string	none	The membership card type.
membershipNumber	attribute	string	none	The membership number.
Promotion	element	Promotion	optional	The promotion.

ProfileType

```

<xs:simpleType name="ProfileType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="INDIVIDUAL" />
    <xs:enumeration value="TRAVEL_AGENT" />
    <xs:enumeration value="COMPANY" />
    <xs:enumeration value="SOURCE" />
    <xs:enumeration value="GROUP" />
  </xs:restriction>
</xs:simpleType>

```

Name	Type	Data Type	Use	Comments
ProfileType	enumeration	string		The possible values are INDIVIDUAL, TRAVEL_AGENT, COMPANY, SOURCE and GROUP.

ProfileUserGroup

```

<xs:complexType name="ProfileUserGroup">
  <xs:attribute name="groupType"
xmlns:q1="http://webservices.micros.com/og/4.3/Name/"
type="q1:UserGroupType" use="required" />
</xs:complexType>

```

Name	Type	Data Type	Use	Comments
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groupType	attribute	UserGroupType	required	A collection of UserGroupType elements.
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ResultStatus

```
<xs:complexType name="ResultStatus">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Text"
      xmlns:q1="http://webservicess.micross.com/og/4.3/Common/"
      type="q1:TextList" />
    <xs:element minOccurs="0" maxOccurs="1" name="IDs"
      xmlns:q2="http://webservicess.micross.com/og/4.3/Common/"
      type="q2:IDPairList" />
    <xs:element minOccurs="0" maxOccurs="1" name="OperaErrorCode"
      type="xs:string" />
  </xs:sequence>
  <xs:attribute name="resultStatusFlag"
    xmlns:q3="http://webservicess.micross.com/og/4.3/Common/"
    type="q3:ResultStatusFlag" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
resultStatusFlag	attribute	ResultStatusFlag	none	The primary indication of the success or failure of the called function.
Text	element	TextList	optional	Used to store any error or warning text associated with the transaction.
IDs	element	IDPairList	optional	If populated, this contains the ReservationID of the newly created booking.

OperaErrorCode	element	string	optional	The error code returned in the response whenever there is an error returned from the OPERA database. All error codes are defined in the default "FIDELIO" channel under the Error tab.
----------------	---------	--------	----------	--

ResultStatusFlag

```
<xs:simpleType name="ResultStatusFlag">
  <xs:restriction base="xs:string">
    <xs:enumeration value="FAIL" />
    <xs:enumeration value="SUCCESS" />
  </xs:restriction>
</xs:simpleType>
```

Name	Type	Data Type	Use	Comments
ResultStatusFlag	enumeration	string		The possible values are FAIL and SUCCESS.

RoomFeature

```
<xs:complexType name="RoomFeature">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="FeatureID"
      type="xs:double" />
  </xs:sequence>
  <xs:attribute name="Feature" type="xs:string" />
  <xs:attribute name="Description" type="xs:string" />
  <xs:attribute name="AttachPreferenceToProfile"
    type="xs:boolean" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Feature	attribute	string	none	Room Feature Code.
Description	attribute	string	none	Room Feature Description.

AttachPreferenceToProfile	attribute	boolean	none	Whether this feature should automatically be attached to the profile.
FeatureID	element	double	optional	The internal record id for this Room Feature.

StayHistoryData

```
<xs:complexType name="StayHistoryData">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="LastStay"
      type="xs:dateTime" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="TotalNumberOfStays" type="xs:unsignedInt" />
    <xs:element minOccurs="0" maxOccurs="1" name="LastRoomNumber"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="LastRate"
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      type="q1:Amount" />
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
LastStay	element	dateTime	optional	The date of the guest's last stay.
TotalNumberOfStays	element	unsignedInt	optional	The total number of times the guest has stayed.
LastRoomNumber	element	string	optional	The last room number in which the guest stayed.
LastRate	element	Amount	optional	The rate the guest paid during their last stay.

Text

```
<xs:complexType name="Text">
  <xs:simpleContent>
    <xs:extension base="xs:normalizedString">
      <xs:attribute name="formatted" type="xs:boolean" />
      <xs:attribute name="language" type="xs:language" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
Text	extension	normalizedString		Text.
formatted	attribute	boolean	none	Not used in this context.
language	attribute	language	none	Not used in this context.

TextElement

```
<xs:complexType name="TextElement">
  <xs:simpleContent>
    <xs:extension
      xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
      base="q1:Text" />
  </xs:simpleContent>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
TextElement	extension	Text		The Text element.

TextList

```
<xs:complexType name="TextList">
  <xs:sequence>
    <xs:element name="TextElement" type="tns:Text"
      maxOccurs="unbounded"/>
  </xs:sequence>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
TextList	extension	Text		The text element.

UniqueID

```
<xs:complexType name="UniqueID">
  <xs:simpleContent>
    <xs:extension base="xs:string">
      <xs:attribute name="type"
        xmlns:q1="http://webservices.micros.com/og/4.3/Common/"
        type="q1:UniqueIDType" use="required" />
      <xs:attribute name="source" type="xs:string" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
UniqueID	extension	string		The OPERA name ID value.

type	attribute	UniqueIDType	required	In this context, this must always be INTERNAL.
source	attribute	string	none	Not used in this context.

UniqueIDType

```
<xs:simpleType name="UniqueIDType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="EXTERNAL" />
    <xs:enumeration value="INTERNAL" />
    <xs:enumeration value="CANCELLATIONEXTERNAL" />
    <xs:enumeration value="CANCELLATIONINTERNAL" />
  </xs:restriction>
</xs:simpleType>
```

Name	Type	Data Type	Use	Comments
UniqueIDType	enumeration	string		The possible values are EXTERNAL, INTERNAL, CANCELLATIONEXTERNAL, and CANCELLATIONINTERNAL.

UserDefinedValue

```
<xs:complexType name="UserDefinedValue">
  <xs:sequence>
    <xs:choice minOccurs="1" maxOccurs="1">
      <xs:element minOccurs="1" maxOccurs="1"
        name="NumericValue" type="xs:decimal" />
      <xs:element minOccurs="0" maxOccurs="1"
        name="CharacterValue" type="xs:string" />
      <xs:element minOccurs="1" maxOccurs="1" name="DateValue"
        type="xs:dateTime" />
    </xs:choice>
  </xs:sequence>
  <xs:attribute name="valueName" type="xs:string" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
valueName	attribute	string	none	The value name.
NumericValue	element	decimal	required	The numeric value.
CharacterValue	element	string	optional	The character value.

DateValue	element	dateTime	required	The date value.
-----------	---------	----------	----------	-----------------

UserGroupType

```
<xs:simpleType name="UserGroupType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="TAM" />
    <xs:enumeration value="BOOKER" />
    <xs:enumeration value="BOOKER2" />
    <xs:enumeration value="COMPANY" />
  </xs:restriction>
</xs:simpleType>
```

Name	Type	Data Type	Use	Comments
UserGroupType	enumeration	string		The possible values are TAM, BOOKER, BOOKER2, and COMPANY.

VaultedCardType

```
<xs:complexType name="VaultedCardType">
  <xs:attribute name="vaultedCardID" type="xs:string" />
  <xs:attribute name="lastFourDigits" type="xs:string" />
</xs:complexType>
```

Name	Type	Data Type	Use	Comments
vaultedCardID	attribute	string	none	The vaulted card ID.
lastFourDigits	attribute	string	none	The last four digits of the vaulted card ID.
